

CONTENTS

ABOUT THIS DOCUMENT	4
Purpose	4
Description	4
Disclaimer	4
PART I. OVERVIEW OF SHIP REHABILITATION PROGRAMS	5
SHIP Rehabilitation Program Design	5
Housing Data	5
Program Staff	6
Intake Counselor	6
Housing Inspector	7
Funding Sources	8
Addressing Project Cost Issues	8
Construction Delays, Supplies and Project Timing	8
Contractors must meet Insurance Requirements	8
Local Housing Assistance Plan Rehabilitation Strategies	9
PART II. SHIP REHABILITATION PROGRAM ADMINISTRATION & ACTIVITY DELIVERY	11
Working with Sub Recipients and Sponsors	11
Project Delivery Cost	12
Putting the "Partnership" in SHIP	12
Program Administration	13
Recruiting, Selecting, and Working with Contractors	13
Special Considerations for Mobile Homes	14
Special Considerations for Special Needs Applicants	15
RehabilitationStandardsandSpecifications	16
Conducting the Initial Inspection	16
Prioritizing Repairsand Determining Project Feasibility under SHIP	18
Work Write-ups and Cost Estimates	18
Green Building	19
Universal Designand Visita bility	19
Mitigation Improvements	20
Disaster Rehabilitation Assistance	20

PART III. OTHER CONSIDERATIONS	21
Disputes	21
Conflict of Interest	22
Written Agreements	23
Pitfallsto Avoid Contractor-Related Pitfalls Homeowner Pitfalls	23 23 23
A Note on Adaptation	24
PART IV. CONTRACTOR HANDBOOK TEMPLATE FOR LOCAL GOVERNMENT HOUSING REHABILITATION PROGRAMS	24
1. Introduction	25
2. Application	26
3. Bid Process Invitation to Bid Mandatory Walk-Through Bid Proposal Bid Submittal Rehabilitation Contract Award Subcontractors Closing / Contract Signing Multi-Family Rental Rehabilitation Reconstruction Contract Emergency Contract	26 26 27 27 28 28 28 29 29
 Payment and Contract Performance Draw Schedule Contractor Payments Payment Reduction Change Orders Suspensions and Disqualifications Lien Waivers Inspections 	29 29 30 31 31 33 33
5. Project Responsibilities Government Responsibility Construction Agreement Contract Signing Access to Property Utilities Equipment Storage Personal Property Property Damage Permits and Impact Fees Warranties Disputes Room Completion	33 33 33 33 33 34 34 34 34 34

6. Contractor Quality and Standards	35
Insurance	35
Coordination of Work	35
Codes	35
Licenses	35
Material Quality	35
Labor Quality	36
Safety	36
Clean-Up	36
Completion Deadline	36
Hold Harmless	36
Regulations	36
PART V. SAMPLE FORMS AND DOCUMENTS	37
Contractor Checklist and Application	38
Authorization to Release Credit Information	45
Compliance Certification	46
Pre-Bid Attendance Form	48
Invitation for Bids	49
Bid Results	50
Owner Selection of Contractor Form	51
Contractor/Owner Rehabilitation Agreement	52
Owner Agreement with City/County/Agency	62
Closing Conference Report	65
Truth-in-Lending Statement	66
Notice to Proceed	67
Subcontractor List Form	68
Contractor Payment Request (Draw) Form	69
Inspection Report and Checklist	70
Notice of Commencement	77
Change Order Form	80
Punch List	81
Release of Lien and Affidavit of Contractor	82
Termination of Notice of Commencement	83
Partial Waiver and Release of Lien	84
Final Release of Lien	86
Contractor Warranty	87
Contractor Evaluation Form	88
Mortgage and Note	89
Mortgage Modification Form	98
SHIP Owner Occupied Rehabilitation Strategy	100
Green Building Improvements	101

ABOUT THIS DOCUMENT

Purpose

The purpose of this Handbook is to assist local State Housing Initiatives Partnership Program (SHIP) Administrators working with Contractors to implement Rehabilitation Programs funded by SHIP.

Description

This Handbook is a tool to be used by SHIP Administrators, sponsors, and partners as a guide for selecting and collaborating with Contractors under the City/County/Agency's SHIP Rehabilitation Program and other housing programs. It provides customizable templates that may be used to create policies, procedures, forms, and guidelines under a Rehabilitation Program. Users of this Handbook may adapt it to be consistent with the locally adopted and approved Local Housing Assistance Plan, program Policies and Procedures, and other local laws and requirements.

The Handbook consists of five parts:

- Parts I, II and III provide an overview of SHIP rehabilitation program design, administration, and operation. Guidelines are provided for determining the nature and scope of your local rehabilitation programs, forming partnerships with sub recipients, sponsors, and other local entities. Best practices are included for recruiting, selecting, and working with contractors; conducting inspections; preparing work write-ups; and creating rehabilitation standards and specifications while incorporating elements of green building, universal design/visitability, and disaster mitigation in rehabilitation activities. This section includes ideas for avoiding disputes, conflicts of interest, and other pitfalls; as well as preparing effective written agreements.
- Part IV is a template that outlines policies and procedures for Contractor selection and participation in a local SHIP Rehabilitation Program. These policies and procedures represent best practices for collaboration between SHIP Administrators and Contractors for single family home rehabilitation but may be changed and customized to reflect local needs, preferences, and ordinances. In customizing Part II, the SHIP Administrator should also fill in the blanks with project details and project-specific requirements, and should replace certain bold, italicized, and/or underlined text elements with the appropriate terms for the entity that administers the local SHIP Rehabilitation Programs.
- Part V consists of templates, forms and documents that are commonly used in SHIP Rehabilitation Programs, including Contractor applications; pre-bid walkthrough sheets; written agreements between Contractors, property owners, and local governments; draw request forms; and mortgage documents for SHIP rehabilitation assistance. These forms should be adapted as necessary to reflect local government circumstances.

This Handbook focuses primarily on owner-occupied rehabilitation programs, but most of its provisions are applicable to SHIP rental rehabilitation programs. When adapting this guide and the sample forms in Part III for use in rental rehabilitation programs, provisions addressing homeowners should be modified to apply to rental property owners.

Disclaimer

The Florida Housing Finance Corporation does not require you to use the information, templates, or forms in this guide. This guide is provided as a tool to help SHIP Administrators carry out their Rehabilitation Programs and is for information purposes only. This guide addresses issues related to legal responsibilities between parties; neither the Florida Housing Coalition nor the Florida Housing Finance Corporation provides legal advice. Anyone using the information, templates, or forms provided in this guide should have these items reviewed/approved by their legal counsel, Board, City/County commission or governing body.



PART I. Overview of SHIP Rehabilitation Programs

SHIP Rehabilitation Program Design

Local governments can carry out one or several activities under Residential Rehabilitation Programs included in the Local Housing Assistance Plan (LHAP), which governs the local use of SHIP funds. Rehabilitation programs can include emergency repair programs, accessibility and disaster mitigation programs, energy-efficiency improvement programs, and general residential rehabilitation and reconstruction programs. Local governments should consider several factors when deciding which rehabilitation programs they will incorporate into their LHAP, including local needs, staff capacity of the local government housing program, the extent to which rehabilitation funding sources other than SHIP are available for leveraging resources, and local construction costs.

Housing Data

To determine which rehabilitation activities should be eligible for SHIP assistance, a local government should review available data on the community's housing stock, housing conditions, and the needs of residents.

Basic data on local housing stock and housing needs may be obtained from the following sources:

- Shimberg Centerfor Housing Studies, University of Florida: http://www.shimberg.ufl.edu/
- U.S. Census Bureau (American Community Surveyand Decennial Census): https://data.census.gov/cedsci/all?q=american%20community%20survey
- U.S. Department of Housing and Urban Development (HUD) Comprehensive Housing Affordability Strategy (CHAS): https://www.huduser.gov/portal/datasets/cp.html
- Consolidated Plans submitted to HUD by entitlement communities that receive Community Planning & Development (CPD) grants, including the Community Development Block Grant (CDBG) and HOME Investment Partnerships Program (HOME) funds:
 https://www.hudexchange.info/programs/consolidated-plan/con-plans-aaps-capers/

To obtain up to date detailed local data the local housing stock, it may be necessary to conduct windshield surveys, review code enforcement data, administer surveys to very low-, low- and moderate-income homeowners, or work with a research institution to analyze American Housing Survey microdata for your area.

Program Staff

The local government should consider program staffing. The number of employees available to administer your rehabilitation program and their housing experience in administering rehabilitation programs are influential factors in deciding the type of assistance that will be provided in your community. If you have a program with one or two staff members, you may want to limit the rehabilitation activities conducted in the LHAP.

SHIP administrators should consider the use of qualified non-profit or for-profit organizations as Sub recipients to assist in running the day-to-day operations or a specific aspect of program, such as income qualification. The role of Sub recipients is discussed in further detail in the next section, SHIP Rehabilitation Program Administration and Activity Delivery. When using Sub Recipients to manage all or portions of your program, followyour selection process as outlined in the LHAP and in accordance with local procurement policies and procedures. The local government should execute written agreements with these agencies and monitor them on a regular basis to ensure compliance.

Another alternative is to use staff members from other City departments, such as the Building Department, who can assist with inspections and develop the scope of work. The duties of staff from other departments will be negotiated and should be clearly outlined in a Memorandum of Understanding or Agreement between the two departments.

The basic requirements of two key staff positions are described below. Additional details about the duties of rehabilitation program staff should be detailed in a Policies and Procedures manual.

Intake Counselor

The intake counselor responds to telephone inquiries from members of the public who are interested in rehabilitation assistance, reviews applications for rehabilitation assistance, and may also be responsible for maintaining the waiting list. Each rehabilitation strategy should have its own waiting list. The system for recording calls and telephone applications should include mechanisms to avoid human error by the intake counselor. The best practice is to serve applicants on a first-qualified, first-served basis, rather than a first-come, first-served basis with priorities as outlined in the LHAP.

The pre-screening process is important. The intake counselor should ask questions about the household's program eligibility, unit eligibility and income eligibility. For example, the intake counselor should obtain information from each client on the location of the property to be rehabilitated, the type of property (single-family, duplex, etc.), the condition of the property, household size, household income, and other client needs (e.g. for wheelchair accessibility retrofits).

Many residents in your community may have Limited English Proficiency. LEP persons are those whose proficiency in speaking, reading, writing, or understanding English, as a result of national origin, is such that it would deny or limit their meaningful access to programs and services provided by the local government if language assistance were not provided. HUD has issued Executive Order 13166, signed on August 11, 2000, which directs all federal agencies, including the Department of Housing and Urban Development (HUD), to work to ensure that programs receiving federal financial assistance provide meaningful access to LEP persons. If you have developed a plan to comply with this requirement under your federal programs, consider applying these same requirements under the SHIP program as a best practice. It is helpful to determine the largest language-minority population that your organization serves and develop a plan to translate publications or hire a translator to ensure that the applicants understand the specific requirements of the program. Language barriers can create confusion and misunderstandings which will often lead to disputes.

An applicant who is determined to be eligible on a preliminary basis will be placed on the waiting list for the appropriate rehabilitation program. The intake counselor must keep records of waiting lists even after all clients have been assisted to document that the waiting list existed and that the clients were served. The waiting list should also document when the client was assisted, disqualified, or removed from the list.

When the applicant is next on the waiting list, the intake counselor will then contact the applicant and will set up an appointment to meet with the applicant to review the application and all supporting documentation. The intake counselor should date-stamp all documents received, including the initial application. When reviewing a client's application for eligibility, the intake counselor is responsible for asking clarifying questions about the information provided, requesting any necessary documentation from the client, and obtaining third-party verifications, as detailed in the applicable Policies and Procedures manual.

Housing Inspector

A housing inspector is responsible for determining what repairs the home needs and if those repairs qualify under the program guidelines. A good housing inspector is crucial to your rehabilitation program, and must be able to:

- Balance the relationship between the local government, the homeowner, and the contractor
- Provide clear scope of work and specifications and cost estimates
- Ensure that the work is of good quality and performed in accordance with the scope of work.
- Approve payments to the Contractor, and
- Evaluate the need for change orders to the work scope

A SHIP administrator should review the experience and education of candidates for the Housing Inspector position. Inspectors should be familiar with the Florida Building Code as well as local codes that impact on the repairs that will be performed. They should be familiar with inspection techniques, read plans and drawings of the work to be performed; have knowledge of structural, mechanical, electrical, and plumbing components; and have sufficient knowledge of labor and material costs to provide a good cost estimate for the work to be performed. Inspectors should also have good communication and listening skills, with the ability to be tactful yet firm. Finally, inspectors should have good writing and computer skills.

Inspectors should be provided with continuous training opportunities and the tools needed to perform their work. They should also receive support from the housing program's clerical staff. The SHIP administrator should solicit feedback on the inspector's performance from homeowners and contractors who participate in the rehabilitation programs, and the inspector should be rewarded for superior performance.

Once an inspector is hired, their duties and responsibilities should be clear. Specific duties may include:

- Conducting the initial property inspection
- Developing the work write-up and specifications
- Conducting the pre-bid walkthrough
- Providing project oversight
- Conducting required inspections for approval of draw requests
- Approving payments
- Maintaining communication between all parties
- Preparing and approving change orders
- Ensuring that inspections have passed
- Preparing the punch list
- Approving final payment
- Following up on warranty issues

Rather than hiring an "in-house" inspector, the local government may prefer to contract with a third-party firm to conduct inspections, or may develop an interdepartmental agreement with another local government department (e.g. the Building Department) to jointly fund the salaries of qualified inspectors.

Funding Sources

Another factor to consider when determining the type of rehabilitation programs your organization will administer is the availability of funding sources other than SHIP. Cities and Counties with federal grants, such as CDBG and HOME, have more resources available for the administration of their programs and the type of activities they can carry out. For local governments that use multiple funding sources for rehabilitation, it is far more feasible to fund more expensive activities such as reconstruction. Using SHIP funds to leverage other funding sources is encouraged.

Always remember that when combining multiple funding sources governed by rules and regulations, the most stringent program requirements should be followed. For example, when using federal funds, you will be required to do an environmental checklist which is not required for SHIP. Also, CDBG and HOME have an income limit of 80 percent of the median or less. If you are combining any of these funding sources with 'SHIP funds, you cannot serve households whose incomes exceed 80 percent limit even if allowed in your LHAP.

Addressing Project Cost Issues

The cost of construction in different parts of the state of Florida can impact the activities the local government will undertake. Cost differs between regions. In the more urban areas, such as South Florida, the cost of labor and materials can be double the costs of rural areas of the state. Staff should consider the use of cost-estimating software programs that can provide cost breakdowns for specific activities.

Local government must consider how the cost of construction impacts their programs. Consider increasing the maximum award for regions where the cost of construction is higher. Strategies should have sufficient funds to accomplish the objectives of the activity, which may include bringing the property into code compliance.

Construction Delays, Supplies and Project Timing

During and after COVID, local governments have experienced substantial delays in delivery of materials for rehabilitation projects. Most of the delays are related to lumber and impact windows. Some local government had undertaken the following procedures to help expedite delivery related to material delays:

- Ask contractors to order material as soon as the "Notice to Proceed" is issued to expedite delivery.
- Do not issue the notice to proceed unless supplies are available for installation.
- Do not relocate homeowners until supplies are available.
- Work and negotiate with local vendors to help expedite delivery of materials.
- Contract work separately with specialty contractors to expedite installation.
- Consider having homeowners obtain estimates for the work to be performed.

Contractors must meet Insurance Requirements

Local governments must meet with their Risk Management or City Clerk to determine the insurance requirements needed for contractors performing work under their rehabilitation programs. Local governments have minimum insurance requirements that must be met at the local and state level. All written agreements with contractors must outline those minimum insurance requirements and any additional requirements imposed by the program such as builder's risk insurance.

Contractors who have general liability insurance, for example, pay premiums for coverage in the event of bodily injury, property damage, and advertising or personal injury associated with work on a project. Local governments may want to be listed as additional insured rather than just as a certificate holder. This is a question for your City/County Attorney, City/County Clerk, or the Risk Management office.

The local government must ensure that the contractor has adequate insurance coverage during the project with no lapse in coverage during the project. Failure to ensure that the contractor has adequate coverage may put the local government at risk of being sued in the event there is an accident or injury during the project. Have your attorney review the written agreement with the contractor and homeowner to ensure that the language provides adequate protection for the local government in the event of an accident or injury.

Designate staff responsible for ensuring that contractor files are current, and that the insurance policy is current for all participating contractors. Contactors who have expired policies are not allowed to participate in the program. Contractors whose insurance expires during a project should be issued a stop work order until they provide proof of adequate and current coverage.

Local Housing Assistance Plan Rehabilitation Strategies

Rehabilitation strategies are used by most local governments since they help meet both the construction and homeowner SHIP set-asides. These strategies are also more likely to serve low-income households and those with special needs.

A rehabilitation strategy in your Local Housing Assistance Plan must follow the template for SHIP strategies provided by Florida Housing Finance Corporation. This template includes the items listed below. Guidance for SHIP rehabilitation strategies is provided in italics.

- a. Summary of Strategy: Briefly summarize which rehabilitation items will be allowed. For example, a rehabilitation strategy may be limited to health and life safety issues and code violations, or it may allow a broader range of activities. Be clear about what will be included.
- b. Fiscal Years Covered: Identify the three fiscal years covered by the LHAP.
- c. Income Categories to be served: State the income categories that are eligible for assistance under the strategy, using the categories specified in the SHIP statute (very low, low, moderate income and up to 140 percent). Some communities restrict eligibility to very low- and low-income households.
- d. Maximum award: State the maximum dollar amount that will be awarded to eligible applicants. Some rehabilitation strategies have a tiered award system, with higher maximum award levels for lower income brackets.
- e. Terms:
 - 1. Loan/deferred loan/grant: "Grant" is a term which means there are no payments expected (do not use "grant" as a generic term when describing loans). Florida Housing Finance Corporation (FHFC) can accept grant terms for specific rehabilitation strategies. Typically, FHFC will accept grant terms for: Disaster Repair, Emergency Repair, and Accessibility/ Barrier Removal. All other rehabilitation strategies should be awarded as loans.

When referring to loan terms always state "secured by a recorded mortgage and note" rather than other less clear terms such as "contractually obligated".

- 2. **Interest Rate:** Always state the interest rate of the loan even if it is zero. State this as "O percent" rather than in text form or with terms such as "non-interest" bearing.
- 3. **Term:** If assistance is provided as a loan, state the life of the loan in years (eg., 10 years, 15 years).
- 4. **Forgiveness/Repayment:** State whether a loan is forgiven (on a prorated basis annually or at the end of the stated term), amortized, or due and payable at the end of the term.

When describing repayment terms, use "outstanding balance" rather than "full loan amount" or like terms when describing the amount that would be owed in cases of a repayment.

5. **Default/Recapture:** When describing recapture terms, use "outstanding balance" rather than "full loan amount" or like terms when describing the amount that would be owed in cases of a recapture.

Always include default terms for the loan. These might include sale or transfer of the property, loss of homestead exemption status, or failure to occupy the home as a primary residence.

- 6. **Recipient Selection Criteria:** State the order in which recipients are selected (e.g., first-come first-qualified) and note if preference is given to certain populations (e.g. very low-income, special needs, essential service personnel).
- 7. **Sponsor/Developer Selection Criteria:** Owner-occupied rehabilitation programs do not customarily include sponsors or developers. Rather, they include the SHIP recipient, any sub recipients, and vendors such as contractors and any third-party inspection firms. If sponsors or developers are not selected for your rehabilitation program, put N/A.
- 8. **Additional Information:** This should include a succinct statement of any items not listed above. For example, you may use this space to state whether and under what circumstances manufactured housing will be assisted.

Other considerations for developing an LHAP rehabilitation strategy:

- Determine what your policy will be for eligible applicants with repair needs that exceed the maximum award amount. Will the applicant still be eligible for SHIP assistance with funds from another source to fill the gap? Or will the applicant be rejected or served by another SHIP strategy? If your policy is not stated in the LHAP rehabilitation strategy, it should be outlined in a Policies and Procedures manual.
- SHIP communities may revise their LHAPs by adding or deleting strategies, or adjusting the terms of existing strategies, among other actions. However, once a strategy has been created, it is useful to keep it in the LHAP without making its terms more restrictive. This will allow you to move SHIP case files from one fiscal year to another within the strategy when necessary to comply with expenditure deadlines or statutory set-asides for income categories, homeownership, construction, and special needs households. See the Florida Housing Coalition video at https://vimeo.com/154753896. Maintaining consistency in your strategies from one LHAP to the next also reduces the need for revisions to the legal documents associated with the strategies, such as mortgages and owner/contractor agreements.

