

Audio Troubleshooting

- RECOMMENDED: Audio is best if you call in with your telephone. Make sure **Phone Mode** is selected and use the call-in number to the webinar.
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- Click “Sound Check” to ensure audio is working
- If you can’t hear or are having spotty audio, please try logging off and logging back in – that almost always solves the problem. Remember it’s best if you use your phone.

Still having trouble?

→ Send us a message using your questions box



THE WEBINAR WILL BEGIN SHORTLY



Training #3 FHFC CRF Guidance

Key Partners: Continuums of Care and More



August 5, 2020



Our Thanks to the Florida Housing Catalyst Program



AFFORDABLE HOUSING CATALYST PROGRAM

Sponsored by the Florida Housing Finance Corporation



we make housing affordable™



Presenters

Michael Chaney, Technical Advisor, Florida Housing Coalition
chaney@flhousing.org

Susan Pourciau, Technical Advisor, Florida Housing Coalition
pourciau@flhousing.org

Angela Hogan, CEO, Gulf Coast Partnership
angela.hogan@gulfcoastpartnership.org

Amanda Wander, Executive Director, Big Bend Continuum of Care
awander@bigbendcoc.org

Natalie Maxwell, Director of Advocacy & Litigation, Three Rivers Legal Services
natalie.maxwell@trls.org

Corey Hinds, CEO, Center for Independent Living of Broward
chinds@cilbroward.org



CRF Technical Assistance Available

- Ten webinars
- Eleven virtual site visits (contact us!)
- Offsite hours: calls and emails
- Updated Frequently Asked Questions
 - Answers to FAQs have been reviewed by FHFC



Next CRF Webinar

August 10 from 2:00 to 3:30 pm

CRF Webinar 4:

CRF Agreement Review and
Finance Staff SHIP Reimbursements Training

[Register here](#)

- Steps involved with reimbursement
- Reporting reimbursements
- Overlooked items in Subrecipient Agreement
- Compliance with federal regulations: Davis Bacon and more
- Mortgage payments and escrowed property taxes



Next FHC CARES Office Hours

- August 6: CARES Act Office Hours from 1:30 to 2:30 pm Eastern
 - And every other Thursday
- Q&A, discussion, and practical tips for CARES Act funding
 - ESG-CV
 - Planning and implementing your RRH housing surge
 - Eligibility implications of weaving ESG and CRF funds
 - CRF
 - More on income certification
 - Establishing local CRF policies
 - Mortgage payment escrows
 - Paying rent for tenant in subsidized housing)
 - CDBG-CV
 - answering your questions
- [Register here](#) for August 6th Office Hours



Handouts with today's webinar

- This PPT presentation
- Q&A from July 29 webinar
- CRA Income Certification Form Spreadsheet
- SHIP/CoC Crosswalk
- Example: Largo Waivers/Authorizations including HMIS



Project Delivery Costs

- Project Delivery Costs may be paid with CRF program dollars as opposed to administrative budget funds.
- A project delivery cost is:
 1. A necessary activity to complete service to a program participant
 2. Something that cannot be done by the local staff, either due to:
 - Skill (inspections, for example)
 - Workload and timelines (application intake, eligibility determination)
- Project delivery costs may comprise many or all of the activities for which you pay a service delivery fee.



CRF Project Delivery Costs when sub-contracting

- Prescreening, intake, collecting CRF file documents
- Income and hardship qualification
- Arranging rent/mortgage payments
- Monthly/quarterly reporting



Question for SHIP Offices

Do you plan to:

- Utilize a Sub-Grantee to administer some or all CRF funds?
- Deliver allowable activities through an Eligible Sponsor?
- Use BOTH a Sub-Grantee AND Sponsor
- None of the above



Overview: Key Nonprofit Partners



How Key Partners Can Help



Outreach to
Impacted
Households



Provide Referrals



Provide Other
Services



Subgrantee to
Administer
Program

Consider Who Currently Provides...

- Rental and mortgage assistance
- Emergency repair
- Housing re-entry assistance
- Foreclosure or eviction prevention
- Homeownership counseling



Consider Who Serves Sub- Populations

- Households in poverty
- Racial and ethnic minorities
- Households at risk of homelessness
- Seniors
- People with disabilities



Examples of Partners

1. [Homeless Continuum of Care](#)
 - See attached SHIP-CoC Crosswalk
2. [Center for Independent Living](#)
3. [Legal Services](#)
4. [Housing Counseling Organization](#)
5. [Urban League](#)
6. [Community Action Agency](#) or other [local CSBG-CV grantee](#)
7. [LIHEAP-CV Grantees](#)
8. [United Way](#)
9. [211](#)
10. [Domestic Violence Services Center](#)
11. [Area Agency on Aging](#)
12. Places of worship
13. Others?



Homeless Continuums of Care



Continuum of Care (CoC) Intro

- Find your partners: See attached SHIP/CoC Crosswalk
- Strengths of many CoCs
 - Established processes to process requests and pay rent and utilities assistance
 - Staff trained to work with households in crisis
 - System in place to check for possible duplication of benefits with certain funding sources
 - Expertise in working with landlords
 - Expertise in rental housing counseling
- Challenges for some CoCs
 - Staff capacity to take on an additional program
 - Need for training on the CRF program specifically



We Can Help Make the Connection

- Contact Susan Pourciau at Pourciau@flhousing.org to find out more about this possible connection
- We can host a facilitated conversation between the SHIP office and the CoC partner agency
- We can provide a virtual site visit to provide TA or training to the partners





GULF
COAST
PARTNERSHIP
TOGETHER WE CAN



CHARLOTTE COUNTY
FLORIDA

COC & COUNTY PARTNERSHIPS FHFC-CRF FUNDING

What?

