

BUILDING A **SMARTER** ENERGY FUTURE ®

Low Income Weatherization Assistance Program (LIWAP)

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PROGRAM OVERVIEW

Duke Energy Florida (DEF) Low-income Weatherization Assistance Program (LIWAP) is a custom energy conservation program. Through its partnerships with local weatherization providers, DEF provides education about energy saving opportunities and installs energy efficiency measures in homes of qualifying low-income customers.

Program Eligibility & Guidelines

Family Size	2024 Annual Household Income Level Requirements	
1	\$30,120	
2	\$40,880	
3	\$51,640	
4	\$62,400	
5	\$73,160	
6	\$83,920	
7	\$94,680	
8	\$105,440	

AGENCY RESPONSIBILITY

Agencies will be responsible for the following:

- 1. Qualify all participants using federal and state guidelines
- 2. Follow the recommendations of the National Energy Audit Tool (NEAT), Agency assessment protocol or any DEF approved energy audit to determine eligible measures to be installed. Qualify and install measures by DEF's standards and procedures.
- 3. Provide DEF random access to the weatherized homes for program evaluation and inspection.
- 4. Deliver energy education to weatherization clients.
- 5. Invoice DEF for program approved installed measures on a monthly basis.

The eligibility requirements for LIWAP will align with the participating Agency's criteria or requirements for participation in their lowincome services. Additional requirements are as follows:

- 1 The residence must be in DFF's service area and be a residential, metered customer with an active account.
- 2. All installations must be accessible for verification by a DEF representative.
- 3. Homes that have participated within the past ten years for the listed measures are not eligible for the same measure.

LIWAP Data Form



Duke Energy Low-Income Weatherization Program Agency Data Form

Duke Energy Account Number:	Invoice Number:	General House Data:	
Agency Name:	Square Footage		
Client Name:	Pre-CFM		
		Post-CFM	
Service Address:	City/State/ZIP:	Structure Age	
Unit Type: (check one) Single-Family (frame) Single-Family (masonry) Mobile Home Other			
Completed Measures: Check Completions Only		Incentives	
Dutt Ecunage Repair	e Energy will pay up to \$175 of total cost		
11111111111111111111111111111111111111	uction must be equal to or greater than 25%		
HVAC Maintenance	Energy will pay up to \$175 of total cost	\$175.00 \$	
High-Efficiency Heat Pump: Manufacturer's Name	SEER	HSPF	
Heat Pump Replacing Heat Pump			
Indoor Unit Model Number			
	Must install 15.0 SEER and 8.8 HSPF of		
Heat Pump Replacing Electric Resistance Heat Pump			
Indoor Unit Model Number			
	Must install 15.0 SEER and 8.8 HSPF of	r higher\$475.00 \$	
High-Efficiency Central Air Conditioning:			
Central Air Conditioning Replacement			
Indoor Unit Model Number_	Must install 16.0 SEER and 8.2 HSPF of	r higher\$725.00 \$	
High-Efficiency Heat Pump with Load Management			
Indoor Unit Model Number	Outdoor Unit Model Number	•	
	Must install 17.0 SEER and 8.2 HSPF of		
	\$2,500 for single-family home		
	\$1,520 for multifamily home	s	
II-F			
Insulation: R-2 or less, up to R-38 Duke Energy will pay \$.50 per sq. ft.	may \$1,000 per home		
	•		
Total Sq. Ft. Insulated Sq. Ft. x \$0.50			
R-19 or greater, up to R-38 Duke Energy will pay \$.50 per sq. ft.; max. \$725 per home			
Total Sq. Ft. Insulated Sq. Ft. x \$0.50 S			
Water Heating (choose one):			
Water Heater Wrap □ Fipe Wrap □ Water Heater Replacement \$48.00 \$			
Miscellaneous Items: Requirements:			
	max. two per household \$7.00 per sho	werneadx \$7.00 \$	
LED Bulbs Maximum of six bulbs per household:	_		
	\$2.00		
1	\$4.00		
Faucet Aerators Maximum two per household			
Refrigerator Replacement Maximum one per home; must be ENER	\$125.00 \$		
Smart Power Strip Maximum one per home		\$10.00 \$	
		Total Incentives: \$	

- Duct Leakage Repair
- Infiltration Reduction
- HVAC Maintenance
- High-Efficiency Heat Pump
- High-Efficiency Air Conditioning
- Insulation: (R-2 or less, up to R-38/R-19 or greater up to R-38)
- Water Heating: Water Heater Wrap/Pipe Wrap/Water Heater Repair/Water Heater Replacement
- Miscellaneous Items:
- Low Flow Shower Heads
- 5W LED Bulb & 9W LED Bulb
- Faucet Aerators
- Refrigerator Replacement
- Smart Power Strip

Program & Services

- Pick Your Due Date Must have a smart meter
- Budget Billing Levelized monthly usage
- Usage Alert Receive e-mail message showing usage
- Low Income Energy Assistance Program (LIWAP)
- Neighborhood Energy Saver (NES)
- Share The Light Fund
- Duke Energy Foundationduke-energy.com/foundation
 - K-12 Education
 - Workforce development/Training, Community Revitalization, Economic Recovery
 - Nature
 - Local impact climate resilience, justice, equity and inclusion
 - State Strategic Grants Strengthen communities, economic development

Customer Service – 800 700-8744



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