Appendix A provides a sample SHIP Owner-Occupied Rehabilitation Strategy. The sample strategy may be adapted for your City or County, taking into account the program design considerations discussed above.

PART II. Ship Rehabilitation Program Administration & Activity Delivery

Working with Sub Recipients and Sponsors

In administering its SHIP program, a local government may choose to hire an experienced non-profit or for-profit Sub Recipient to administer some or all its rehabilitation activities. The local government uses SHIP administrative funds to pay a service delivery fee to the Sub Recipient. The SHIP rule defines "Sub Recipient" as follows:

F.A.C. 67-37.002 (31): "Sub Recipient" means a person or organization contracted by a SHIP eligible local government and compensated with SHIP funds to provide administration of any portion of the SHIP program.

The local government SHIP recipient must provide a list of its Sub Recipients, if any, on its annual report submitted to FHFC. This requirement enables FHFC to determine how a SHIP recipient's administrative funds are spent. It is not intended to require local governments to list their lenders, third-party inspectors (if used), or other vendors that are involved in SHIP program expenditures. A simple standard for determining if an organization is a Sub Recipient is whether it receives and spends SHIP funds that are reported as part of the 10 percent of a local government's SHIP allocation that may be spent on administration. However, many Sub Recipient's activities will likely qualify as direct program delivery costs. For a definition of eligible SHIP administrative expenses, see F.A.C. 67-37.002(1).

In contrast to a Sub Recipient, a Sponsor receives a SHIP award to be spent on a specific housing service or construction activity. For example, a non-profit developer may apply for funding from an Acquisition/Rehabilitation strategy in the SHIP local housing assistance plan. If awarded funds, this Sponsor will acquire and rehabilitate existing housing. The SHIP rule defines "eligible sponsor" as follows:

F.S. 420.9071(12): "Eligible sponsor" means a person or a private or public for-profit or not-for-profit entity that applies for an award under the local housing assistance plan for the purpose of providing eligible housing for eligible persons.

Note that a SHIP rehabilitation contractor is considered a vendor, not a sponsor.

When awarding funds to Sponsors or Sub-Recipients:

- 1. A selection process is established to solicit participation in the local program. Section 420.9075 (4)(a), Florida Statutes and SHIP Rule 67-37.005 (6)(d).
- 2. A Request for Proposals (RFP) details the threshold criteria (minimum requirements for selection) and other desired qualifications.
- 3. Local governments create their own unique requirements, which are based on the project activities and other local preferences. These may include project feasibility, ability to proceed, project timetable, leveraging of funds, and past performance on similar projects.
- 4. Funds are usually awarded using a ranking and scoring system.
- 5. The criteria in the RFP serve as the basis for the scope of work to be included in the contract between the local government and the selected sponsor/developer.
- Advertising for other services, such as for individual contractors to repair a specific unit in the local rehabilitation program, providers of credit and home ownership counseling services, or any other professional services needed in conjunction with administering the local program, should follow all local procurement procedures.

- 7. If any portion of the SHIP program will be administered by a Sub Recipient you must:
 - a. Provide FHFC with the name of the person or organization, the type of business, a description of the strategies, policies, procedures, and responsibilities of each Sub Recipient or consultant managing any portion of the SHIP program.
 - b. The agreement with the Sub Recipient shall also contain the standard audit language from the single audit act.
 - c. The City or County receiving SHIP funds is responsible for the actions of the Sub Recipient and should therefore monitor the Sub Recipient on a regular basis to ensure that they are complying with all the SHIP program requirements.

Project Delivery Cost

Project Delivery Costs are costs that are directly attributed to the processing of an eligible applicant who is assisted which do not fall under the definition of "administrative expenditures" as defined in 67-37.002 (1). These fees could include inspections, write-ups, and other project costs that are not performed by salaried staff. These fees should be reasonable (3-5 percent) and included as part of the award/lien on the property.

Putting the "Partnership" in SHIP

For a local government SHIP recipient, working with Sub Recipients and Sponsors is an integral part of building local housing partnerships. These partnerships should implement the Local Housing Assistance Plan in a manner that involves the applicable County or eligible municipality, lending institutions, housing builders and developers, real estate professionals, advocates for low-income persons, community-based housing and service organizations, and providers of professional services related to affordable housing. The term includes initiatives to provide support services to housing program beneficiaries, including homebuyer education and counseling, as well as agreements with providers of day care, health care, transportation, and other services. Local governments are encouraged to build partnerships with non-profit agencies that can bring years of expertise and experience to the proposed SHIP activities. Many non-profit housing providers have licensed contractors, engineers, and architects on staff with the capacity to successfully carry out all aspects of administration or program delivery for a rehabilitation SHIP strategy.

The best practice for selecting qualified Sub Recipients and Sponsors is to issue a Request for Qualification (RFQ). The RFQ may be advertised on the local government website, e-mailed to local non-profit or for-profit organizations, or advertised in a newspaper of genseral circulation. The RFQ process will be outlined in the Local Housing Assistance Plan. The local government may form an RFQ review, and selection committee comprised of City or County staff, Affordable Housing Advisory Committee members, and other stakeholders that do not have a conflict of interest. The local government should establish clear selection criteria to identify the most qualified firm. The selection criteria may rank applicants based on organizational structure, experience, expertise, and financial capacity.

If a local government enters into an agreement with a Sub Recipient or sponsor, the local government is responsible for monitoring the agency to ensure compliance with all program requirements. The monitoring should be done on a regular basis in accordance with a written monitoring plan. The local government also has the responsibility to provide training to these organizations and provide updates on program changes, including changes to income and rent limits, updates to the SHIP Rule or Statute, and changes to the LHAP.

Program Administration

The local government SHIP recipient or its Sub Recipient is responsible for the day-to-day administration of the rehabilitation program. The staff administering the program are responsible for qualifying applicants, overseeing the expenditure of funds, and overall program compliance. The local government or Sub Recipient will schedule the pre-bid walk-through, select the contractor, and award the contract, and will maintain oversight over the rehabilitation project. The local government or Sub Recipient will also process payments to the contractor, prepare the project for closeout, maintain records, and report on accomplishments.

Recruiting, Selecting, and Working with Contractors

Local governments administering rehabilitation programs have the responsibility of hiring contractors that are licensed and insured and skilled in the trades they are hired to perform.

The local government should have a process in place that provides maximum opportunity for contractors to become familiar with the local rehabilitation programs and have an opportunity to participate.

The local government can use its website to advertise contracting opportunities and provide a downloadable application for contractors to complete. Additionally, the local Government may wish to advertise in trade publications and provide flyers in the Building and Housing Departments that will notify contractors of work opportunities in the rehabilitation field. https://www.myfloridalicense.com



- Advertise
- Display/Distribute flyers
- Post on website
- Get labels of active contractors from the occupational license department/ purchasing department/procurement
- Talk to building and county inspectors for references
- Talk to other Cities and Counties for referrals

There are no rules on how often local governments should solicit contractors, but the best practice is to conduct this process at least annually. Some local governments keep the list of approved contractors open year-round, while others take applications from new contractors only at certain times of the year. Local governments should actively encourage minority-owned and women-owned general contracting firms to apply.

When reviewing applications for the list of approved contractors, the local government should check an applicant's references, active licenses, background, and experience with past projects. We encourage the use of an application that outlines the Contractor's experience with rehabilitation-type programs. The local government is also encouraged to review the Contractor's financials and credit lines with vendors.

Local governments are encouraged to work with local contractors since this provides an economic boost to the community. If there is not an adequate pool of local contractors, local government housing departments are encouraged to contact neighboring jurisdictions that administer similar rehabilitation programs for references. Local government staff should contact other SHIP administrators, building officials, and code enforcement officers in the region. In addition, you should contact staff members in other departments of your own local government, such as the Building Department. Collectively, your colleagues and staff in neighboring communities can recommend contractors that are doing good work, and your office can extend an invitation to these contractors to apply for your rehabilitation program's list of approved contractors.

The application process should be used to screen contractors. The contractors selected should be skilled and experienced, have financial capacity, and perform quality work.

Once your contractors are selected, it is important to have the roles and responsibilities of each party (Contractor, Owner, and City/County/Agency) clearly defined from the outset.

Additionally, the local government should have a process in place to regularly evaluate each contractor and ensure the work is being performed in accordance with the Building Code and other local requirements, and to the satisfaction of the homeowners and the City/County/Agency. This process should also allow the local government to remove poorly performing contractors from the list of eligible bidders for rehabilitation projects.

Once the local government has developed a list of high-performing contractors, it is important to have a process to pay the contractors in a timely manner. The local government should also provide a process for the contractors to communicate their concerns, have their questions answered quickly and clearly, and can provide feedback on the program and process.

Special Considerations for Mobile Homes

In 2009, the SHIP statute's definition of "eligible housing" was amended to include "manufactured housing constructed after June 1994 and installed in accordance with the installation standards for mobile or manufactured homes contained in rules of the Department of Highway Safety and Motor Vehicles, for homeownership or rental for eligible persons ..." However, no more than 20 percent of a local government's SHIP funds may be used for manufactured housing. If your agency is repairing mobile and manufactured homes, it is recommended to assist units constructed after June of 2010.

It may be difficult to find contractors that work on manufactured housing since mobile homes require a very different repair process, with specialty parts not available in most local hardware stores. To locate specialized contractors, check with your building department for a list of contractors who specialize in mobile home repairs and ask contractors on your current list to refer other contractors who are properly licensed to work on manufactured housing. Local building departments issue permits and conduct final inspections for manufactured housing in the same manner as with a "stick-built" house.

The rehabilitation standards and specifications for mobile homes may substantially differ from those for standard housing. This is an important consideration if manufactured homes are included in your rehabilitation programs. Moreover, most mobile homes served by SHIP rehabilitation programs need to be completely replaced.

Special Considerations for Special Needs Applicants

The SHIP program requires that no less than 20 percent of distribution dollars be used to assist special needs clients. Additionally, the priority of this 20 percent is to serve homeowners with developmental disabilities by providing home modifications, including technological enhancements and devices which will allow homeowners to remain independent in their own homes and maintain their homeownership.

Below are the definitions for both "person with special needs" and "disabling condition".



F.S. 420.0004(13): "Person with special needs"

means an adult person requiring independent living services in order to maintain housing or develop independent living skills and who has a disabling condition; a young adult formerly in foster care who is eligible for services under s. 409.1451(5); a survivor of domestic violence as defined in s. 741.28; or a person receiving benefits under the Social Security Disability Insurance (SSDI) program or the Supplemental Security Income (SSI) program or from veterans' disability benefits.

F.S. 420.0004: "Disabling condition"

means a diagnosable substance abuse disorder, serious mental illness, developmental disability, or chronic physical illness or disability, or the cooccurrence of two or more of these conditions, and a determination that the condition is:

- a. Expected to be of long continued and indefinite duration; and
- b. Not expected to impair the ability of the person with special needs to live independently with appropriate support.

When conducting inspections, the inspector should ensure that all modifications and repairs include work that will allow the individual with special needs to live independently and remain in their home. The American with Disabilities Act provides design standards and modifications that can be used when developing the Scope of Work, work write-ups and specifications that will address the needs of these applicants. For additional information go to: https://www.ada.gov/

Rehabilitation Standards and Specifications

Rehabilitation standards provide a minimum performance standard for a rehabilitation program. The standard is a guide used to determine which specifications should be applied in different situations to uniformly produce decent, safe, and durable homes. It may include cost-effective elements of "green" rehabilitation, universal design, and mitigation improvements. Any rehabilitation standards must be consistent with the Florida Building Code, local building code requirements, and the LHAP. The link below provides a sample home rehabilitation standard that may be modified for use by your local government:

https://www.hudexchange.info/resource/745/sample-nsp-singlefamily-housing-rehabilitation-standard/

Specifications provide specific guidance on the quality of the rehabilitation products to be used, and where and how they will be installed. To have fair bids, maintain consistency in the quality of work to be performed, and help to reduce change orders, the local government must provide clear and concise work specifications for its rehabilitation program. The link below provides a sample of rehabilitation specifications:

https://www.hudexchange.info/resource/744/sample-nsp-singlefamily-housing-rehabilitation-specifications-including-green-specs/

Conducting the Initial Inspection

Before performing an initial inspection of a property owned by an eligible rehabilitation program beneficiary, the inspector should conduct due diligence work and feasibility testing to ensure that the property can be rehabilitated within the maximum award. This work will include a review of public records and building permits. Open permits may indicate work performed on the home in the past that never received a final inspection, which may create the need for change orders after the proposed rehabilitation is underway. The public records will indicate whether any additions to the home have been constructed without proper permitting and may reveal existing code enforcement liens on the property. The cost of correcting these deficiencies and obtaining a final inspection on past work must be incorporated into the work write-up and written cost estimate of the proposed project.

When arriving at the home, the inspector should describe the inspection process to the owner. The inspector should explain that the inspection will be conducted first, followed by a meeting with the homeowner to advise him or her of the work that is eligible to be performed under the applicable SHIP strategy and the work that is not eligible under the program guidelines. This meeting should be an opportunity to address the homeowner's questions and concerns related to the program, the process and the work to be performed. This is also an opportunity to ensure that the homeowner understands the limits of the program, the contractor selection, payment and change order process. The role of the program, contractor and the owner during the rehabilitation process should be explained at this meeting.

The inspector responsible for the initial inspection should have a systematic approach, including a checklist. The inspector should take pictures or videos of the home and of each item identified to be repaired to document the file. The first picture or video should include the exterior showing the house number, and subsequent pictures or videos should show the individual items to be repaired, showing as much detail as possible. It is good practice to have a camera that can print the date the picture or video was taken to document the progress of the work during the rehabilitation process, and as documentation when processing payments. This will also provide supporting documentation when disputes occur. Inspections should begin with the exterior of the home, followed by a roomby-room inspection of the property interior.

At a minimum, every inspection should cover the following items:

Attic: Types and adequacy of insulation and ventilation; fire hazards; cause of delaminating roof sheathing; signs of leakage; code violations

Interior Rooms: Check for damaged or cracked walls, floors, ceilings, and trim; settlement problems (floors not level, sagging sections); electrical outlets in disrepair; inadequate heat source; inoperable fireplace; damaged windows; plumbing fixtures- low water pressure/flow, poor drainage, leakage, improper venting, faulty shower lead pan, cracked tile joints

Basement/Crawl Space: Foundation (settle-ment); cracked walls; deteriorated mortar joints; cause of dampness; need for dehumidifier; signs of water seepage, termites or rot; deterioration of wood-framing members; need for insulating and venting

Roofs: Types of materials used on pitched and flat roofs; detecting problem conditions; life expectancy; control of moisture buildup; damaged fascia boards and overhang

Roof-Mounted Structures and Projections: Types of Chimneys, deterioration, leakage, faulty flashing; vent stacks-problem conditions, leakage; roof vents, hatches, and skylights; TV antennas-properly secured and grounded; gutters and downspout types, leakage, problem conditions

Paved Areas Around the Structure: Walks, steps, patios, and driveway-settlement and deterioration, hazardous conditions, drainage problems

Walls, Windows, and Doors: Types of walls (wood frame, veneer, masonry); types of exterior siding, problem conditions; types of windows (inoperable, broken glass, broken window, broken locks), doors (rotted, warped from water damage, broken locks, missing weather-stripping) storm windows (rotted, broken locks missing glass), screens (torn or missing); need for caulking

Wood-Destroying Insects and Rot: Termites, carpenter ants, etc.

Electrical System: Adequacy of inlet electrical service; improper grounding; circuit breakers vs. fuses; problems with aluminum wiring; knob-and-tube wiring; low-voltage wiring; code violations

Plumbing: Water supply, distribution, drainage system, lead inlet pipe (a potential health hazard); type of pipes-copper, brass, iron, or plastic; low water pressure/flow; improperly vented sink traps; cast iron pipes; septic systems; sewer connections; connecting washer to sewer; well-pumping systems

Heating System: Adequacy of capacity; proper oil burners; gas burners; electric heating units

Water Heaters: Adequate capacity, proper installation, life expectancy

Air Conditioning: Adequate capacity, proper system operation, proper installation

A blower door test is strongly recommended at the initial inspection stage. This simple test can identify air leaks in the home that need to be sealed. Reducing leaks in the building envelope is one of the most inexpensive ways to reduce energy costs for the homeowner. The inspector should also consider energy and water conservation improvements that might be included in the scope of work, as well as accessibility improvements that will allow the homeowners to age in place.

Prioritizing Repairs and Determining Project Feasibility under SHIP

In determining the minimum scope of the proposed rehabilitation project, the inspector should emphasize repairs that increase the useful life, safety, and energy efficiency of a building, including but not limited to:

- Repairing structural defects
- Upgrades to fire egress and fire ratings of finishes
- Addressing health hazards (lead, asbestos)
- Repairing the building envelope (including roof repair/replacement)
- Adding insulation, reducing air infiltration
- Upgrades to electrical systems
- Replacing worn-out plumbing and mechanical components
- Replacing inefficient equipment (e.g. old refrigerators, window air conditioning units)

The initial inspection will determine the likelihood that a project can proceed under the intended SHIP strategy. If the estimated cost exceeds the maximum award, the SHIP administrator must leverage resources to fund the project, move the case to another strategy with a higher maximum award amount (e.g. reconstruction), or cancel the case and close the file. There are instances where the local government must walk away from a home where repairs cannot be done with the funds available under its current strategies. In these cases, it is crucial to have a thorough inspection and cost estimate to show the owner that the project is not feasible. If a local government is consistently having to disqualify cases with costs exceeding the maximum award or is routinely incurring change orders that push project costs over the limit, the SHIP administrator should consider a technical revision to its existing rehabilitation strategies to increase the maximum award amounts. The City or County Commission can also pass a resolution approving a specific case that will exceed the maximum award due to unforeseen circumstances.

Work Write-ups and Cost Estimates

The work write-up is developed and agreed to by the homeowner in writing before the pre-bid meeting and walk-through with the owner, inspector, and contractors interested in bidding on the project. The use of a well-written, detailed work write-up is one of the most important tools of the rehabilitation program. A well-written work write-up prevents confusion on the part of contractors regarding the quality of work to be performed, or the materials and methods for performing it. The use of standard measurements and products ensures consistency in the bidding process. The work write-up also provides the basis for estimating project costs.

Good work write-up specifications always contain:

- Scope of work
- Estimated quantity of each product to be installed
- Location of installation
- Special conditions
- Installation methods
- Quality of products to be used

Good written specifications eliminate contractor and homeowner discretion:

- Use "shall/will," not "may/should"
- Use action verbs (hang, sand, apply)
- Specify brand and model, or require product of equal or better quality
- Reference specific code standards
- Have a room naming system and apply it consistently

Several software programs are available to assist the inspector in developing the work write-up. These programs can help provide a consistent, clear method for developing your specifications and cost estimates. All specifications provided in these software programs must be modified to comply with the specific requirements of your locally adopted building codes.

The list below provides examples of software programs for developing work write-ups or cost estimates. Most provide a free 30-day trial. The Florida Housing Finance Corporation and the Florida Housing Coalition do not endorse any of these products. They are listed for your information only:

https://www.rehabprodirect.com

https://therehabspec.com

https://www.swiftestimator.com

National Estimator Cloud - Craftsman Book Company (craftsman-book.com)

Green Building

Local governments are required by SHIP Rule and Statute to incorporate current and emerging green building and design techniques into the housing strategies of their Local Housing Assistance Plans, promoting both sustainability and greater affordability (see §420.9075(3)(d), F.S.). These green building elements should include energy and water efficiency improvements, as well as measures to improve indoor air quality. As mentioned under **Conducting the Initial Inspection** above, a blower door test is strongly recommended during the initial inspection to identify air leaks in the building envelope.



The Florida Green Building Coalition provides certification standards for existing buildings at the following link: http://floridagreenbuilding.org/homes (download the most recent Checklist and Reference Guide)

Even if FGBC certification is not sought for a rehabilitated home, the FGBC provides a list of green building activities that may easily be incorporated into the scope of work for a rehabilitation project (Appendix B).

Universal Designand Visitability

In many cases, SHIP rehabilitation programs provide assistance to elders and people with disabilities who need retrofits to make their homes accessible. In general, it is good practice to incorporate accessibility features in the scope of work for a rehabilitation project whenever possible. For example, if the scope of work includes modifications to interior doorways, it may be appropriate to widen the doorways to accommodate current or future wheelchair-bound inhabitants.

Accessibility improvements should be guided by Universal Design and Visitability standards. Florida Housing describes Universal Design as any component of a dwelling unit that may be used by everyone regardless of their level of ability. Universal design features are generally standard building products or features that have been designed or placed differently and/or selected for ease of use or access. For example, standard electrical receptacles may be placed higher than usual above the floor, standard but wider doors may be selected, and steps at entrances may be eliminated to make housing more universally usable.

The approach of visitability incorporates some specific Universal Design (UD) features that allow mobility-impaired or wheelchair-bound persons to enter a dwelling unit, access and use one bathroom, and visit the common spaces of the dwelling unit However, UD is broader than visitability, encouraging housing designers to think of all of the types of people who may be residents throughout the life of the property, such as elderly or disabled people safely and easily. HUD allows current residents to remain in their homes as they age or experience decreased mobility, rather than being forced to move as more accessibility features become necessary to maintain independence.

The following link provides a sample of Universal Design specifications:

https://www.floridahousing.org/docs/default-source/developers/competitive/funding-cycle-history/2013-universal-application/application-instructions-rules/10-3-12 draft universal design and visitability manual.pdf?sfvrsn=2

Mitigation Improvements

Local governments should consider disaster mitigation and retrofitting devices as part of the rehabilitation process. Consider replacing roof sheathing and covering; installing secondary water barriers, hurricane straps or clips, and impact-resistant windows and door opening protection; bracing gable end walls; anchoring walls and floors to the foundation; and strengthening roof deck attachments using nails, among other mitigation improvements.

For additional information on mitigation programs, please visit the Florida Division of Emergency Management's Mitigation webpage: Mitigation | Florida Disaster

Disaster Rehabilitation Assistance

Be prepared to use any unencumbered SHIP funds in the event of a disaster for related rehabilitation disaster assistance. Review your disaster strategy to determine the rehabilitation improvements allowed. Make technical revisions to the strategy needed to address the immediate needs in your community.

Consider requesting a waiver to the SHIP program setasides to allow the local government to address the communities most urgent needs.

Request funds from the 5 million disasters set aside after all unencumbered funds have been unencumbered have been encumbered under the disaster strategy:

- Apply with a letter from chief elected official
- Amount of funds requested
- Schedule of when funds will be expended



- Addresses of homes to be assisted
- Damage assessment by FEMA, DEM, or local agency
- Follow SHIP disaster procedures

Local governments covered under the Executive Order are eligible to use expedited procedures for applications including a self-certification form. Only use if third party verification is unavailable.

Ensure that the local government is not duplicating insurance payments, federal or state disaster assistance.



PART III. Other Considerations

Disputes

Disputes between the owner, contractor and SHIP staff are inevitable. Homeowners are accustomed to making home improvement decisions without an intermediary, but SHIP rehabilitation programs have restrictions on the work that can be performed. Many homeowners have never performed renovations to their home and lack an understanding of the complexity and inconvenience that can be caused during the repair process. Confusion can occur when homeowners and contractors do not clearly understand the duties and roles of all parties involved, the limits of the program, and the policies and procedures that outline the process. The local government can take several steps to help to reduce conflict and confusion among all parties:

- 1. Identify the roles and responsibilities of each party. Each party should know their role, understand where their responsibility starts and ends, and understand the limits imposed by the program. Some of the parties involved in the process include:
 - City or County
 - Sub Recipient if any
 - Sponsor, if any
 - Program Inspector
 - Building Inspector
 - Owner
 - Contractor
 - Subcontractors
- 2. Develop policies and procedures explaining the roles and responsibilities of each party, including a process for handling complaints.
- 3. Provide the owner with clear information about the program early in the process before the owner applies.

- 4. A mandatory pre-bid meeting and walk-through should be used to review the scope of work and clarify any changes that will be made prior to opening the bid. The owner, inspector and contractors who intend to bid on the project should be present.
- 5. The written agreements between the City/County/Agency and the owner; and between the owner and the contractor, should clearly identify the roles of all parties and the process for handling complaints and disputes.
- 6. The contract signing with the owner, contractor and SHIP program staff should be used as an opportunity to review all documents, discuss the process, and answer any questions related to the program.
- 7. Consider developing a temporary relocation policy that will allow the applicant to move when major improvements are being made to the home. The cost of temporary relocation can be included within the maximum award.

Communication is key and selecting staff with good communication skills improves the success of your program. The intake counselor should have a clear understanding of the rules of each program and should communicate them to prospective applicants. Additionally, the intake counselor should use a prescreening checklist to make a preliminary eligibility determination for each client before providing them with an application or adding them to a waiting list.

The inspector should also have good communication skills, with the ability to respond calmly to difficult situations and clearly communicate the next steps. The inspector should be able to exercise patience, perseverance, and attention to detail in investigating a problem, and should be proactive in developing a plan for corrective action. Specifically, the inspector should be able to:

- Identify root causes of problems.
- Gather and analyze information when developing alternative solutions.
- Support and explain reasons behind decisions.
- Include appropriate people in decision-making.
- Ask for help when needed.
- Exhibit integrity and ethical behavior at all times.
- Exhibit tact and avoid alienating the homeowner. The inspector should have a keen sense of what to say or do to avoid giving offense in delicate situations.
- Be considerate but firm when dealing with others, ensuring that program rules are enforced, and the project is completed in a timely manner.
- Exhibit empathy and respect for people of all cultures, races, and backgrounds, including low-income households and those with disabilities or special needs.

Conflict of Interest

Local governments should ensure that there are no conflicts of interest in their programs. Most conflict-of-interest rules are established by local governments to ensure that there is no personal benefit or gain by staff, owners, or contractors in relation to the activities carried out under these programs. A conflict of interest may also arise if an applicant for assistance is related by family or has business ties to any employee, officer, elected or appointed official or agent of a unit of government who exercises any functions or responsibilities with respect to the program.

The owner and contractor applications may ask questions related to potential conflicts of interest. All potential conflicts of interest should be disclosed before assistance is provided. Check with your City/County/ Agency attorney to determine the conflict-of-interest laws that apply. It is best practice to have the owner sign a "Conflict of Interest Disclosure" as part of the application process.

For more information on how conflict of interest applies to the SHIP program view the training video at this link: https://vimeo.com/692011676

Written Agreements

Written agreements are important because they are legally binding. The content of your agreements and contracts will help to ensure that the affordability period, penalties for non-compliance, and other terms and conditions of the assistance provided are enforceable.

Written agreements should be executed before you provide funds or incur expenses under your rehabilitation program. A good agreement identifies the parties involved, their roles and responsibilities, applicable program rules, the activities that will be carried out, the budget and scope of work, payment procedures, and documents required for payment. A written agreement will also address defaults and provide for enforcement measures when non-compliance issues arise.

Pitfalls to Avoid

Below is a list of the most common pitfalls to avoid in the rehabilitation program process:

Contractor-Related Pitfalls

- Awarding work to inexperienced contractors
- Awarding too many jobs to one contractor
- Accepting bids that are too low and not within 10 percent or 15 percent of the in-house estimate
- Accepting poor workmanship by the contractor
- Allowing installation of cheap materials
- Allowing unjustified delays
- No penalties for contractors who fail to comply with the terms of the warranty

Homeowner Pitfalls

- Allowing homeowners to give the inspector a "wish list" of work they want performed on the home
- Not ensuring that the homeowner provides access to property during construction
- Not requiring homeowners to store/protect personal property
- Not requiring homeowner to relocate when extensive or hazardous work will occur
- Allowing the homeowner to be in charge of the project
- Allowing the contractor to perform work outside the scope of work
- Allowing homeowners to keep coming back to the SHIP program for additional work not covered by warranties after the case is closed

All these items can be addressed with clear Rehabilitation Program policies and procedures. Early in the process, SHIP program staff should discuss these policies and procedures with the homeowner and contractor and should incorporate the program rules into the written agreements with a process for enforcement.

A Note on Adaptation

This Handbook provides examples of policies and procedure that can be used by local governments based on best practices. The SHIP rule and statute do not provide specific guidance on contractor selection or best practices under rehabilitation program using SHIP funds. How a local government administers its programs is based on local decisions.

Local government must determine how they will administer their programs based on the SHIP awards, the LHAP and staffing. When reviewing the documents provided as examples, the local government should make changes and adjustments wherever needed in consultation with their City/County attorney. For example, (1) your local government may be set up to receive bids electronically, or (2) your local government may not use the 10 percent rule (i.e. the requirement that a Contractor's bid not be more than 10 percent above or below the City or County's estimated bid amount). In the latter example, your local government's choice on whether to use the 10 percent rule would depend on your inspector's ability to provide in-house cost estimates. Organizations that do not have the staff capacity or a software program to develop in-house cost estimates that are accurate are not encouraged to use the 10 percent rule as outlined in this handbook.

For additional guidance and training opportunities on this subject, please visit the Florida Housing Coalition website at www.flhousing.org or call our technical assistance hotline at I-800-677-4548.





PART IV. Contractor Handbook Template for Local Government Housing Rehabilitation Programs

1. Introduction

(Name of City/County) is a recipient of State Housing Initiatives Partnership (SHIP) funds. As a recipient of SHIP funds, the City/County has developed a Local Housing Assistance Plan (Exhibit (Letter of Exhibit). This plan outlines the programs and activities that will be undertaken by the City/County with SHIP funds.

One of the activities that will be carried out with SHIP funds is rehabilitation of single-family homes, townhomes, condominiums, and multi-family properties. Assistance is provided to very low-, low-, and moderate-income property owners or owners of rental property within the City/County limits. The (Name of City/County/Agency Department) ("Department") maintains an active list of licensed and insured Contractors to assist in accomplishing the activities funded under these programs.

Before a Contractor is qualified and placed on the "Active Contractor List", an application must be completed. The application includes licensure, certifications, references, and other related documents. An application checklist is included in Part II of this Handbook.

Once a Contractor is qualified, they will be placed on the Active Contractor List, notified of new projects, and given the opportunity to bid on these projects.

Contractors that have been debarred or suspended from working on federally funded programs or are the subject of unresolved complaints filed with the Florida Department of Business and Professional Regulation, are not eligible to participate. Contractors will also be expected to comply with all applicable City, County, State and Federal laws as they may apply to the project.

The narratives on the following pages outline the process for the Rehabilitation Programs. There may be other programs that are funded during the year, and eligible Contractors will be notified of opportunities to bid on these as well.

All Contractors bidding upon work available through (City/County/Agency program name) must familiarize themselves with the policies, procedures, materials, standards, and methods of construction contained herein. The Scope of work and the work write-up will refer to and incorporate these standards and all Contractors are expected to conform to the policies and guidelines contained herein.

Contractors requesting certification as a Minority Contractor or a Section 3 Contractor, should request further information from the Department.

Any questions concerning this Handbook, or its contents should be referred to the Department. Below is a list of the Department staff:

Director: (Contact Information)

Housing Manager: (Contact Information)

Inspector: (Contact Information)

2. Application

All Contractors wishing to be included on the Active Contractor List are required to complete an application. The application must be completed in full and must include all required documents on the checklist. All incomplete applications will be returned to the Contractor.

Upon receipt of this application and required documents, the Department will review the Contractor's credit report, contact references, and evaluate past performance. Visits to completed or current projects may be undertaken at the Department's discretion. Based on Department review, additional information may be required. After the review is complete, Contractors will be notified in writing regarding approval/disapproval for participation in the Department's housing programs.

Eligible Contractors will be notified by mail, e-mail or fax of bid opportunities. Contractors must familiarize themselves with and conform to the requirements contained in this Handbook, the bid, standards, specifications, and all applicable contract documents. Contractors will also be expected to comply with all applicable City, County, State, and Federallaws.

3. Bid Process

Invitation to Bid

The Contractor will be sent an Invitation to Bid by mail, e-mail or fax for any upcoming projects. The bid documents will include the bid number, Owner/Developer name, property location, Scope of Work, date and time of the scheduled mandatory bid Walk-Through, bid response deadline and bid opening date. All Contractors who wish to bid must attend the pre-bid Walk-Through and sign in. Contractor participation is mandatory in order to be eligible to bid and remain on the Active Contractor List. After three (3) non-responsive bids, firms will be removed from the Active Contractor List for one year. A written response noted as "no bid" submitted by the bid opening date will be considered a response. Failure to submit a no-bid response will be counted against the contractor as a non-responsive bid.

Mandatory Walk-Through

The mandatory Contractor Walk-Through will be held at the property to be rehabilitated. The Walk-Through will be coordinated and led by the housing inspector who performed the initial inspection and prepared the work write-up. The purpose of the Walk-Through is to provide an opportunity for all interested parties including the Property Owner, the City/County /Agency or their designee, the Contractor, the Department, and subcontractors an opportunity to discuss specific details, standards, methods and techniques related to the project and the Scope of Work provided in the bid package. Changes, additions, deletions, and refinement of work details of the scope may be made during this Walk-Through based on recommendations made by Contractor, Subcontractor, Owners and Department staff or their designee.

The Walk-Through will start promptly at the time specified. Contractors may not begin to inspect the home or construction site before the Department staff arrives and the Walk-Through officially starts. Contractors are required to sign in, and those who do not sign in cannot bid on the project.

Any changes to the Scope of Work will be discussed at the end of the Walk-Through to ensure that Contractors have made notes of all changes discussed during the Walk-Through for bid consistency. The owner will be notified of any changes to the original scope of work. This is an opportunity to advise the owner and contractors that the work agreed to at this meeting is final. Prior to the bid opening date, a revised and final work write-up, approved by the homeowner, will be e-mailed, faxed or mailed to all Contractors on the sign-in sheet. Bids must be submitted based on the updated/revised work write-up. Once the work is awarded, no changes will be made to the work write-up unless required or approved by the Building Department, Inspector, or other responsible party, and authorized by a change order. Failure to bid in accordance with the bid instructions may result in rejection of the Contractor's bid.

Bid Proposal

The Contractor shall provide a cost based on all items in the Scope of Work outlined in the bid sheet. Specifications will be provided for all work including plumbing, electrical, HVAC, roofing materials, windows, doors, hardware, flooring, painting, garage doors, garage openers, insulation, ceramic tile, cabinets, counter tops, appliances, mirrors, fixtures, etc. This will ensure that Contractors are bidding on the same or like materials outlined in the Scope of Work. Contractors cannot deviate from the work specified on the work write-up.

Contractors cannot modify or negotiate changes to the work with the Owner. This is cause for removal from the Active Contractor List. If the Contractor has questions related to the work specified and the bid, all questions must be submitted in writing to the Department prior to the bid opening.

Bid Submittal

The Contractor's bid must be submitted on the form provided by the City/County/Agency. The Contractor shall provide line-item prices for each item specified on the work write-up. Each line item should include labor, material costs, profit and overhead. The bid must be signed and submitted in a sealed envelope with the Owner's name, address, case number and bid date on the outside of the envelope. The envelope should contain only one bid. Bids should be hand delivered or mailed return receipt requested unless otherwise specified. It is the contractor's responsibility to ensure that bids are received by the local government before the bid deadline. Late proposals will not be accepted and will be rejected and returned to the Contractor unopened.

All prices on the bid must be written in ink. Signatures must be in ink. Any mistakes must be initialed prior to submitting the bid. It is the Contractor's responsibility to inquire about permit fees, material costs and other expenses that may increase the cost of the work. Once a bid is submitted, the Contractor is bound to the maximum price that is stated in the proposal, unless it is adjusted by an approved change order.

For models or materials not specified, prices should match the home's existing models or materials in quality and style. If a model is specified, the Contractor will be expected to install that model or product number or a product of equal or better quality. Deviations from the product specified should be requested in writing from the Department Contractors may be requested to provide proof that the installed product is equal to or better than the product specified. All questions related to the Scope of Work and the project should be directed to the program staff.

Rehabilitation Contract Award

The Owner and the Department will review the bids to ensure that all mandatory work is included, conforms to program specifications, is accurately executed, and has a reasonable cost for the project Estimates that are unresponsive, unreasonable, or inaccurate; contain incorrect totals; are unsigned; or are submitted in pencil may be rejected at the option of the Owner and the Department.

Subcontractors

If the Contractor employs subcontractors, the Contractor must hire subcontractors that are licensed and insured as required by law. Subcontractors hired shall be subject to the same requirements that apply to the Contractor awarded the work. The Contractor shall ensure that all applicable provisions are included in their contracts with the respective subcontractors. The Contractor shall not hire the Owner or any family member of the Owner to perform work on the property to be paid under this Contract.

Closing / Contract Signing

The City/ County/ Agency will schedule the Closing meeting and will determine the time and location. The City/County/ Agency will notify the Owner and Contractor of the date and time of the Closing. All contractor's licenses and insurance shall be up to date prior to the Closing.

At the Closing, the City/ County/Agency will review the terms of the contract between the Contractor and Owner; the contract between the Owner and the City/County/ Agency, the Truth-in-Lending Statement; the mortgage and note for rehabilitation assistance; and any other documents to be executed by the City/County/ Agency, Owner, and/or Contractor. The Contractor shall provide a list of all subcontractors that are scheduled to perform work on the job in the form provided by the City/County/Agency. The meeting should address important items such as storage and protection of the owner's personal items, who pays for utilities, the prohibition against the contractor performing work outside the scope of work authorized, the process for change orders, and clarification of whom the owner and contractor should contact in the event of a dispute.

This meeting may take from 1 to 2 hours depending on the detail of the work to be performed. Contractors are encouraged to bring samples of paint colors, Formica, tiles, fixtures, roof shingles and other materials to the closing for selection by the Owner. This is also the Contractor's opportunity to ask clarifying questions related to the project, provide contact information to the owner, and discuss working hours and the order of the work to be performed.

The following criteria will be used to determine the winning bid:

- 1. Contractor is an approved eligible contractor on the Active Contractor List, and all requirements (including active license and insurance) are up to date.
- 2. The bid is the lowest responsive bid.
- 3. Bid amount does not exceed 10 percent above or 10 percent below the estimated bid price as determined by the Department staff. Bids that exceed this limit are rejected.
- 4. New Contractors will only be awarded one project until they have completed a project that follows all project requirements, includes no change orders or delays, and is satisfactory to the Owner and Department staff.
- 5. Once a Contractor has completed 1 project in a manner satisfactory to the Department, the Contractor will be awarded a maximum of 3 projects at any given time. No Contractor may have more than 3 projects at one time unless approved by the Department Director.
- 6. Contactors that are delayed in 3 or more successive jobs will not be awarded additional contracts.
- 7. The Department retains the right to limit the number of jobs awarded to any Contractor due to poor performance, delays, excessive change orders, or disputes with the Owner and/or unsatisfactory performance.

The Contractor will be provided with a Notice to Proceed at the Closing that will have a start date 3 days after the date of contract signing due to the Right of Recission. The Right of Recission gives the homeowner 3 days after the contract signing the right to cancel the assistance. If the applicant cancels, the contractor will be notified immediately. Contractors are not authorized to begin work until they receive a Notice to Proceed.

Multi-Family Rental Rehabilitation

Multi-family rental projects will only be awarded to Contractors who have demonstrated capacity and skills in the rehabilitation of multi-family rental projects. Contractors shall have responsibly and successfully completed projects similar in scope and size and have demonstrated above average performance as follows:

- Staff and financial organizational capacity
- Projects are completed in a timely fashion
- All projects pass inspections
- Contractor addresses warranty items with 3 days of notification and emergencies within 24 hours
- Positive Owner evaluations
- Positive City/ County/Agency staff evaluations

Reconstruction Contract

Reconstruction projects require demolition of the existing structure and the construction of a new home on the existing site. The Contractor bid must include all soft and hard costs required until the issue of a Certificate of Occupancy. Costs include but are not limited to site reports, surveys, architectural drawings, temporary utilities, grading and filling, and all related construction and development costs. Contractors allowed to bid on reconstruction projects must have developed at least one project demonstrating experience in single family development. All work must be completed within the time frame specified in the bid. The Contractor must work with a licensed and insured architectural firm to complete the project.

Emergency Contract

Contracts for emergency repairs may include hazardous, unsafe, unsanitary, or life-threatening situations within the home. Contractors are expected to work quickly and efficiently to protect the home, its contents, and the Owner in life threatening situations. The *City/ County/ Agency* may waive the formal bid process and request 3 informal bids to address emergency life threatening situations.

4. Payment and Contract Performance

Draw Schedule

Rehabilitation projects will consist of a maximum of five draw payments against the total sum of the contract price. Payments will be based on an inspection of the work completed in the work write-up. The Contractor shall submit a payment invoice to the Department Staff, on the form provided by Staff, for the portion of the work completed. For each draw request, the work for which the Contractor is requesting payment must have passed all inspections required by the Building Department Each draw will require a Release of Lien from both the Contractor and subcontractor for work being paid. The Contractor must pay all suppliers and subcontractors for the work under the specific draw. The final draw will be withheld until all the punch list items have been completed.

No payment shall be released until the City/County/ Agency Inspector and the Owner are satisfied with the work performed by the Contractor and its subcontractors.

For projects of \$15,000 or less, the Contractor will receive payment in one lump sum at project completion, rather than in multiple draw payments.

The draw schedule will be as follows for contracts from \$15,001-\$50,000:

First Draw: 35 percent Second Draw: 35 percent Final Draw: 30 percent

The draw schedule for rehabilitation projects for existing homes will be as follows for contracts of \$40,001 or more:

First Draw: 25 percent Second Draw: 25 percent Third Draw: 25 percent Final Draw: 25 percent

The draw schedule for Demolition/Reconstruction activities shall be as follows for contracts of \$50,001 or more:

First Draw: 20 percent Second Draw: 20 percent Third Draw 20 percent Fourth Draw: 20 percent Fifth Draw: 20 percent

Contractor Payments

Payments to the Contractor will be made by the Department on behalf of the Owner in accordance with the Draw Schedule outlined above. To initiate each draw payment, the Contractor is required to complete and submit the Contractor Payment Request Form to the Department staff. The City/County/Agency Inspector will review the payment form with the Owner and obtain the Owner's signature, indicating that the Owner understands and is satisfied with the portion of work for which payment is requested. Once all required City/County/Agency inspections are made and the Contractor's work is deemed satisfactory, the Department will authorize a Release of Lien for the draw request.

The Final Draw will be held until the following items have been completed:

- 1. The Contractor's work has passed all required inspections completed by the Building Department.
- 2. A Final Inspection or Certificate of Occupancy has been issued by the Building Department.
- 3. A Final Inspection has been completed by City/County/Agency staff.
- 4. The Final Punch List has been completed.
- 5. A Final Release of Lien has been submitted by the Contractor.
- 6. All warranty information has been provided to the City/County/Agency staff.
- 7. All Final Releases of Lien have been submitted by subcontractors.
- 8. The Contractor has provided a list of all subcontractors, including their contact information, to the Owner at closeout.
- 9. The construction site is broom clean and ready for occupancy.

The Owner and the City/County/Agency Inspector must sign a certification of completion stating they are satisfied with the work performed by the Contractor and its subcontractors.

Payment Reduction

Based on the results of a required inspection by Department staff and/or the Building Department, the Department has the right to reduce the payment amount or withhold payment due to:

- 1. Defective or non-satisfactory work
- 2. Incomplete work
- 3. Required draw documents not submitted
- 4. Default under the contract
- 5. Outstanding claims filed, or with reasonable evidence indicating probable filing of claims
- 6. Failure of the Contractor to make payments to subcontractors, laborers or material suppliers for work under the contract
- 7. The amount of work completed is less than the amount of the draw
- 8. Other requirements not met

When the above conditions have been corrected or resolved, payments shall be made to the Contractor.

Change Orders

The Contractor agrees that no alteration of materials or labor described in the original work order shall take place unless in writing and mutually agreed upon by the Owner, Contractor, and Department staff. All changes must be submitted on the Change Order Form provided in this manual, signed and dated by the Owner, Contractor, and Department staff, and authorized by the Department Director, City Manager or other party as required by the local program policies and procedures. Any work performed by the Contractor outside the Scope of Work not approved by a written Change Order will not be paid.

Change orders must conform to the standards and specifications of the program. If a building inspection is required, work authorized under the change order must be submitted for inspection, review, and approval by the Building Department. Requests for extensions of time must be submitted in writing on an approved Change Order form justifying project delays and submitted prior to the existing contract deadline. Requests for extensions of time will be approved only for circumstances beyond the Contractor's control that can be documented. Contractors will be assessed a penalty for each day they are delayed beyond the Contractor deadline unless approved through a written Change Order. Any changes made will be bound by the executed contract, incorporated into the project and subject to all program requirements, policies, and procedures.

Suspensions and Disqualifications

Contractors will be suspended or disqualified from participation under the housing programs for any of the following conditions:

- 1. Self-imposed: A Contractor may disqualify him/herself before signing a contract for conflicting work contracts or personal hardship.
- 2. Lack of Participation: A Contractor that does not respond to three consecutive bids will be removed from the Active Contractor List and will no longer receive invitations to bid.

- 3. Insurance Violations: Contractors must have insurance at all times. Any changes in coverage must be reported to the Department and the Building Department in writing within five working days of such said change, including renewals. Contractors who fail to have required insurance will be automatically suspended until proof of insurance is provided.
- 4. Business License Violations: Any Contractor who has a license suspended, revoked, rejected or inactivated will be automatically disqualified from bidding. All licenses must be current and a copy provided to the Department
- 5. Failure to Honor Warranties: Any Contractor who fails to honor a warranty/guarantee from a previous contract will be removed from the Active Contractor List for one year and must reimburse the City/County/Agency for the cost incurred to correct the work covered by the warranty. This also applies to work performed by a subcontractor hired by the Contractor to perform work. Contractors who fail to reimburse the City/County/Agency for correcting work covered by the warranty will be permanently removed from the Active Contractor List and reported to the Florida Department of Business and Professional Regulation.
- 6. Default: Contractors who default under the contract or fail to complete an assigned project, at the program option, may be permanently removed from the Active Contractor List and disqualified from participating in any current and future programs through the Department.
- 7. Willful Misconduct: Willful misconduct by the Contractor, its employees or its subcontractors while engaged in a City/County/Agency work project is unacceptable. The Contractor may be disqualified from the program for allowing behavior including, but not limited to, theft, lewd or lascivious acts, foul language, public intoxication and illegal drug use, willful destruction of Owner's property or abusive behavior towards the Property Owner or City/County/Agency staff.
- 8. Contractor Negligence: Contractors that do not adhere to building codes, construction industry standards, contract specifications, and material requirements will be permanently removed from the Active Contractor List Department staff retains the right to terminate a contract and award the contract to another Contractor.
- 9. Payment Delinquency: Failure to pay subcontractors or material suppliers permanently disqualifies the Contractor from participation in the program.
- 10. Kickbacks/Price Fixing: Any evidence of kickbacks or price fixing by or between Contractors, its employees, officers, owners, agents, partners, representatives, or any other affiliates will automatically disqualify the Contractor permanently from participation under the housing programs.
- 11. Brokering of Work: No person or persons shall broker any City/County/Agency contract to another licensed or unlicensed Contractor. Anyone found brokering work, or receiving a brokered contract, will be immediately suspended and indefinitely disqualified from participating in any program through the City/County/Agency.
- 12. Delays: Contractors experiencing delays in completing work within the required deadline will not be awarded additional work until the delayed projects have been completed to the satisfaction of the Department Contractors who experience delays on three (3) successive projects will be removed from the Active Contractor List for one year, unless the delays were caused by factors beyond the Contractor's control and the Contractor obtained extensions of time as needed through Change Orders.

Lien Waivers

The Contractor shall protect, defend, and indemnify the Department and the Owner from all claims of unpaid work, labor or materials. The Contractor must sign a Release of Lien at every draw request before payment can be released. It is the Contractor's responsibility to obtain Release of Liens from its subcontractors, material suppliers, and any other parties associated with said project.

Inspections

The Department reserves the right to inspect all work performed by the Contractor at any time during the construction. An inspection is required prior to approval of each draw.

5. Project Responsibilities

Government Responsibility

The Department is responsible for the day-to-day administration of the programs and qualifies the applicant, conducts or arranges for pre-bid inspections, prepares the work write-up and Scope of Work, prepares and sends out bid packages, schedules pre-bid meetings, awards bids, conducts or arranges for inspections during and after rehabilitation work, and makes payments on behalf of the Property Owner. The Department is responsible for overseeing the work of any Sub Recipients, sponsors or contractors hired under a contract with a third-party firm or under an interdepartmental agreement.

Construction Agreement

The Agreement for construction services is between the Contractor and the Property Owner and is executed at a scheduled Closing held at a location specified by the Department. The Owner will also execute an agreement with the City outlining the roles and responsibilities of each party. The Contractor will be provided with a Notice to Proceed at the Closing. **Contractors are not authorized to begin work until they receive a Notice to Proceed**.

Contract Signing

Only the Property Owners, the License holder, or the Financially Responsible Officer (FRO) of the Contractor or corporate officer duly authorized by resolution may sign documents for the contract between the Owner and Contractor.

Access to Property

All parties involved in the construction process shall have access to said property during normal business hours. In the event that the Property Owner continues to occupy the property during construction, a time of operation will be established between the Owner and the Contractor as specified in the contract.

Utilities

When existing utilities are available, the Property Owner will provide use of water and electricity at no cost to the Contractor, unless otherwise noted. It is the Contractor's responsibility to locate and mark all utilities prior to the start of construction.

Equipment Storage

The Contractor and subcontractors will be solely responsible for the security of their equipment, tools and materials on the construction site. The Property Owner, the City/County/Agency, its employees, or affiliates will not be held liable for any losses or damages sustained during the construction project The Contractor shall not store equipment and materials on said property that is not used for the work described in the contract. Materials and equipment will be stored in such a way to protect the occupant from injury or incidents.

Personal Property

Homeowners will be asked to remove valuables and personal property from the work area prior to the commencement of work. Personal property belonging to the Property Owner that remains on the construction site shall be protected and preserved throughout the duration of the project The Contractor shall hold harmless the Property Owner and the *City/County/Agency* for any damages created by the Contractor or their affiliates during construction.

Property Damage

The Contractor will be held liable for all property damage caused by their employees, equipment, tools, subcontractors, material suppliers, or any other affiliates authorized by the Contractor or their affiliates to do business on the construction site. The Contractor shall make every effort available to avoid damages to the Owner's personal property at all times. Any damage sustained to the property, or its contents, must be reported immediately to the Department and the Property Owner.

Permits and Impact Fees

The Contractor will secure all necessary permits, notices of commencement, etc., required to perform the work as described in the contract. No work shall commence without the required permits and the Contractor must ensure that all subcontractors do the same.

Warranties

The Contractor agrees to warrant all labor and materials used during construction for the period of one year from the date of completion. All extended warranties beyond one year shall be provided to the Property Owner at the completion of the contract. These warranties will consist of appliances, HVAC, plumbing fixtures, electrical fixtures, roofing, garage doors and openers, windows and doors, hardware, paint, flooring, cabinets, etc. If a warranty issue should arise within one year, the Contractor is expected to respond within 72 hours for non-emergencies and within 24 hours for emergencies to resolve the issue. If the Contractor fails to respond to and remedy a warranty issue, they will be disqualified from the program for one year and must reimburse the Department for any work contracted to correct the warranted work. If the Contractor fails to reimburse the Department for work covered under the Contractor's warranty, the Contractor will be permanently removed from the Active Contractor List and will be reported to the Florida Department of Business and Professional Regulation.

Disputes

If a problem arises between the homeowner and contractor, it is the responsibility of those parties to resolve the issues. The SHIP staff may intercede to facilitate the progress of the project. Homeowner is encouraged to contact the contractor if a problem arises during the warranty period. If the homeowner does not receive satisfaction from the contractor, the Department reserves the right to intervene on his/her behalf. The Department staff will work to resolve all disputes between the Property Owner and the Contractor. The final decision of resolution of disputes rests with the Department.

The contractor and owner can file for mediation or arbitration of they are not satisfied with the decision. The decision of the mediator or arbitrator shall be final. All fees associated with mediation and arbitration shall be the responsibilities for the parties as required by the courts. The outcome handed down by the courts is final regarding whom is responsible for covering the costs of the incurred expenses.

All disputes not resolved by program staff should be reported to Florida Housing Finance Corporation for possible resolution before they move to arbitration. All unsettled claims or disputes between the Property Owner and the Contractor arising out of or related to the work shall be submitted to arbitration under the laws governed by the State of Florida. Notice of the demand for arbitration shall be filed in writing with the other

party to this agreement and shall be made within a reasonable time after a dispute has arisen. The award rendered by the Arbitrator shall be final and judgment may be entered upon it in accordance with applicable law in any court having jurisdiction thereof. The prevailing party may be entitled to recover all costs, including reasonable attorney's fees.

Room Completion

As the Contractor completes areas during rehabilitation, the Property Owner may use that area for their personal use. If any damages occur to a completed area occupied by the Property Owner during rehabilitation, the Property Owner will be held liable for such damages.

6. Contractor Quality and Standards

Insurance

The Contractor agrees to carry adequate insurance coverage for liability and workers' compensation as required by state law and the Building Department. Any changes in insurance coverage, including renewals, must be provided in writing within five working days to the Department and the Building Department It is understood that any subcontractors hired or working with the Contractor must have adequate insurance coverage for liability and workers' compensation. The Contractor must provide a Certificate of Insurance to the Department and submit any changes or renewals. The Contractor has the option of purchasing builders risk insurance for the projects. If the contractor chooses not to purchase builders risk insurance, the contractor will be held personally responsible for theft or other losses incurred in the project.

Coordination of Work

The Contractor is responsible for the coordination of all work described in the contract and agrees to schedule all work in the proper order for the operation of all trades, material, and workers engaged in the contract. It is agreed that no exterior work, such as re-roofing, will be performed during adverse weather conditions that would cause damage to the Owner's property.

Codes

The Contractor will comply with all building and code regulations and ordinances required by the Building Department. The Contractor will not be held responsible for pre-existing violations of code or building laws except where corrections of such violations are required within the scope of the contract It is the Contractor's responsibility to stay informed of all changes to the building code and City/County/Agency ordinances.

Licenses

Contractors must possess a valid State of Florida Occupational License issued by the Department of Business and Professional Regulation, and any additional licenses required by the Building Department to obtain a permit. Required documents must be on file with the Housing and the Building Department. Any changes, including renewals, must be submitted within 5 working days of such said change. Any violations or discipline against the Contractor must be reported in writing to the Department within 5 working days.

Material Quality

The Contractor must furnish all materials necessary to complete the contract. All materials used and installed must be new and of good quality, free from faults and defects as specified in the work write-up. Any deviations of materials from the work write-up must be approved by the City/County/Agency staff in writing before installation, and the City/County/Agency staff retain the right to request documentation from the manufacturer to show that the quality is equal to or better than the product requested on the work write-up.

Substituted materials not approved by the City/County/Agency staff must be removed by the Contractor and replaced with the required material at the Contractor's expense. All damage caused by said removal and replacement shall be at the Contractor's expense. All materials used by the Contractor are subject to inspection.

Labor Quality

All labor provided by the Contractor or subcontractor must be performed by skilled, trained professionals. Tradespersons, when required by County or State law, shall be licensed. All work performed by the Contractor and any associates will be inspected by the City/County/Agency staff and is expected to conform to the contract, building codes and professional work ethics.

Safety

The Contractor agrees to keep the construction site a safe working environment at all times. All trash and debris will be picked up during work, as well as tools and equipment when applicable, to ensure safety for the workers and Property Owner. Chemicals and flammables such as paints and solvents shall be removed daily, or locked in a suitable secure location, to prevent accidents.

Clean-Up

The Contractor agrees to keep the construction site cleared of trash and construction debris, cleaning the site daily. The Contractor will provide a dumpster or other approved receptacle as specified in the scope of work.

Completion Deadline

The Contractor is required to complete all work within the time allowed as described in the contract agreement Extensions may be granted to the Contractor for circumstances beyond their control such as weather delays, natural disasters, or national emergencies. If the work is not completed on time, the Contractor may be removed from the Active Contractor List and disqualified from bidding for one year at the option of the local government staff. Liquidated damages will occur at the rate of fifty dollars per day starting from the original completion date. Contractors that experience delays due to inclement weather, natural disasters, or factors outside their control must request an extension of time in writing with supporting documentation, such as weather reports, that must be approved by the Property Owner and the City/County/Agency staff.

Hold Harmless

The Contractor shall agree to defend, indemnify, and hold harmless the Property Owner and the Department from liability and claim for damages due to bodily injury, death, property damage, sickness, disease, theft, or loss and expenses arising from the Contractor's performance under this agreement to install, develop or make home improvements. The Contractor is acting in the capacity of an independent contractor with respect to the Property Owner and the City/County/Agency housing department.

Regulations

Contractors must comply with all state and local statutes, regulations, ordinances, and policies applicable to all projects. Federally funded projects require compliance with the Lead Based Paint requirements, Davis-Bacon Act and all other applicable laws and regulations. Contractors who have been debarred from working in federally funded projects cannot participate in this program.

NOTE: The Department reserves the right to amend the Contractors Handbook at any time. Revisions will be provided to all Contractors on the Active Contractor List.

PART V. Sample Forms and Documents

Contractor Checklist and Application

Authorization to Release Credit Information

Compliance Certification

Pre-Bid Attendance Form

Invitation for Bids

Bid Results

Owner Selection of Contractor Form

Contractor/Owner Rehabilitation Agreement

Owner Agreement with City/County/Agency

Closing Conference Report

Truth-in-Lending Statement

Notice to Proceed

Subcontractor List Form

Contractor Payment Request (Draw) Form

Inspection Report and Checklist

Notice of Commencement

Change Order Form

Punch List

Release of Lien and Affidavit of Contractor

Termination of Notice of Commencement

Partial Waiver and Release of Lien

Final Release of Lien

Contractor Warranty

Contractor Evaluation Form

Mortgage and Note

Mortgage Modification Form

SHIP Owner Occupied Rehabilitation Strategy

Green Building Improvements

Note: These forms and documents are examples only. It is strongly advised that they be reviewed by the City/County/Agency Attorney prior to use.

CONTRACTOR CHECKLIST AND APPLICATION – SAMPLE

CHECKLIST FOR CONTRACTOR'S SUBMISSION OF DOCUMENTS

1. City/County/ Agency Contractor's Application	()
2. Current State of Florida Occupational License Issued by the Department of Business and Professional Regulation, and any required City/CountyLicense(s)	()
3. City/CountyTax Receipt	()
4. Contractor Registration	()
 5. Public Liability and Workers Compensation Insurance or Exemption Minimum Coverages are: a. Comprehensive General Liability Insurance Limits - \$200,000/\$300,000 Combined Single Limit, Bodily Injury/Property Damage b. Automatic Liability Insurance Limits - \$100,000/\$300,000 Combined Single Limit c. Construction Insurance / Builder's Risk d. Worker's Compensation & General Liability Insurance 	()
6. Corporate Resolution of Person Authorized to Execute Contract and Other Documents	()
7. Sworn Statement Affidavit	()
8. Certification for Compliance with City, County, State, Federal Laws, and Regulations	()
9. Three Letters of Reference	()

All documents on this list are required to be submitted with the application.

CONTRACTOR APPLICATION

GENERAL INFORMATION	
Company Name:	
Company Address:	
IRS ID (EIN) #:	
Office number:	
Fax:	
Email:	Web page:
Name of Primary Contact to a	answer questions about this application
Name:	Title:_
Phone of Primary Contact:	
E-mail of Primary Contact:	
Are you a licensed Contracto	r? □Yes □No
Please list your license cate entity:	egory and licensing
License Number:	
What is your specialty?	
Do you have any additional lie	censes? Specify trade and license number.
Trade	License #_
Trade	License #_
COMPANY INFORMATION	
Is your Company a:	
CorporationPartnershi Other	pIndividual <u>I</u> oint VentureLLC

IF CORPORATION, PLEASE ANSWER THE FOLLOWING:
A. Date Incorporated
B. State Incorporated
C. President's Name
PhoneE -mail
D. Vice-President's Name
PhoneE -mail
E. Secretary's Name
PhoneE -mail
F. Treasure's Name
PhoneE -mail
IF INDIVIDUAL OR PARTNERSHIP, PLEASE ANSWER THE FOLLOWING: A. Date Established: B. Name/Address of all partners (State General or Limited Partnership) IF OTHER THAN A CORPORATION OR PARTNERSHIP, DESCRIBE ORGANIZATION AND PROVIDE
NAME/ADDRESS OF PRINCIPALS: How many years has your organization been in business under its present name?
Has your organization operated under any other name? \Box Yes \Box No
If <u>yes</u> , list name(s):
How many employees do you have?
Have you ever failed to complete any work awarded to you? $\ \square$ Yes $\ \square$
No
If <u>yes</u> , provide the details. Please use separate sheet if necessary.

Have you or any Officer of funded contract or any co If <u>yes</u> , provide the detail	nstruction project ? \Box			
If <u>yes</u> , provide the detail	DI :	Yes ⊔No	ied participation in a	a federally
	s. riease use a separate	sheet if necessary.		
Have you or any Officer/ If <u>yes</u> , please provide da	•	•	ptcy? □ Yes □ N	lo
Are you:				
Minority Owned Business	(MBE) □ Yes □ No			
An MBE is defined as a bu African American, Hispa American; and whose ma owners.	anic American, Native	American, Asian-Pa	acific American, or	Asian-Indian
Woman Owned Business	s (WBE) □ Yes □ No			
A WBE is defined as a but management and daily b		•		
REFERENCES				
Haveyou ever performed	any residential work for t	cheCity, State, or any C	overnment Office? [∃Yes □No
List the City, State or Gove	ernment Office:			
List below the three most	recently completed Cor	nstruction/Rehabilitation	on Contracts: Client	
me	Phone or e-mail	Address	Job Dat	te Amount (

List below up to three Construction/Rehabilitation Contracts underway:

Client	Name	Phone or e-mail	Addr	ess		Job Date	Amount (S
Ple	ease provide three r	eferences:					
	Name	Phone or e-m	nail	Address			Job Date
Lis	st of suppliers and a	ddress:					
a.	 Name				 Teleph	none Numbe	·r
					·		
	Address				Years Ac	quainted	
b.	Name				Teleph	one Numbe	r
	Address				Years Ac	quainted	
	-						
C.	Name				Teleph	one Numbe	r
d.	Address				Years Ac	quainted	
ם	unk Dafarana-						
Ra	nk Reference:						

In consideration of being placed upon the "Active Contractor List", the undersigned contracting firm will comply with the following conditions on all construction/rehabilitation work performed and agrees:

a. To use only contract forms approved by the program.

that may be required _____

- b. That work will be performed in accordance with the standards established by the program, the Florida Building Code, and *City and County* Codes.
- c. That if work performed by the contractor is found to be unsatisfactory or if contract relations between the contractor, homeowner, or other parties are found to be unsatisfactory, the Department may temporarily or permanently remove the contractor's name from the "Active Contractor List."
- d. That adequate public liability and workers compensation insurance will be provided as follows:
 - (a) Workers compensation insurance as required by Chapter 440, Florida Statutes.
 - (b) Public liability insurance on a comprehensive basis in an amount not less than \$300,000 combined single limit bodily injury and property damage. Policy shall be endorsed to include the City/County/Agency as an additional insured.
 - (c) Automobile liability insurance covering all owned, and non-owned and hired vehicles used in connection with the work in an amount not less than \$100,000 combined single limit for bodily injury and property damaged combined.

The public liability insurance as required in paragraph (b) above shall include those classifications, as listed in standard liability insurance manuals, which are applicable to the operations of the contractor in the performance of the work. The insurance policy required above shall be issued with companies authorized to do business under the law of the State of Florida. They shall have a general policy holders rating of "A" or better and a financial rating of no less than C+ as reported by Best's Key Rating Guide, published by A.M. Best Company, latest edition.

e. That the contractor will abide by Equal Opportunity laws of the Civil Rights Act and all other applicable City, Federal, State, and County laws and regulations.

City/County/Agency to verify	the information lis	sted herein.		
Signed at		, this	day of	,20
	Signatur	е		
	Print Na	me		
	Title			
	Compan	у		
STATE OF FLORIDA COUNTY OF				
	, bein	g duly sworn depose	es and says that he is	
, of		, and all statem	nents therein containec	are true and correc
Sworn, to and subscribed be	fore me this	_day of	, 20	_, by
		_, who has produced	photo identification	
	Or who is p	ersonally known to me	e and who did/did not to	ake an oath.
Notary Public:				

My Commission Expires:

I certify that the information provided on this application is true as completed and authorize the

AUTHORIZATION TO RELEASE CREDIT INFORMATION - SAMPLE

AUTHORIZATION TO RELEASE CREDIT INFORMATION

This is authorization for the City/County/Agency to verify previous or current credit information. The undersigned specifically acknowledge(s) that: (1) verification or re-verification of any information contained in this application may be made by the City/County/Agency from any source named in this application including banks, credit unions, a credit reporting agency and other sources not specifically identified here; and (2) the City/County/Agency may make copies of this letter for distribution to any party with which I (we) have a financial or credit relationship and that any party may treat such copy, including a faxed or scanned/emailed copy, as an original.

<u>Please complete all information l</u>	<u>oelow:</u>
Federal Tax ID #:Telepho	neNumber:
Social Security#, if business is so	ole proprietorship:
Company Name:	
Type of Business:Ch	neckOne:
☐ Corporation ☐ Partnership [\sqsupset Sole Proprietorship \Box LLC
Date Incorporated:	Date Business Started:
Number of Employees:	_
Bank Reference:	Type of Account
AccountNumber:	
Bank Reference:	Type of Account
AccountNumber:	
<u>Credit References (Business Sup</u>	pliers)
Name Address	Phone
PrintName	

COMPLIANCE CERTIFICATION FORM - SAMPLE

PrintName:_____

CERTIFICATION FOR COMPLIANCE WITH CITY, COUNTY, STATE, FEDERAL LAWS AND REGULATIONS
I,agree to comply with all City, County, State, and Federal laws and regulations, including, but not limited to thefollowing:
<u>CONFLICTS OF INTEREST</u>
Contractor covenants that no person who presently exercises any functions or responsibility on behalf of the City/County/Agency in connection with this agreement has any personal financial interests, direct or indirect, with the Contractor. Contractor further covenants that, in the performance of any contract, no person having such conflicting interest, shall be employed by the Contractor. Any conflict of interest attributable to the Contractor or its employees must be disclosed in writing to the City/County/Agency immediately upon discovery.
Contractor is aware of the conflict-of-interest laws of the State of Florida, particularly Chapter 112, Part III, Florida Statutes; and the United States Department of Housing and Urban Development, particularly, 24 CFRPart 570 § 570.611, and agree to fully comply with all respects to those provisions.
<u>EQUALOPPORTUNITY</u>
Contractor agrees that it will comply with equal opportunity requirements, which require that no person in the United States shall on the ground of race, creed, color, national origin, age, sex, religion, or disability be excluded from participation in, be denied the benefits of, or be subjected to discrimination under, any program or activity funded in whole or in part with State or Federal funds.
In the event local laws or ordinances governing equal opportunity apply as well, Contractor agrees to comply.
<u>DEBARMENT/SUSPENSION</u>
The Contractor certifies, by submission of this certification, that neither the Contractor nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible or voluntarily excluded from participation in this transaction by any Federal department or agency.
Where the Contractor is unable to certify any of the statements in this certification, such prospective participant shall attach an explanation to this certification.
ZONING CODES AND BUILDING CODES
Contractor must comply with the <i>City/County/Agency</i> Housing Quality Standards, the Florida Building Code, local building codes and other standards established by the <i>City/County/Agency</i> , as deemed necessary by such agency.
Cinna about

Date_____

STATE OF FLORIDA COUNTY OF ______ Sworn to and subscribed before me this ________, day of ________, 20_______, by _________, who has/have produced photo identification _______ or is personally known to me and who did/did not take an oath. Notary Public, State of Florida My CommissionExpires: ________

PRE-BID ATTENDANCE FORM – SAMPLE

PRE-BID MEETING ATTENDANCE FORM

OWNER'S NAME:		
ADDRESS:		
FILE #	DATE:	
CONTRACTOR/FIRM NAME		SIGNATURE OF REPRESENTATIVE
		1

INVITATION FOR BIDS – SAMPLE

SHIP REHABILITATION – INVITATION FOR BIDS

The (<u>City/County/Agency Department)</u> will accept s	
Property Owner Name:	Phone Number
Property Address:	
Jouring Type	
Housing Type :	
Mandatory Pre-Bid Walk-Through:	
Walk-ThroughDate:	Time:
Scope ofWork:	
Bid Opening Date:	Time:
OpeningLocation:	
Bids should be sealed and delivered to:	
Mark the envelope <u>"Sealed bids"</u> with the client's n	
and time of bid opening. If you have any questions re	garding this bid, you may contact
(City/County/Agency Department) staffat	

All Prices Must Be Typed or Written in Ink & Bid Must Be Properly Signed and Dated.

The City/County/Agency retains the right to reject all bids and waive any informalities in the bidding process.

BID RESULTS – SAMPLE

BID RESULTS

PROPERTY OWNER NAME	ADDRESS O	PF PROPERTY
DATE OF PRE-BID WALK-THROUG	DATE OF BIE	OPENING
NAME OF CONTRACTOR WHO	PLACEDA BID	TOTALBID AMOUNT
Comments:		
Opened by:		
Reviewed by:		
Awarded by:		
Awarded to:	Date	

OWNER SELECTION OF CONTRACTOR FORM – SAMPLE

OWNER SELECTION OF CONTRACTOR

1,	(Client Name),alc	ong with
	or (City/County/Agency), have reviewed aly behalffor the rehabilitation/reconstruction	
The bids that were receive	ed for my home are as follows:	
<u>Contractor</u>	<u>Bid Amo</u>	<u>unt</u>
1)		
2)		
4)		
5)		
	(Client Name) , would like	(Contractor's Name
ose bid amount is \$, to be awarded the contract to rehabil	itate/reconstruct my home. I also have
	nty/Agency will not award a contract to an	
• •	inistrator who retains the right to reject any	-
Signature	Date	
Printed Name		

CONTRACTOR/OWNER REHABILITATION AGREEMENT - SAMPLE

SHIP REHABILITATION – OWNER/CONTRACTOR AGREEMENT

THIS AGREEME	ENT is hereby made this	(date), 20	between the
Owner,	and the Contractor,	The project address is	<u>.</u>
The Owner an	d the Contractor agree to do the follo	wing:	
ARTICLE 1. Th	e Work.		
rehabilitation o	The Contractor shall perform all the of the above-described property according the State Housing Initiatives Partnership	ording to the work write-	up, plans and specifications
ARTICLE 2. Tim	ne of Commencement and Completi	on.	
to Proceed, co completed in issuance of the deducted from	he Contractor shall, within 10 calen mmence performance hereunder, an accordance with the conditions, pl e Notice to Proceed. The parties ag m the Contract Sum as liquidated da ate specified for completion. The de	nd all work to be performed lans, and specifications was gree that a sum of \$50.00 amages for each day the p	dby the Contractor shall be within 90 calendar days of 0 percalendarday shall be project remains incomplete
ARTICLE 3. Co	ntract Sum and Payment.		
	The Owner, with loan proceeds total Contract sumof \$ this contract is executed unless authoriz	The sum of the Contrac	ct is final. No changes will be
	Payments may be withheld on accordations filed; (3) work does not pass reocuments not submitted; and (5) unsa	equired inspections perform	ned by Building Department;
(City/County/ notices filed o	Final payment shall not be due un <u>'Agency Department)</u> , guarantees and r received in connection with the work en could be filed, a payment and perforgram.	d warranties, a complete or receipts covering all lab	release of all claims of lien, or, materials, and equipment
3.4 presented in w	Final payment shall constitute a wa writing to the (<u>City/County/Agency Dep</u>	-	•

constitute a waiver of all claims by the Contractor arising from: (1) unsatisfied liens; (2) faulty or defective work appearing after substantial completion; (3) failure of the work to comply with the requirements of the Contract Documents; or (4) substandard work violating guarantees/warranties required by the Contract Documents.

ARTICLE 4. Method of Payment.

4.1 The Owner agrees to pay the Contractor in accordance with the following schedule:

For projects of \$15,000 or less Contractor will receive one payment at project completion. The draw schedule will be as follows for contracts from \$15,001-\$40,000:

First Draw: 35% Second Draw: 35% Final Draw: 30%

The draw schedule for rehabilitation projects for existing homes will be as follows for contracts of \$40,001 or more:

First Draw: 25%
Second Draw: 25%
Third Draw 25%
Final Draw: 25%

The draw schedule will be as follows for Demolition/Reconstruction contracts from \$40,001 or greater:

First Draw: 20%
Second Draw: 20%
Third Draw: 20%
Fourth Draw: 20%
Fifth Draw: 20%

- 4.2 Each item requested for payment must have an inspection by the housing inspector. If required, the work must have passed a required building inspection at the time the draw request is made. The Contractor must submit to the housing staff, proof of passing all required inspections.
- 4.3 One hundred percent (100%) completion is defined as all work being completed and accepted by the Owner and Department staff and verified by the Building Department in writing. The Final Draw will not be released until there is 100% completion of the work as so defined. Progress payments ("Draws") and the Final Draw are subject to final inspections by City/County/Agency staff. If the City/County/Agency SHIP Program inspector recommends corrective action to be taken pursuant to this Contract, then the Contractor has the option to pay for the corrective work or deduct the cost of the corrective work from the Contract sum.
- 4.4 The City/County/Agency retain the right to pay the contractor who has completed all work to the satisfaction of the City in accordance with the Scope of Work, passed all inspections, and delivered all guarantees and warranties to the City/County/Agency. Failure of the homeowner to refuse to execute the final payment request will not prohibit the City/County/Agency from issuing final payment to the contractor who has complied with all of the terms of the written agreement and the Scope of Work.

4.5 The City/County/Agency retains the right to stop the job. No other party to this agreement can stop the work. If a contractor or homeowner wish to stop the work, they must obtain approval from the City/County/Agency. The City/County/Agency at it's discretion can stop the job, cancel the current permit and hire a new contractor to complete the work. The contractor who has violated the terms of the agreement and is removed from the job must pay the difference between the original bid price awarded and the new contract price to complete the same work. The contractor cannot file a lien on the property for material or labor if they have failed to comply with the terms of the agreement and the scope of work.

ARTICLE 5. Contract Documents.

The Contract Documents consist of this Agreement, the drawings, the specifications, all addenda issued prior to the execution of this Agreement, all modifications, Change Orders, written interpretations of the Contract Documents issued by the SHIP Program, and all appropriate regulations issued by the Florida Housing Finance Corporation governing rehabilitation or new construction work, and the Florida Building Code. The intention of the Contract Documents is to include all labor, materials, equipment, tools, services, and other items necessary or implied for the proper execution and completion of the work and compliance with the terms and conditions ofpayment.

- 5.1 The Contract Documents shall be executed in triplicate by the Owner and the Contractor. By executing the Contract, the Contractor represents that Contractor has visited the site and is familiar with the local conditions under which the work is to be performed, and all applicable regulations and requirements of the SHIP Program and Florida Building Code.
- 5.2 The term "work" as used in the Contract Documents includes all labor necessary to perform the construction required by the Contract Documents, and all materials and equipment incorporated or to be incorporated in such construction.

ARTICLE 6. Supervision.

- 6.1 The SHIP Program staff will make periodic visits to the site to monitor the progress and quality of the work in order to assess compliance with the work write-up. The City/County/Agency SHIP Program will not be responsible for the means, methods, techniques, sequences, or procedures relating to the construction, or for safety precautions and programs in connection with the work; nor shall the City/County/Agency be responsible for the Contractor's failure to carry out the work in accordance with the Contract Documents. The contractor shall be held solely responsible.
- 6.2 City/County/Agency SHIP Program staff will attempt to adjudicate all claims and disputes between the Owner and the Contractor. Unsettled claims or disputes between the property owner and the Contractor arising of or related to the work shall be submitted

to arbitration under the laws governed by the State of Florida. Notice of the demand for arbitration shall be filed in writing with the other party to this agreement and shall be made within a reasonable time after a dispute has arisen. The award rendered by the Arbitrator shall be final and judgment may be entered upon it in accordance with applicable law in any court having jurisdiction thereof. The prevailing party may be entitled to recover all costs, including reasonable attorney's fees.

6.3 Work which does not conform to the Contract Documents and/or to the Florida Building Code, as determined by the SHIP program inspector, shall berejected.

ARTICLE 7. General Responsibilities of the Owner.

- 7.1 The Owner may issue instructions to the Contractor through the SHIP Program staff and shall apprise the staff of any changes, discrepancies or problems that may arise during the term of the Contract.
- 7.2 The Owner shall provide the use of electricity, water, light and heat to the Contractor, at no additional cost to the Contractor or *City/County/Agency*, during the Rehabilitation process.
- 7.3 The Owner agrees to remove personal property within the construction area so as not to interfere with the progress of work. The Contractor shall have easy access in and around the rehabilitation area for the operation of equipment needed for the performance of work.
- 7.4 The Owner shall grant access to the subject property during normal business hours to all parties involved in the rehabilitation process. If the Owner continues to occupy the property during rehabilitation, a time of operation will be established between the Owner and the Contractor.
- 7.5 The Owner shall approve all the finished materials, products, and colors to be used in this rehabilitation according to bid specifications. All colors chosen by the Owner, or the Contractor shall be approved by City/County/Agency prior to installation.
- 7.6 The Owner shall be responsible for the proper use and care of the property, including equipment and appliances.
- 7.7 The Owner shall keep all children, visitors, and pets secured from the construction area so as not to interfere with the rehabilitation process or be placed in harm's way so the Contractor may be allowed to fulfill the requirements of the contract.

ARTICLE 8. Contractor.

- 8.1 The Contractor must notify the SHIP Program staff, prior to commencing any rehabilitation work, of any known or suspected hazardous, dangerous, toxic, or radioactive substances, including asbestos, on the property. The Owner will take all necessary measures to remove hazardous, dangerous, toxic or radioactive substances from thesite.
- 8.2 The Contractor shall supervise and direct the work using Contractor's best skills and attention. The Contractor shall be solely responsible for all the means, methods, techniques, sequences, and procedures relating to the construction, and for coordinating all portions of the work under the Contract. All work shall be performed in a workmanlike manner according to standard practices.
- 8.3 Unless otherwise specifically noted, the Contractor shall provide and pay for all labor, withholding and unemployment taxes, materials, equipment, tools, construction equipment and machinery, transportation, and other facilities and services for the proper execution and completion of work.
- 8.4 The Contractor shall always enforce strict discipline, sobriety, and good order among their employees, and shall not employ any person or anyone not skilled in the task assigned to them.
- 8.5 The Contractor warranties to the Owner that all materials and equipment incorporated in the work will be new unless otherwise specified and that all work will be of good quality free from faults

and defects, and in conformity with the Contract Documents. All work not in conformity with these standards may be considered defective and the work may be rejected and/or appropriate deductions from the Contract price shall be made accordingly.

8.6 The Contractor shall pay all sales, use, and other similar taxes required by law and shall secure all permits, fees, and licenses necessary for the execution of the work.

The Contractor shall give all notices and comply with all laws, ordinances, rules, regulations, and orders of any public authority bearing on the performance of the work and shall notify the SHIP Program staff if the drawings and specifications are at variance therewith.

- 8.7 The Contractor shall be responsible for the acts and omissions of his employees and all other persons performing any of the work under the Contract at the request of or direction of the Contractor or subcontractor.
 - 8.8 The work shall be in accordance with approved samples and shop drawings.
- 8.9 The Contractor at all times shall keep the premises free from accumulation of waste materials or rubbish caused by his activities. At the completion of the work, he shall remove all waste materials and rubbish from and about the project as well as tools, construction equipment, machinery, and surplus materials, and shall clean all glass surfaces and shall leave the premises "broom clean" or its equivalent, except as otherwise specified.

The Contractor shall indemnify and hold harmless the Owner and the City/County/Agency, by and through the SHIP Program, its employees, officials, representatives, agents and attorneys, from and against all claims, damages, losses, and expenses, including attorney's fees, cost and expenses (trial, appellate and administrative) arising out of or in connection with the performance of the work, provided that any such claim, damage or loss, or expense: (1) is attributable to bodily injury, sickness, disease or death, or to injury to or destruction of tangible property (other than the work itself) including the loss of use resulting therefrom; and (2) is caused in whole or in part by any negligent act or omission of the Contractor, any subcontractor, anyone directly or indirectly employed by any of them or anyone for whose acts any of them may be liable, regardless of whether or not it is caused in part by a party indemnified hereunder. In any and all claims against the Owner or against the City/County/Agency, its officials, employees, agents, representatives or attorneys, by any employee of the Contractor, subcontractor, anyone directly or indirectly employed by anyone of them or anyone for whose acts any of them may be liable, the indemnification obligation under this subparagraph shall not be limited in any way by any limitation on the amount or type of damages, compensation on benefits payable by or for the Contractor of any subcontractor under workers' compensation laws, disability benefit laws, or other employee benefit laws. The obligation of the Contractor under this subparagraph shall not extend to the liability of the SHIP Program, its agents or employees arising out of: (1) the preparation or approval of maps, drawings, opinions, or (2) the giving of or the failure to give direction or instructions by the SHIP Program, its agents or employees; provided such acts or omissions are the primary cause of the injury or damage.

The Contractor shall guarantee all work performed for a period of one year from the date of final acceptance. The Contractor shall furnish the Owner, in care of the SHIP Program, properly completed manufacturers and suppliers' written guarantees and warranties covering materials and equipment furnished under this Contract. Any defects that appear within the one-year period and arise out of defective or improper materials or workmanship shall, upon direction of the SHIP Program staff, be corrected and made good by the Contractor

at his expense. Contractors who fail to comply with the terms of the warranty, and who fail to reimburse the Department for any work contracted to correct the warranted work, will be removed from the Active Contractor List and reported to the Florida Department of Business and Professional Regulation. Other Federal, State and Local Requirements. The Contractor and/or subcontractor agrees to adhere to all applicable Federal, State and local requirements, including but not limited to the SHIP Program Regulations, Federal Labor Standard Provisions, if applicable, Section 3 Regulations, and Equal Employment Opportunity Affirmative Action requirements including 24 CFR Part 570 Section 602, which require that no person shall be excluded from participation, be denied the benefits of or be subjected to discrimination based on race, color, national origin, age, sex, religion or disability. Failure to site specific Federal, State or local requirements shall not relieve the Contractor or subcontractor of compliance with the appropriate regulation, if deemed applicable.

ARTICLE 9. Subcontractors.

A subcontractor is a person who has a direct written contract with the Contractor to perform any of the work at the site.

Unless otherwise specified in the Contract Documents or in the instructions to the Bidders, the Contractor, as soon as practicable after the award of the Contract, shall Furnish to the SHIP Program, in writing, a list of the names of subcontractors proposed for the principal portions of the work. The Contractor shall not employ a subcontractor to whom the SHIP Program or the Owner may have a reasonable objection.

The Contractor shall not be required to employ any subcontractor to whom they have a reasonable objection. Contracts between the Contractor and the subcontractor shall be in accordance with the terms of this Agreement and shall include the General Conditions of this Agreement as far as applicable. The Contractor may not employ a subcontractor that is not licensed or insured in the trade hired to work.

ARTICLE 10. Separate Contracts.

The Owner is not authorized to award other contracts while this contract is underway. All construction work will be limited to the work specified on the work write up to be performed by the Contractor and his subcontractors.

The Contractor shall notify the City/County/Agency if other work is being performed at the site. The Contractor cannot enter any contract with the Owner for work other than what is specified on the work write up during the term of this contract unless in writing on an approved Change Order.

ARTICLE 11. Royalties and Patents.

11.1 The Contractor shall pay all royalties and license fees. The Contractor shall defend all suits or claims for infringement of any patent rights and shall hold the Owner harmless from loss on account thereof.

ARTICLE 12. Time.

12.1 Time is of the essence. If the Contractor is delayed at any time in the progress of the work by changes ordered in the work, by labor disputes, fire, unusual delay in transportation, unavoidable casualties, causes beyond the Contractor's control, or by any cause which the SHIP Program staff may determine justifies the delay, then the Contract time may be extended by a written Change Order for such reasonable time as the SHIP Program staff may determine. The Contractor must request such extension of time in writing prior to the contract deadline. Contractors who do not submit extensions of time in writing before the contract deadline will be fined in accordance with Article 2 of this contract.

ARTICLE 13. Protection of Person and Property.

13.1 The Contractor shall be responsible for initiating, maintaining, and supervising all safety precautions and programs in connection with the work. He/she shall make all reasonable precautions in accordance with prevailing industry standards for the safety of, and shall provide all reasonable protection to prevent damage, injury or loss to: (1) all employees of the job and other persons who may be affected thereby; (2) all the work and all materials and equipment to be incorporated therein; and (3) other property at the site or adjacent thereto. The Contractor shall comply with all applicable laws, ordinances, rules, regulations and orders of any public authority having jurisdiction for the safety of person or property, or to protect them from damage, injury, or loss. The Contractor will be held responsible for all damage or loss to any property caused in whole or in part by the Contractor, any subcontractor, or anyone directly or indirectly employed by any of them or by anyone for whose acts they may be liable.

ARTICLE 14. Contractor's Liability Insurance.

The Contractor shall purchase and maintain and shall ensure that each of the subcontractors shall purchase and maintain such insurance as will protect each of them from claims from worker's compensation laws and other employee benefit laws, from claims for damage because of bodily injury including death, and from claims for damages to property

which may arise out of or result from the Contractor's operation under this Contract, including any subcontractor or their respective employees, agents, or representatives. This insurance shall be written for not less than any limits required by law and shall include liability insurance as applicable to the Contractor's obligations.

The Contractor may choose to purchase builders risk insurance to cover all losses in the event of theft of materials from the project site during the terms of the Contract. If the contractor does not purchase builders risk insurance, the contractor shall be held responsible for incurring all losses due to theft at the project site.

ARTICLE 15. Owner's Insurance.

The Owner shall be responsible for purchasing and maintaining his own liability insurance and, at his option, may maintain such insurance as will protect him against claims which may arise from activities under the Contract.

Flood Insurance Requirements. The owner shall be responsible for purchasing and maintaining flood insurance if the property is located in a Federal Emergency Management Act 100-year flood plain zone. The insurance will be maintained active for the duration of the lien filed in connection with this project.

ARTICLE 16. Changes in the Work.

Once this contract has been executed, no changes to the work will be allowed. Under extreme circumstances, when the City/County/Agency determines that changes must be made to this contract, any approved alterations, deletions, or deviations from this Contract will be executed upon a written change order signed by the Owner, Contractor, City/County/Agency staffand the SHIP Program Administrator. Such Change Orders and resulting cost changes, if any, will be made part of the original Contract. However, no extra costs will be paid if the Contractor has neglected to evaluate the extent of the work. Work performed prior to the execution of a Change Order will not be paid.

Written Change Order may only change the Contract sum and the Contract time. The cost or credit to the Owner from a change in the work shall be determined by mutual agreement of the Owner, Contractor and SHIP Program.

ARTICLE 17. Correction of Work.

17.1 The Contractor shall correct any work that fails to comply with the requirements of the Contract Documents where such failure to comply appears during the progress of the work, and shall remedy any defects due to faulty materials, equipment, or workmanship which appear within a period of one year from the date of final payment of the Contractor within such longer period of time as may be prescribed by law or by the terms of any applicable special guarantee required by the Contract Documents. The provisions of this Article apply to work done by subcontractors as well as to work done by employees of the Contractor.

ARTICLE 18. Prohibition and use of lead-based paint.

No Contractor or subcontractor shall use or permit the use of lead-based paint on applicable surfaces. Every Contract and subcontract shall contain a prohibition on the use of lead-based paint. A Contractor performing renovation, repair and painting projects that disturb lead based paint in homes built before 1978 must be an EPA Lead Certified Renovator.

During renovation, lead-safe work practices must be followed, including work- area containment to prevent lead paint dust and debris, and minimizing exposure to lead paint hazards by thoroughly cleaning the site after project completion. These lead safe steps must be verified by an individual who has received the EPA individual renovator certification.

Definitions.

"Lead-Based Paint" means paint or other surface coatings that contain lead equal to or exceeding 1.0 milligram per square centimeter or 0.5 percent by weight or 5,000 parts per million (ppm) by weight.

"Lead-Based Paint Hazard" means any condition that causes exposure to lead from dust-lead hazards, soil-lead hazards, or lead-based paint that is deteriorated or present in chewable surfaces, friction surfaces, or impact surfaces, and that would result in adverse human health effects.

"Applicable surface" means all interior surfaces and those exterior surfaces, such as stairs, decks, porches, railings, windows, and doors, which are readily accessible to children under seven (7) years of age [42 CFR 90.2(g)].

ARTICLE 19. Termination of the Contract.

19.1 If the Contractor defaults or neglects to carry out the work in accordance with the Contract Documents or fails to perform any provisions of the Contract, as determined by the SHIP Program staff, with approval from the Owner, after ten (10) days written notice specifying the default to the Contractor, the program will correct deficiencies and deduct the cost thereof from the payment then or thereafter due the Contractor or may authorize termination of the Contract and then hire another Contractor to complete the work. If expenses under the new contract for completion of the work under the original contract exceed the unpaid balance, the original Contractor shall be liable for the difference.

- 19.2 If the Owner fails to carry out its responsibilities under this agreement, the City/County/Agency/Department can terminate this contract and award payment to the contractor for all work completed and inspected without written authorization from the Owner.
- 19.3 The City/County/Agency/Department retain the right to terminate this contract if it is deemed in the best interest of all parties and the program.

ARTICLE 20. Conflict of Interest.

20.1 Contractor is aware of the conflict of interest laws of the State of Florida, particularly Chapter 112, Part III, Florida Statutes; and the United States Department of Housing and Urban Development, particularly 24 CFR Part 570 § 570.611, and agrees to fully comply in all respects with those provisions. IN WITNESS WHEREOF, the Owner and the Contractor have caused this Agreement to be executed by duly authorized officials on the date first above written.

Signed, sealed and delivered in the presence of:

	Owner
Witness	Signature
Printed Name:	
Witness	
Printed Name:	
f Contractor is an individual:	
	Contractor:
Witness	
PrintedName:	Address:
Witness	
PrintedName:	Address:

If Contractor is a Corporation:		
Attest:	Contractor:	
Corporate Secretary	Address:	
Printed name:		
(Seal) By:		
STATE OF FLORIDA COUNTY OF		
	before me this day of,20	,
	who is/are personally known to me as identification and who did (did not) take an oath.	
Signature – Notary Public	(SEAL)	
Print Name:		
My CommissionExpires:		

OWNER AGREEMENT WITH CITY/COUNTY/AGENCY - SAMPLE

SHIP REHABILITATION AGREEMENT BETWEEN CITY/COUNTY/AGENCY AND THEOWNER

The Owner,	who	owns	and	occupie	s the	propert	y located	l at
(Address) certifies they have received, read, and und	dersta	nd the	rehak	oilitation	contra	act price,	the Scope	e of
Work, the rehabilitation and construction process,	and th	ne serv	ices t	o be off	ered a	and perfo	rmed on	the
subject property. The Owner acknowledges	and	appro	ves	of the	Con	tractor	selected	by
City/County/Agency and agrees to the amount of the	e cont	ract and	dthe	Scope o	Work	to be pe	rformed.	

Furthermore, the Owner agrees to the following:

ACCESS: The Owner will grant access to subject property during normal business hours to all parties involved in the rehabilitation process. If the Owner continues to occupy the property during construction, a time of operation will be established between the Owner and the Contractor.

PERSONAL PROPERTY: The Owner agrees to remove personal property within the construction area so as to not interfere with the progress of work. The Contractor shall have easy access in and around the area of the home for operation of equipment necessary for the rehabilitation process.

PETS: The Owner will secure all pets at one location to not interfere with the construction process and to allow the Contractor to fulfill the requirements of the contract.

COOPERATION: The Owner will cooperate fully with City/County/Agency, Building Department, and the Contractor during the performance of the contract.

UTILITIES: The Owner will agree to fully provide the use of electricity and water to the Contractor, at no cost to the Contractor or City/County/Agency, during the rehabilitation process.

TIME & PERFORMANCE: The Contractor shall start the work within ten (10) days of the date of the issuance of the Notice to Proceed and will finish all work within ninety (90) days thereof. The Owner shall provide written authorization to the Contractor for the commencement of work. If the Contractor fails to start or finish the work within the time allowed, the Contractor will have defaulted on the contract and the Owner will have the right to terminate the contract. A notice to terminate the contract shall be in writing and addressed to the Contractor and City/County/Agency. Such notice shall be sent by certified mail within five business days of termination. If the Contractor performs sub-standard work as determined by the City/County/Agency staff, Contractor shall have (10) days to correct the work. If the work is not corrected within the time allowed, the Owner shall have the right to terminate the contract and may hire the Contractor who had the next lowest bid to complete the unfinished work. City/County/Agency staff must approve all new contracts and Contractors. Any additional costs or fees to complete the work will be the responsibility of the contractor who failed to complete the work within the time limits allowed under the contract. The City/County/Agency will assist the owner in recovering such costs or fees from the original Contractor.

CHANGE ORDERS: The Owner and the Contractor expressly agree that no changes in material or description of work shall take place without City/County/Agency being notified in writing. Such said changes shall be in the form of a Change Order and agreed upon by the Owner and the Contractor. All changes must be approved by the City/County/Agency Before work commences.

LIEN ON PROPERTY: The Owner acknowledges and understands that a Mortgage Lien will be placed upon their property. The lien amount will equal the total cost of rehabilitation plus the cost of documentary stamps, recording fees, surveys, title searches, project delivery cost and any other fees or closing costs related to the rehabilitation process. The lien holder will be the City/County/Agency.

RESOLUTION OF DISPUTES: The City/County/Agency staff will work to settle all disputes between the Owner and Contractor. All unsettled claims or disputes between the Owner and the Contractor arising from or related to the Scope of Work shall be submitted to arbitration under the laws governed by the State of Florida. Notice of the demand for arbitration shall be filed in writing with the other party to this agreement and shall be made within a reasonable time after a dispute has arisen. The award rendered by the Arbitrator shall be final and judgment may be entered upon it in accordance with applicable law in any court having jurisdiction thereof. The prevailing party shall be entitled to recover all costs, including reasonable attorney's fees.

HOLD HARMLESS: The Owner agrees to indemnify and hold harmless the City/County/Agency and its affiliates from all liability resulting from injury, death, sickness, disease, property damage, theft, or any loss and expense by execution of work under this contract. The Owner agree to pay reasonable attorney's fees if City/County/Agency is required to defend or prosecute any claim or action arising out of this contract not caused by act or omission on the part of City/County/Agency. It is understood that the Contractor is acting in the capacity of an independent Contractor with respect to the Owner.

COLOR COORDINATION: All colors shall be chosen by the Owner at the contract signing, subject to City/County/Agency approval. This applies to all materials including, but not limited to; roofs, windows, interior and exterior paint, cabinets, flooring, plumbing fixtures, doors, trim, and appliances.

ACKNOWLEDGEMENT: I, the Owner, have received, read, and understand the Owner's Agreement and shall enforce and agree to the policies within during the rehabilitation process.

Witness	Owner
Distables	Deina Nama
PrintName	Print Name
Witness	Owner
PrintName	Print Name
Witness	Contractor
PrintName	Print Name

Witness	
Print Name	_
Witness	SHIP Administrator, Subrecipient or Sponsor
	<u> </u>
Print Name	
	_
Witness	
Print Name	_

CLOSING CONFERENCE REPORT – SAMPLE

REHABILITATION CONTRACT CONFERENCE REPORT

OWNER/ CONTRACTOR

City/County/Agency staff have briefed the and explained in detail the work write-understand that the contract is for the wonothing less will be accepted. I understand	ate participated in a pre-construction conference closing. The e Contractor and me (Property Owner) on all terms of the contract up and specifications as to how the work will be completed. Fork specified in the contract and nothing more is to be done and and no changes are permitted to the basic contract unless a written of the original contract and approved by the City/County/Agency
Owner	Date
Owner	 Date
	e-construction contract conference was held on this date between a staff and myself (Contractor). I have a complete understanding of and Scope of Work that will be performed.
Contractor	Date
	ore-construction contract conference was held this date between I the terms of the contract and a detailed explanation of the work nd property owner(s).
City/County/Agencystaff	 Date

TRUTH-IN-LENDING STATEMENT – SAMPLE

SHIP REHABILITATION PROGRAM - TRUTH-IN-LENDING STATEMENT

This statement discloses conditions of the Deferred Payment Loan issued by the (<u>Citv/Countv/Agency Department</u>) Program to:

,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
APPLICANT:			<u> </u>
Amount Financed:	Annual Percent	tageRate:	% Monthly Payments: \$
Repayment of the loan is not required a Agreement.	s long as the owne	er maintains the	e terms agreed to in the Rehabilitation
The Deferred Payment Loan is secured	by the Mortgage a	nd Note cover	ing property at:
(Address and legal description)			
The loan consists of repairs in the amount. The loan consists of repairs in the amount and Recording Feeders amount.	ın. However, [Documentary	Stamps in the amount of
The Mortgage and Note will be recorprepared and recorded at the end of coor calculation errors if this initial mortga	onstruction to ame	nd the total am	nount of construction, recording fees
I hereby acknowledge receipt of a copy Mortgage Modification Agreement if no		, agree to the t	erms herein and agree to sign a final
Owner Signature		Date	
Owner Signature		Date	
Witness		ate	_

NOTICE TO PROCEED – SAMPLE

NOTICE TO PROCEED

Date:				
PropertyAddress:				
Owner(s):				<u> </u>
Contractor:				
Dear			(Contract	or Name) :
Pursuanttotheconstructi the rehabilitation work responsible for performing contract and in accordar by	on the property d ng the rehabilitation v nce with the specifica	escribed above. vork on said build	Upon receipt of lingundertheterms	this notice , you are sand conditions of the
Pursuantto the provision work within ten (10) cale completed within ninety only be changed by wri	endar days of the dat y (90) calendar days	e of this notice. T	his notice provides	that the work will be
Please acknowledge rec below. Keep one copy a	•	_	igning both copies	in the space provided
(City/County/AgencyDe	partment)	(Aa	ldress)	
l acknowledge receipt o	f thisnotice on	(date)		
Authorized signature:				

SUBCONTRACTOR LIST FORM – SAMPLE

13)

SUBCONTRACTORS LIST

FILE NO:	PROGR	AM:	
	CONTRACTOR:		
Complete and submit the name		e actively employed in the actual r	ehabilitation of the
FIRM NAME	TYPE OF BUSINESS/TRADE	<u>ADDRESS</u>	<u>PHONE</u>
1)			
2)			
3)			
4)			
5)			
6)			
7)			
3)			
9)			
10)			
11)			
12)			

CONTRACTOR PAYMENT REQUEST (DRAW) FORM – SAMPLE

CONTRACTOR PAYMENT REQUEST	「 # <u></u>		
PropertyOwner:			
Property Address:			
Contractor:			
Contract Amount: \$	ContractBalance:\$		
This Payment: \$	Payment (Circle One): Partial	or	Final
Contractor:			
completed the necessary work to	eceive payment in the amount above. I certify justify this request and all bills incurred for d improvements have been paid in full to this	laboi	r used and material
Contractor's Signature	Date		-
Property Owner:			
to the Contractor in accordance w	stated by the Contractor has been complete with the Agreement and contingent upon insp It is understood that the actual amount distr	pectio	on and concurrence
Owner's Signature	Date		-
Owner's Signature	Date		-
City/County/Agency staff:			
I hereby certify that the work has bee Contractor in the amount of \$	en inspected and hereby approve the paymen	ıt to tl	ne
City/County/AgencyInspector	Date		
Approval for Payment:			
SHIPAdministrator	 Date		

INSPECTION REPORT AND CHECKLIST – SAMPLE

PROPERTY INSPECTION REPORT

Owner:	Inspection Date:
SJHP Client #:	Inspector:
Address:	
Phone:	Number of People in Home:Bdrm/Bthrm:
Phone:	Disabilities:
Site Exterior	* Denotes itemrequiring attention
ltem	Description
Trees	
Sidewalk	
Driveway	
Debris	
Fencing	
Septic/Pump	
Well/Pump	
Grading	
	Total Area: <u>Conditioned Area</u> :
Building Exterior	Year Built:
	Wall Construction:
	Foundation:
Item	Description
Roofing	
Roof Decking	
Porches	
Steps/Landings	

<u>Building Exterior</u> (Continued)

Item			Description		
Wheelchair Ramp					
Siding/Trim				 	
Fascia/Soffit				 	
Windows				 	
Front Door/Lock				 	
Rear Door/Lock					
Side Door/Lock					
Paint					
Ventilation				 	
Garage					
Overhead Door					
Foundation					
Termite Damage					
Building Interior		Locksets: Total: Blinds:	Privacy:	Passage:	Doorstops:
<u>Living Room</u>					
ltem			Description	 	
Ceiling					
Walls					
Flooring					
Doors					
Dining Area					
Item			Description		
Ceiling					
Walls					
Flooring					
1 10011119	1				
Doors					

<u>Kitchen</u>

Item

Ceiling				
Walls				
Flooring				
Appliances	Range:	Refrigerator:	Dishwasher:	
Manufacturer				
Model #				
Serial #				
<u>Laundry Room</u>				
ltem		Description		
Ceiling				
Walls				
Flooring				
Doors				
Washer				
Dryer				
Hallway				
ltem		Description		
Ceiling				
Walls				
Flooring				
Doors				
Bedroom #1				
Item		Description		
Ceiling				
Walls				
Flooring				
Doors				

Description

Bedroom #2 Description Item Ceiling Walls Flooring Doors Bedroom #3 Description Item Ceiling Walls Flooring Doors Bedroom #4 Item Description Ceiling Walls Flooring Doors

Bathroom #1

Doors

Item

Ceiling	
Walls	
Flooring	

Description

Bathroom #2

Item	Description
Ceiling	
Walls	
Flooring	
Doors	
<u>Cabinetry</u>	
Item	Description
Kitchen	
Bath #1	
Bath #2	
<u>Plumbing</u>	
<u>r iarribirig</u>	
Item	Description
	Description
Item	Description
Laundry Room Washer Lines Kitchen Sink	Description
Item Laundry Room Washer Lines Kitchen Sink Faucet Bath #1 Tub/Shower Sink/Faucet	Description
Item Laundry Room Washer Lines Kitchen Sink Faucet Bath #1 Tub/Shower Sink/Faucet Commode Bath #2 Tub/Shower Sink/Faucet	Description
Item Laundry Room Washer Lines Kitchen Sink Faucet Bath #1 Tub/Shower Sink/Faucet Commode Bath #2 Tub/Shower Sink/Faucet Commode	Description
Item Laundry Room Washer Lines Kitchen Sink Faucet Bath #1 Tub/Shower Sink/Faucet Commode Bath #2 Tub/Shower Sink/Faucet Commode Water Heater	Description
Item Laundry Room Washer Lines Kitchen Sink Faucet Bath #1 Tub/Shower Sink/Faucet Commode Bath #2 Tub/Shower Sink/Faucet Commode Water Heater Water Lines	Description

Electrical

Item	Description
Service Panel	
Exterior Lights	
Garage	
Living Room	
Dining Room	
Kitchen	
Laundry Room	
Hallway	
Bedroom #1	
Bedroom #2	
Bedroom #3	
Bedroom #4	
Bath #1	
Bath #2	
Smoke Detectors	
CO Detectors	
GFCI's	
Outlets	
<u>HVAC</u>	
ltem	Description
Condenser Unit	
Air Handler	
Thermostat	
Ducts	
<u>Insulation</u>	
Item	Description
Walls	
Attic	
Floors	

Other Concerns

Item	Description

NOTES:

NOTICE OF COMMENCEMENT – SAMPLE

AFTERRECORDING-RETURNTO:	
PERMITNUMBER:	
NOTICE OF COM	1MENCEMENT
The undersigned hereby given notice that improve accordance with Chapter 713, Florida Statues the Commencement.	• • •
1. DESCRIPTION OF PROPERTY (Legal description &	₹ street address, if available)
TAX FOLIO NO.:	SUBDIVISION
BLOCK LOT LOT	
TRACT	
BLDGUNIT	
2. GENERAL DESCRIPTION OF IMPROVEMENT:	
3. OWNER INFORMATION:	
a. Name	
b. Address_	
c. Interest in property	
d. Name and address of fee simple titleholder (if other	than Owner)
4. CONTRACTOR'S NAME, ADDRESS AND PHO	ONE NUMBER:
5. SURETY'S NAME, ADDRESS AND PHONENU	JMBER AND BOND AMOUNT:
6. LENDER'S NAME, ADDRESS AND PHONE NU	JMBER:
Name:	
Address:	
Dhone	

7. Persons within the State of Florida designated by Owner upon whom notices, or other documents may be served as provided by Section713.13 (1)(a) 7, Florida Statutes:
NAME, ADDRESS AND PHONE NUMBER:
8. In addition to himself or herself, Owner designates the following to receive a copy of the Lienor's Notice as provided in Section 713.13 (1)(b), Florida Statutes:
NAME, ADDRESS AND PHONE NUMBER:
9. Expiration date of notice of commencement (the expiration date is one year from the date of recording (unless a different date is specified):
WARNING TO OWNER: ANY PAYMENTS MADE BY THE OWNER AFTER THE EXPIRATION OF THE NOTICE
OF COMMENCEMENT ARE CONSIDERED IMPROPER PAYMENTS UNDER CHAPTER 713, PART I, SECTION
713.13, FLORIDA STATUTES, AND CAN RESULT IN YOUR PAYING TWICE FOR IMPROVEMENTS TO YOUR
PROPERTY. A NOTICE OF COMMENCEMENT MUST BE RECORDED AND POSTED ON THE JOB SITE
BEFORE THE FIRST INSPECTION. IF YOU INTEND TO OBTAIN FINANCING, CONSULT WITH YOUR LENDER
OR AN ATTORNEY BEFORE COMMENCING WORK OR RECORDING YOUR NOTICE OF
COMMENCEMENT.
Signature of Owner or Owner's Authorized Print Name and Provide Signatory's Officer/Director/ Partner/Manager Title/Office
State of Florida
County of (Name of County)
The foregoing instrument was acknowledged before me thisday, 20
By
(Name of person) (type of authority, e.g., officer, trustee, attorney in fact)
For
(Name of party on behalf of whom instrument was executed)
Personally known orProduced the following type of identification

Notary

_	(Signature of Notary Public)
Under Penalties of perjury, I declare that I have read the best of my knowledge and belief (Section 92.525, Floric	3 3
Signature(s) of Owner(s) or Owner(s)' Authorized Office above:	r/ Director / Partner/Manager who signed
By By_	

CHANGE ORDER FORM – SAMPLE

Representative

SHIP REHABILITATION PROGRAM CONTRACT FOR REHABILITATION WORK

CHANGE ORDER

OWNER:			FILE#:	
	OR:			JOB
The Contra	act for Rehabilitation	on Work entered ir ner and Contractor	nto on rand approved by the local Gov anges, additions and/or deletion	ernment Agency,
ITEM	DESCRIPTION	OF WORK TO E	BE CHANGED	AMOUNT
1.				
2.				
3.				
4.				
	TOTAL CHANG	GE ORDER AMOL	JNT	
hereby am	ended by \$	for a	I part of the Contract. The Contract new total of \$, The deadline is:	act amount is
□ not exten	ded			
\square extended	to			
Contractor S	Signature	Date	Owner Signature	Date
City/ Cour	nty/Agency or authorized	Date	SHIP Administrator	Date

PUNCH LIST - SAMPLE

FINAL INSPECTION PUNCH LIST

OWNER(S):	
	Hat(Address),20, I/We do hereby require the following withindays of the inspection:
1	
2	
4	
5	
6	
Acceptance of corrected punch list work	arphi
As of thisday of completed and/or corrected to the satis	,20, all items have been faction of the Owner and the <i>City/County/Agency</i> staff.
OWNER	DATE
OWNER	DATE
CONTRACTOR	DATE
CITY/COUNTY/AGENCY	DATE

RELEASE OF LIEN AND AFFIDAVIT OF CONTRACTOR – SAMPLE

RELEASE OF LIEN AND AFFIDAVIT OF CONTRACTOR STATE OF FLORIDA

CO	OUNTY OF	
1.	The	(Name of Contractor)
is th	he General Contractorof	
	reinafter referred to as Contractor, and that said Contractor entered into	
	the following describedproperty, for	
2.	Legal Description of Property:	
3.	Owner(s) name and address:	
	, Florida, and that said description enco	
	scribed in the Notice of Commencement recorded in OfficialRecords B	
Pag	ge, in the Public Records of	County, Florida.
5. the	That the improvements which the Contractor had agreed to consperty pursuant to said contract are 100% complete as of this date. That in compliance with Section 713.06(3)(d)(I) of the Mechanics undersigned states that all laborers, material men, subcontractors or contractors or employed by the Contractor for services or materials supplied for the scribed property, have been paid in full for services and materials supplied.	Lien Law of the State of Florida, other lienors contracting directly the improvements to the above-
6. the from	That said Contractor has received full payment for all work perfor above-described property up to date hereof, and does hereby release m any and all recorded claims of lien, and waives and relinquishes any ntractor arising out of, connected with, or resulting from said services, on the Contractor pursuant to said contract.	med and materials furnished to and discharge the said property and all rights to any liens of the
Co	ontractor's Signature	
	orn, to and subscribed before me thisday of 20, o has produced photo identification	•
	MyCommission Expires	::
No	tary Public, State of Florida at Large	

TERMINATION OF NOTICE OF COMMENCEMENT – SAMPLE

TERMINATION OF NOTICE OF COMMENCEMENT

The below undersigned,				_(Contractor) and
			(Owner(s))
assisted in that certain Notice of Commer				ficial Records
Book, P	age,	in the Public F	Records of	
County, Florida, hereby acknowledge the	e following:			
That the proposed improvemen	its to said prope	rty have been	100% complet	ed.
Any lienors who performed serv	ices or supplied	, I materials for t	he improveme	ent of said
property have been paid in full.	rees of supplied	materials for t	ne improveme	ant or suid
The below undersigned further acknow hereby terminated against the following	•		ed notice of co	mmencement is
Legal Description: Property Address:				
CONTRACTOR	OWNER			
	OWNER			
Contractor:				
Address:				
City: Phone:				
State of Florida				
County of				
Sworn, to and subscribed before me this				
who have produced photo identification			·	
Notary Public, State of Florida at Large	_	My commissi	on expires:	

PARTIAL WAIVER AND RELEASE OF LIEN – SAMPLE

PARTIAL WAIVER AND RELEASE OF LIEN

received, hereby waives and releases all liens, clai	(Contractor) for and in consideration of the value ims of lien, bond rights, suits, accounts, debts, demands,
	gainst(City),
	r), any sureties of Contractor and their officers, directors,
, , ,	panies arising out of labor, services, work, materials or
equipment performed, furnished or utilized	I in connection with the rehabilitation work at
	(PROPERTY ADDRESS) through the
,20, except as	follows:
The undersigned warrants and represents that all la	abor, services, work, materials and equipment performed,
· ·	litation of the above mentioned property, have been paid
	nd taxes, including sales, use and payroll taxes, if any
	nd equipment performed, furnished or utilized by or for the
undersigned, except as follows:	ia equipment performed, furnished of utilized by or for the
undersigned, except as follows.	
•	nat title to all materials and equipment furnished or utilized
	pove Property through the date identified above has been
transferred to the Contractor and/or Owner, that	the Contractor and/or the Owner has good title to such
materials and equipment, and that there are no	liens, encumbrances or security interests against such
materials or equipment.	
Owner's Name:	Contractor'sName:
Data data	1. (
Dated atCounty, Florida this	day of

This form must be:(1) Signed by two witnesses,			
Witnesses:			
Print Name	Contractor's Signature		
Print Name	Title		
Or, (2) Notarized:			
State of Florida County of			
	day of , 20, by,		
who has produced photo identification personally known to me.	nor is/are		
Notary:	My Commission Expires:		

FINAL RELEASE OF LIEN – SAMPLE

WITNESSES:

CONTRACTOR'S FINAL INVOICE, RELEASE OF LIENS, AND WARRANTY TO:______FILE NO.: _____

PROPERTY:	
KNOW ALL MEN BY THESE PRESENT:	
As a final invoice, the undersigned hereby contractor under the above contract the balance	ertifies that there is due and payable by the Owner to the ce or sum of \$
	quired under this contract has been performed in accordance paid claims for materials, supplies or equipment and no claims ng out of the performance of this contract.
does hereby release the Owner and the City/Co	amount stated in paragraph one (1) hereof the undersigned unty/Agency from any and all claims arising under or by virtue he Owner does not pay in full the amount stated in paragraph ne validity of this release.
guaranteed for a period of () year(s) from the dar shown on attachments herewith, all manufacture	c performed for a period of one year and all roofing work te of final acceptance of all the work required by the contract, ers and suppliers written guarantees and warranties covering ontract. The undersigned will replace faulty workmanship and e of charge.
IN WITNESS WHEREOF, the undersigned, has sig	
	Contractor's Signature
	Title
	Company

CONTRACTOR WARRANTY - SAMPLE

CONTRACTOR WARRANTY

Owner:			
Property Addres	s:		
materials furnished with the contract de defective materials	or	tion with the above reference difications thereto and will be fro of <u>ONE YEAR</u> from date of C	d project are in accord ee from defects due to Contract. This warranty
arrangement, the sa good by the undersi	develop during the warranty p me shall, upon written notice by gned at no expense to the Owner n abused or neglected by the own	the owner or by the City/Co . Nothing in the above shall be	unty/Agency, be made
Ву:	Date:		
Title:			
State of Florida			
County of			
	edged beforeme thiswho is personally knownt		
as identification.			
Notary Public		Notary Seal	
Printed Name			

CONTRACTOR EVALUATION FORM – SAMPLE

CONTRACTOR EVALUATION FORM FILE# **Property Address:** Contractor: Owner:_____ CATEGORIES MAX. PT VALUE POOR FAIR GOOD EXCELLENT GRADE 5-9 Quality of Work 20 0-4 10-14 15-20 Completion Time 20 0-4 5-9 10-14 15-20 Code Compliance 20 0-4 5-9 10-14 15-20 Contract Compliance 20 5-9 10-14 15-20 0-4 Punch List 20 0-4 5-9 10-14 15-20 TOTALPOINTS 100 Total Score: **LEGEND** 75 to 100 Points Excellent Good 50 to 70 Points: 25 to 85 Points: Fair 0 to 20 Points: Poor Three Fair Scores within a six-month period = 90-day suspension from Active Contractor List. One Poor Score = suspension for 60 days from Active Contractor List. Date City/County Signature Date____ **SHIP Administrator Signature**

The City/County/Agency has all rights to use this form to base awards of future contracts.

MORTGAGE AND NOTE - SAMPLE

(herein" Property Address")

After recording Prepared by: Loan No.	g mail to:		
		MORTGAGE DEFERRED PAYM	ENT LOAN
			gagor, , with offices located at (herein "Lender").
including subset which indebted of principal only	equent change orders, but in ness is evidenced by Mortgag , by forgiveness of the indebte r year beginning on the 2nd	n no event in excess e Note ("Note") dated dness beginning after	of(\$0.00) of\$, dproviding for payment recompletion of their habilitation at the year loan term until the balance is
2 nd year	90% of principal amo	unt 7 th year	40% of principal amount
3 rd year	80% of principal amo	unt 8 th year	30% of principal amount
4 th year	70% of principal amo	unt 9 th year	20% of principal amount
5 th year	60% of principal amo	unt 10 th year	10% of principal amount
6 th year	50% of principal amo	unt	
· · · · · · · · · · · · · · · · · · ·	s on the first day of the eleventh e Owner; provided; however,	=	ate of execution of the certificate of us conveyance.
making improver the security of the Mortgagor, at M hereof up to the r Priority as the or Mortgage, and to Owner does her	ments to the Property, the payr his Mortgage, and future adva ortgagee's sole discretion and maximum principal amount of \$ iginal liabilities evidenced by the the performance of the coventy eby Mortgage Property and exped Property located in the Cou	nent of all sums advang nces designated as chall option, for any purpo ; all he Note and the subjuants and agreements very part thereof to Le	by the Note created for the purpose of ced in accordance herewith to protect hange orders made by Mortgagee to ose within ten(10) years from the date of which advances shall have the same ect to the terms and provisions of the of Owner herein contained, and the ender, its successors and assigns, the, State of Florida: which
		FLORI	DA
Street	City	State	Zip Code

TOGETHER with all the improvements now or hereafter erected on the Property, and all easements, rights, appurtenances, rents, royalties, mineral, oil and gas rights and profits, water, water rights, and water stock, and all fixtures now or hereafter attached to the Property, all of which, including replacements and additions thereto, shall be deemed to be and remain a part of the Property covered by this Mortgage; and all of the foregoing, together with said Property are herein referred to as the "Property".

Owner agrees that the City/County/Agency of	will refuse
consent to subordination if the Mortgagor attempts to refinance the Mortgage in orde	er to obtain a
subsequent, substitute or replacement Mortgage in an amount that exceeds an amount nee	ded to satisfy
the Mortgage and defray refinancing cost.	

UNIFORM COVENANTS. Owner and Lender covenant and agree as follows:

- 1. Payment of Principal. Owner shall promptly pay the balance of unpaid principal of the indebtednessevidencedbytheNote,ifthePropertyencumberedherebyissold,leased,transferredorifthe Owner moves from the premises.
- 2. Charges; Liens. Owner shall pay all taxes, assessments and other charges, fines and impositions attributable to the Property which may attain a priority over this Mortgage. Owner shall promptly discharge any lien which has priority over this Mortgage; provided, that Owner shall not be required to discharge any such lien so long as Owner agrees in writing to the payment of the obligation secured by such lien in a manner acceptable to Lender, or shall in good faith contest such lien, or defend enforcement of such lien in legal proceedings which operate to prevent the enforcement of the lien or forfeiture of the Property or any partthereof.
- 3. Hazard and Flood Insurance. Owner shall keep the improvements now existing or hereafter erected on the Property insured against loss by fire, hazards and flood (if the Property is located in a special flood hazard area) included within the term "extended coverage," and such other hazards as Lender may require and in such amounts and for such periods as Lender may require; provided, that Lender shall not require that the amount of such coverage exceed that amount of coverage required to pay the sums secured by this Mortgage.

The insurance carrier providing the insurance shall be chosen by Owner subject to approval by Lender; provided that, such approval shall not be unreasonably withheld. All premiums on insurance policies shall be paid by Owner making payment when due, directly to the insurance carrier.

All insurance policies and renewals thereof shall be in form acceptable to Lender and shall include a standard mortgage clause and endorsement in favor of and in a form acceptable to Lender. Lender shall have right to hold the policies and renewals thereof. The Owner shall promptly furnish to Lender all renewal notices and all receipts of paid premiums. In the event of loss, Owner shall give prompt notice to the insurance carrier and Lender. Lender may make proof of loss if not made promptly by Owner.

Unless Lender and Owner otherwise agree in writing, insurance proceeds shall be applied to restoration or repair of the Property damaged, provided such restoration or repair is economically feasible and the security of this Mortgage is not thereby impaired. If such restoration or repair is not economically feasible or if the security of this Mortgage is impaired, the insurance proceeds shall be applied to the sums secured by this Mortgage, with the excess, if any, paid to Owner. If the Property is abandoned by Owner, or if Owner fails to respond to Lender within 30 days from the date notice is mailed by Lender to Owner that the insurance carrier offers to settle a claim for insurance benefits, Lender is authorized to collect and apply the insurance proceeds at Lender's option either to restoration or repair of the Property or to the sums secured by this Mortgage.

If under paragraph 16 hereof the Property is acquired by Lender, all right, title and interest of Owner in and to any insurance policies and in and to the proceeds thereof resulting from damage to the Property prior to the sale or acquisition shall pass to Lender to the extent of the sums secured by this Mortgage, immediately prior to such sale or acquisition.

- 4. **Preservation and Maintenance of Property.** Owner shall keep the Property in good repairand shall not commit waste or permit impairment or deterioration of the Property.
- 5. **Protection of Lender's Security.** If Owner fails to perform the covenants and agreements contained in this Mortgage, or if any action or proceeding is commenced that materially affects Lender's interest in the Property, including, but not limited to, foreclosure of the Prior Mortgage, eminent domain, insolvency, code enforcement, or arrangements or proceeding, involving a bankrupt, then Lender at the Lender's option, uponnotice to Owner, may make appearances, disburse such sums and take such action as is necessary to protect Lender's interest, including, but not limited to, disbursement of reasonable attorney's fees and entry upon the Property to make repairs.

Any amounts disbursed by Lender pursuant to this paragraph 5 shall become additional indebtedness of Owner secured by this Mortgage. Unless Owner and Lender agree to other terms ofpayment, such amounts shall be payable upon notice from Lender to Owner requesting payment thereof and shall bear interest from the date of disbursement at the highest rate permissible under applicable law. Nothing contained in this paragraph 5 shall require Lender to incur any expenses or take any action hereunder.

- 6. **Provisions as to Prior Mortgage.** This Mortgage is subject and subordinate to the Prior Mortgage. As to the Prior Mortgage, Owner and Lender agree as follows:
 - (a) Owner covenants and agrees to comply with all of the terms and provisions of the Prior Mortgage.
- (b) Any default on the part of the Owner hereinunder the terms of the Prior Mortgage or the Note secured hereby shall constitute a default under the terms of this Mortgage and the Note secured thereby and shall entitle the Lender herein to exercise any and all rights and remedies given hereunder.

- 7. **Inspection.** Lender may make or cause to be made reasonable entries upon and inspections of the Property, provided that Lender shall give Owner notice prior to any such inspection specifying reasonable cause therefore related to Lender's interest in the Property.
- 8. Condemnation. The proceeds of any award or claim for damages, direct or consequential, in connection with any condemnation or other taking of the Property, or part thereof, or for conveyance in lieu of condemnation, are hereby assigned and shall be paid to Lender.

In the event of a total taking of the Property, the proceeds shall be applied to the sums secured by this Mortgage, with the excess, if any, paid to Owner. In the event of a partial taking of the Property, unless Owner and Lender otherwise agree in writing, there shall be applied to the sums secured by this Mortgage such proportion of the proceeds as is equal to that proportion which the amount of the sums secured by this Mortgage immediately prior to the date of taking bears to the fair market value of the Property immediately prior to the date of taking, with the balance of the proceeds paid to Owner.

If the Property is abandoned by Owner, or if, after notice by Lender to Owner that the condemner offers to make an award or settle a claim for damage, Owner fails to respond to Lender within 30 days after the date such notice is mailed, Lender is authorized to collect and apply the proceeds, at Lender's option, either to restoration or repair of the Property or to the sums secured by this Mortgage.

- 9. Owner Not Released. Extension of the time for payment or modification of amortization of the sums secured by this Mortgage granted by Lenderto any successor in interest of Owner shall not operate to release, in any manner, the liability of the original Owner and Owner's successors in interest.
- 10. Forbearance by Lender Not a Waiver. Any forbearance by Lender in exercising any right or remedy hereunder, or otherwise afforded by applicable law, shall not be a waiver of or preclude the exercise of any such right or remedy. The procurement of insurance or the payment of taxes or other liens or charges by Lender shall not be a waiver of Lender's right to accelerate the maturity of the indebtedness secured by this Mortgage.
- 11. Remedies Cumulative. All remedies provided in this Mortgage are distinct and cumulative to any other right or remedy under this Mortgage or afforded by law or equity, and may be exercised concurrently, independently or successively.
- 12. Successors and Assigns Bound; Joint and Several Liability; Captions. The covenants and agreements herein contained shall bind, and the rights hereunder shall inure to, the respective successors and assigns of Lender and Owner, subject to the provisions of paragraph 16 hereof. All covenants and agreements of Owner shall be joint and several. The captions and headings of the paragraphs of this Mortgage are for convenience only and are not to be used to interpret or define the provisions hereof.
- 13. Notice. Except for any notice required under applicable law to be given in another manner(a) any notice to Owner provided for in this Mortgage shall be given by mailing such notice by certified mail, addressed to Owner at the Property Address or at such other address as Owner may designate by notice to Lender as provided herein; and (b) any notice to Lender shall be given by certified mail, return receipt requested, to Lender's address stated herein or to such other address as Lender may designate by notice to Owner as provided herein. Any notice provided for in this Mortgage shall be deemed to have been given to Owner or Lender when given in the manner designated herein.

- 14. Governing Law; severability. This Mortgage shall be governed by Florida Law. If any provision or clause of this Mortgage or the Note conflicts with applicable law, such conflict shall not affect other provisions of this Mortgage or the Note that can be given effect with-out the conflicting provision, and to this end, the provisions of the Mortgage and the Note are declared to be severable.
- 15. Foreclosure. If the home is foreclosed on by a superior mortgage holder, the Lender will make an effort to recapture funds through the legal process if it is determined that adequate funds may be available to justify pursuing a repayment.
- 16. Owner's Copy. Owner shall be furnished a conformed copy of the Note and of this Mortgage at the time of execution or after recordation hereof.
- 17. Transfer of the Property Assumption. If all or any part of the Property or an interest therein is sold or transferred by Owner without Lender's prior written consent, excluding(a) the creation of a lien or encumbrance subordinate to this Mortgage, (b) the creation of a purchase money security interest for household appliances, (c) a transfer by devise, descent orby operation of law upon the death of a joint tenants; Lender may, at Lender's options, declare all the sums secured by this Mortgage to be immediately due and payable. Lender shall have waived such option to accelerate if, prior to the sale or transfer, Lender and the person to whom the Property is to be sold or transferred reach agreement in writing that the credit of such person is satisfactory to Lender and that the interest payable on the sums secured by this Mortgage shall be at such rate as Lender shall request. If Lender has waived the option to accelerate provided in this paragraph 16, and if Owner's successor in interest has executed a written assumption agreement accepted in writing by Lender, Lender shall release Owner from all obligations under this Mortgage and the Note.

If Lender exercises such option to accelerate, Lender shall mail Owner notice of acceleration in accordance with paragraph 13 hereof. Such notice shall provide a period of not less than 30 days from the date the notice is mailed within which Owner may pay the sums declared due. If Owner fails to pay such sums prior to the expiration of such period, Lender may, without further notice or demand on Owner, invoke any remedies permitted by paragraph 17 hereof.

18. Acceleration; Remedies. Except as provided in paragraph 16 hereof, upon Owner's breach of any covenant or agreement of Owner in this Mortgage, including the covenants to pay when due any sums secured by this Mortgage, Lender, prior to acceleration, shall mail notice to Owneras provided in paragraph 13 hereofspecifying: (1) the breach; (2) the action required to cure such breach; (3) a date, not less than 30 days from the date the notice is mailed to Owner, by which such breach must be cured; and (4) that failure to cure such breach on or before the date specified in the notice may result in acceleration of the sums secured by this Mortgage, foreclosure by judicial proceeding and sale of the Property. The notice shall further inform Owner of their right to reinstate after acceleration and the right to assert in the foreclosure preceding the nonexistence of a default or any other defense of Owner to acceleration and foreclosure. If the breach is not cured on or before the date specified in the notice, Lender, at Lender's option, may declare all the sums secured by this Mortgage to be immediately due and payable without further demand and may foreclose this Mortgage by judicial proceeding. Lender shall be entitled to collect in such proceedings all expenses of foreclosure, including, but not limited to, reasonable attorney's fees and costs of documentary evidence, abstracts, and title reports.

- 19. Annual Report. Program regulations require that the Owner report to Lender annually information regarding evidence of hazard and flood insurance, if applicable, on the Property during the term of the Mortgage. Failure on the part of the Owner to meet these conditions will constitute a breach of this Mortgage. The Owner shall be notified of this breach and must thereafter comply with the requirements set forth in paragraph.
- 20. Owner's Right to Reinstate. Notwithstanding Lender's acceleration of the sums secured by this Mortgage, Owner shall have the right to have any proceedings begun by Lender to enforce this Mortgage discontinued at any time prior to entry of a judgment enforcing this Mortgage if: (a) Owner pays Lender all sums which would be then due under this Mortgage, the Note and Notes securing Future Advances, if any, had no acceleration occurred; (b) Owner cures all breaches of any other covenants or agreements of Owner contained in this Mortgage; (c) Owner pays all reasonable expenses incurred by Lender in enforcing the covenants and agreements of Owner contained in this Mortgage and in enforcing Lender's remedies as provided in paragraph 17 hereof, including, but not limited to, reasonable attorney's fees and costs; and (d) Owner takes such action as Lender may reasonably require to assure that the lien of this Mortgage, Lender's interest in the Property and Owner's obligation to pay the sums secured by this Mortgage shall continue unimpaired. Upon such payment and cure by Owner, this Mortgage and the obligations secured hereby shall remain in full force and effect as if no acceleration had occurred.
- 21. Occupancy. The Owner of the loan evidenced by the Promissory Note executed of even date herewith understands, acknowledges, and agrees that said loan is for the rehabilitation of a single-family dwelling unit. After rehabilitation, the Owner must reside in said dwelling. Failure of the Owner to maintain continuous residency in said dwelling shall constitute a default under this Mortgage.
- 22. Heirs. In the event of death of the owner that received assistance, the SHIP office will be immediately notified. Any eligible heir that takes ownership of the property may be deemed eligible under the SHIP program to assume the affordability period if they qualify for the program based on SHIP program eligibility guidelines. The heir must prove ownership, complete an application, be deemed income eligible, provide proof of homestead exemption and execute a mortgage and note for the remaining term of the affordability. Heirs that are not eligible for the SHIP program must pay back the full balance of the loanamount.
- 23. Restrictions On Use. The owner understands that the assistance provided by this program is limited to single-family owner-occupied housing. Failure of the owner to reside in the property the property is a violation of this agreement. Renting or subletting a portion of or all of the property is a violation of this agreement. By executing this agreement, the owner is bound to restrictions of use as required by the City/County/Agency of ______Code. The property shall be used as a single-family residence and no addition or improvement will change the use of the property and no additions, construction, or improvements will be made to the property without proper permitting and inspections as required by the Building Code. If there has been an order of the Code enforcement Board or the Hearing Examiner finds that the owner has violated the foregoing provisions, the owner agrees his Mortgage Lien shall not be released and the owner will be required to repay the balance of the mortgage lien at the time of sale, refinance or title transfer of the property. The balance due will be determined based on the date the violation is adjudicated.

24. Release. Upon forgiveness or payment of all sums secured by this Mortgage, Lender shall release this Mortgage without charge to Owner.				
25. Attorney's Fees and costs. As used in this Mortgage and in the Note," attorney's fees and costs" shall include attorney's fees and costs, if any, which are incurred during trial, administrative and/or appellate proceedings.				
	of, the State of Florida, particularly, Chapter 112, PartIII, Florida Statutes and agrees that it shall fully			
IN WITNESS WHEREOF, Owner has executed this Mo Signed, sealed and delivered in the presence of:	rtgage on the date first above written.			
Owner:	_Witness:			
Print Name:	Print Name:			
	Witness:			
	Print Name:			
STATE OF FLORIDA COUNTY OF				
The foregoing instrument was acknowledged before by or has produced ID Commission Number:	who is/are personally known to me			
	Notary Public			
	Print Name:			

MORTGAGE NOTE SHIP PROGRAM DEFERRED PAYMENT LOAN

	, FLORIDA			
For value received, t	he undersigned (jointly and severally	γ , if more than one) promise to pay to the order of the	
City of	City of, a Florida municipal corporation, with its principal offic			
located at	-/-	, Florida_		
the Principal sum of	\$	including sub	sequent change orders, but in no	
event in excess of \$	0.00, being payable in lawful mor	ney of the United	States of America at	
		, Florida_	, or at	
sum shall bear no in made to an eligible	is the Holder from time to time may s terest and after completion of the r applicant, if not previously repaid the beginning of the second year of the	ehabilitation, the , the indebtedne	balance due on the deferred loan ess shall be reduced by ten (10%)	
2 nd year	90% of principal amount	7 th year	40% of principal amount	
3 rd year	80% of principal amount	8 th year	30% of principal amount	
4 th year	70% of principal amount	9 th year	20% of principal amount	
5 th year	60% of principal amount	10 th year	10% of principal amount	

This Note expires on the first day of the eleventh (11th) year from the date of execution of the certificate of completion by the Owner, provided that there is no previous conveyance.

50% of principal amount

6th year

The unforgiven balance shall become immediately due and payable if the Maker transfers, assigns or conveys title or sells to a third party; leases, or moves from the premises securing this Note. If the housing unit rehabilitated under this program is inherited by the Owner's immediate family, the deferred loan shall continue in force as long as the immediate family lives in the housing unit.

This Note is to be construed and enforced according to the laws of the State of Florida and is secured by a Mortgage in real estate of even date herewith. If default be made in the performance of any agreements contained herein, at the option of the Holder of the same, the principal sum then remaining unpaid shall immediately become due and collectible without notice, time being of the essence of this contract, and said principal sum shall bear interest at the highest rate allowed by applicable law, from such time until paid.

Print Name :
Print Name:

Each Maker and Endorser waives presentment, protest, notice of protest and notice of dishonor and agrees to pay all costs, including reasonable attorney's fees, whether suit be brought or not, if counsel, after maturity of this Note or default hereunder or under said Mortgage, is employed or retained to collect this Note or to

MORTGAGE MODIFICATION FORM – SAMPLE

Prepared By and Return To:

MODIFICATION AGREEMENT

(herein	MODIFICATION AGREEMENT is entered into on(date) by and between after "borrower") and (County/City Department Name) (hereinafter "Lender") with reference to the ng facts;
1. I	Borrower has executed a Promissory Note (the "Note") in favor of the lender in the original principal amount of \$0.00. datedwhich is secured by a Mortgage Deed (the "Security Instrument") of even date, recorded on DATE BOOK PGin the official records ofCounty, Florida.
WHER	EAS, the Borrower(s) have requested the Lender modify certain terms of the Note and Mortgage, and
WHER	EAS the Lender is agreeable to the terms of the requested Modification of Mortgage and Note, and
	EAS the parties desire to restate the modified terms of said loan so that there will be no derstanding of the matter,
	THEREFORE, in consideration of the mutual promises of the parties hereto, and other valuable erations, the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows:
1.	Effective DATE the modified balance will be \$0.00
2.	The legal description of the Security Instrument that secures the loan is hereby amended and reads in full as follows:
3.	The Borrower agrees to pay the Lender said balance amount due according to the terms, obligations, and conditions of the Note and Mortgage as altered by this Modification and to perform all said conditions and obligations.
4.	The party's intent that the Note and Mortgage be modified only to the extent provided hereby and all other terms and provisions of the Note and Mortgage, shall remain unaltered by this modification.
5.	The borrower hereby warrants and covenants that the Mortgage is a valid second mortgage lien upon the property and that said Mortgage is superior in lien and dignity to any other lien or encumbrance, which may have attached to the property. Borrower further covenants that there have been no intervening liens or encumbrances filed against the borrower or the property since the execution and recording of the Mortgage.

above.		
Signed, sealed, and delivered	d in the presence of:	
	_	
	Owner Name	
	_	
	·	
State of Florida		
County of		
,		
Owner Name		
	owledged before me on thisday of	
	who is personally known to me or h	าas/have
oduced	as identification and who did not take an oath.	
	Notan Dublia	
	Notary Public	
	My commission expires:	

 ${\sf INWITNESS} \ {\sf WHEREOF}, the \ {\sf parties} \ {\sf hereto} \ {\sf have} \ {\sf set} \ {\sf their} \ {\sf signs} \ {\sf and} \ {\sf seals} \ {\sf on} \ {\sf day} \ {\sf first} \ {\sf mentioned}$

SHIP OWNER-OCCUPIED REHABILITATION STRATEGY – SAMPLE

Owner Occupied Rehabilitation	Code 3
Owner Occupied Renabilitation	Code 3

a. Summary of Strategy: SHIP funds will be awarded to households in need of repairs to correct code violations, health, and safety issues, electrical, plumbing, roofing, windows and other structural items. Cosmetic items may be included on rehabilitation projects if funds are available after completing all required repairs listed above.

b. FiscalYears Covered: 2022-2023, 2023-2024 and 2024-2025

c. Income Categories to be served: Very Low, Low, moderate

d. Maximum award: \$60,000

e. Terms

- 1. Loan/Grant: Funds will be awarded as a deferred loan secured by a recorded subordinate mortgage and note.
- 2. Interest Rate: 0%
- 3. Term: 10 years
- 4. Forgiveness/Repayment: loan is forgiven on a prorated basis so that 10% of the principal is forgiven annually.
- 5. Default/Recapture: The loan will be determined to be in default if any of the following occurs during the Loan term: sale, transfer, or conveyance of property; conversion to a rental property; loss of homestead exemption status; or failure to occupy the home as primary residence. If any of these occur, the outstanding balance will be due and payable.

In cases where the qualifying homeowner(s) die(s) during the loan term, the loan may be assumed by a SHIP eligible heir who will occupy the home as a primary residence. If the legal heir is not SHIP eligible or chooses not to occupy the home, the outstanding balance of the loan will be due and payable.

If the home is foreclosed on by a superior mortgage holder, the City/County will make an effort to recapture funds through the legal process if it is determined that adequate funds may be available to justify pursuing a repayment.

- f. Recipient Selection Criteria: Applicants will be ranked for assistance based on a first -qualified, first served basis with the priorities for Special Needs, Essential Services Personnel and income groups as described in section I. (I)of this plan.
- g. Sponsor/Developer Selection Criteria: N/A
- h. Additional Information: All work will be performed by contractors on the city/county's approved contractor's list.

GREEN BUILDING IMPROVEMENTS - SAMPLE

Noto Low Cost (Approximately \$0 to \$200)

- Seal attic to prevent water intrusion and attic uplift
- Test attic for infiltration after it is sealed to minimize humidity and mold issues
- Install aerators on all faucets. (1.5 GPM)
- Replace all faucets & shower heads with WaterSense low flow models
- Install rain sensor for irrigation system or permanently abandon existing irrigation system
- Extend rain gutters to discharge at least three feet from house
- Seal wall openings between the garage and conditioned spaces to eliminate infiltration of toxins into living spaces
- Develop a demolition and construction waste management plan
- Implement a recycle, reuse plan for construction
- Anchor exterior structures properly

Minimal Cost (Approximately \$200 to \$700)

- Have home tested for energy efficiency by a HERS rater. The test will help indicate where issues in the home exist and address those prior to making big investments.
- Replace weather-stripping on all exterior doors
- Apply gaskets or caulk to all electrical outlets, switch plates and HVAC diffusers and grills
- Replace thermostats with programmable thermostats
- Increase attic insulation to R-38
- Add window tint to reduce solar heatgain
- Install motion or light sensors to all exterior lights
- Install Energy Star ceiling fans in living areas & bedrooms
- Install and set timer on hot water heater
- Inspect & seal all air-conditioning duct work with mastic
- Plant trees on the south, east and west side of the home to shade walls and A/Ccompressors
- Replace irrigation controller with programmable one
- Replace old toilets with Water Sense fixtures
- Add a pool cover to reduce evaporation
- Have an irrigation professional perform a "check-up" on an existing irrigation system
- Install carbon monoxide alarms at entrances to garage and all bedrooms
- Install dehumidifier in HVAC system
- Install make-up air source to laundry room located in conditioned space
- Ensure whole-house infiltration is minimized by sealing all top plates & air conditioning supply box drops at drywall
- Install a house energy monitoring device

Moderate Cost (Approximately \$700 to \$1,200)

- Replace old toilets with Water Sense fixtures
- Replace appliances with Energy Star appliances
- Repaint interior walls with low-VOC light reflective paint
- Add a radiant barrier on underside of roofsheathing
- Install rainwater harvesting/cistern for irrigation
- Replace with healthy flooring as defined in the FGBC Green Home ReferenceGuide
- Replace circulating kitchen fan with exterior ducted Energy Star labeled range hood
- Brace gable end roofs at trusses
- Apply/inject insulation to hollow core block
- Install garage exhaust fan with motion detector & timer

High Cost (*Approximately* \$1,200 to \$4,000)

- Replace all turf yard with at least 50% of new plants from the Florida Friendly Plantlist
- Add a hurricane protection system for windows and doors approved by Florida Building Code
- Install greywater collection system on bathroom sinks to reduce amount of potable water used for toilet flushing
- Replace old water heater with Heat Pump Water Heater (1,000 cubic feet of space required.
 Garage is an ideal location) OR
- Replace old hot water heater with solar water heater
- Replace pool pump with Energy Star pump OR
- Replace old pool pump with solar pool heating system
- Replace old A/C system with new SEER 15 or higher and 8.5 HSOF minimum efficiency. (Ensure that system is right sized with complete energy calculations. If replacing A/C system, duct work should also be replaced.)
- Repaint exterior of house with paints that offer light reflectance greater than 50%
- Re-plumb residence with PEX manifold type system

Most Expensive Cost (Approximately \$4,000 to \$30,000)

- Install Photovoltaic Electric Generating System
- Replace roof with Energy Star light-reflective roof
- Use radiant barrier decking with new shingle roofs when decking is being replaced
- Replace old windows and sliding glass doors with new hurricane impact resistant and Energy Star products