Charlotte County Human Services is entering into a Sub-Grantee Agreement with the Homeless Continuum of Care Lead Agency for FHFC CRF Funding.

Under this agreement the CoC will provide rapid re-housing assistance to persons experiencing homelessness.

Why?

- ✓ It will relieve some of the burden on County Human Services Staff who are working to spend down CARES Act (Homeless Prevention) Financial Assistance.
- ✓ Moving people experiencing homelessness into permanent housing will reduce the cost of running Non-Congregate Shelters (NCS).
- ✓ Most of the funding Counties are receiving from the CARES Act is being focused on Homeless Prevention. This strategy ensures vulnerable homeless households are being served.
- ✓ CoCs provide Coordinated Entry and Access Systems.
- ✓ CoCs provide Homeless Management Information Systems (HMIS) which will make it easier to avoid duplication of services.
- ✓ People experiencing homelessness have higher rates of pre-existing medical conditions. Moving them as quickly as possible to permanent housing will save lives.



Homelessness

Coordinated Entry
Housing & services for people experiencing Veteran Homelessness
Housing & services for people experiencing Chronic Homelessness
Housing & services for Survivors of Domestic Violence & Sex Trafficking
Housing & services for Unaccompanied Homeless Youth Ages 10-24



Housing

Community Land Trust (PORCH)
Affordable Housing Advisory Committee (AHAC)
Advocacy at the Local, State, and Federal Level for Housing Policies & Funding
In Development: Housing Counseling Agency Services, Community Housing Development Organization (CHDO), HOME Consortium or Partnership



Collective Impact

Together Charlotte
Youth Action Board
One Charlotte
Charlotte County Collective



Data & Analysis

Homeless Management Information System (HMIS)
Point In Time (PIT)
Housing Inventory Chart (HIC)
Annual Homeless Assessment Report (AHAR)
System Performance Measures & Data Quality (SysP)
Longitudinal System Analysis (LSA)
STELLA



Training & Capacity Building

Case Management
Trauma Informed Care
Motivational Interviewing
Progressive Engagement
Timekeeping
Federal Code
Grant Writing
Outcomes Development
Data Dashboards
Program Management



Disaster Recovery

Community Organizations Active in Disaster (COAD)
Hurricane Housing & Recovery
Volunteer & Donation Organization
FEMA-EFSP

GULF COAST PARTNERSHIP SERVICES

(NOT ALL COCS ARE THE SAME)

TRUST & PARTNERSHIP

A CoC is a collective of cross sector organizations. They include for-profit companies, non-profit organizations, governments (city/county/regional), and advocates.

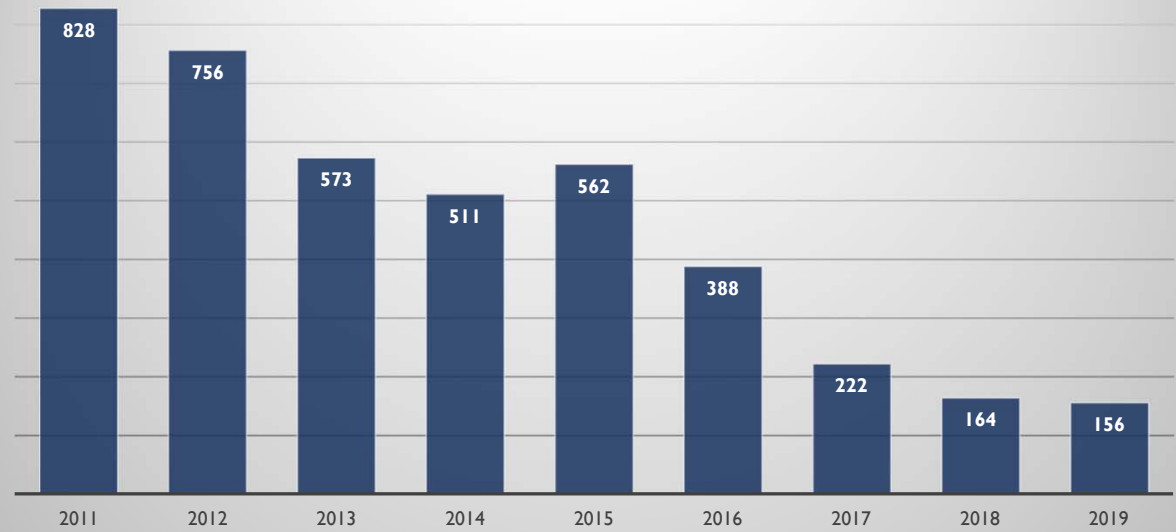
There is generally one agency organizing things and leading the charge, but ALL the partners need to be engaged, informed, and committed for a community to make real change.

Meaningful partnerships take time to develop and grow. It is a slow process for the staff and leadership of multiple agencies to build trust.

- How can you use this as an opportunity to start building those partnerships?
- How can you commit to be engaged going forward?



Point in Time County - Homeless Persons



It absolutely works!



WE ARE WELL ON OUR WAY TO EFFECTIVELY ENDING CHRONIC HOMELESSNESS

Unsheltered Chronically Homeless Individuals

17-Oct

154

18-Oct

87

19-Oct

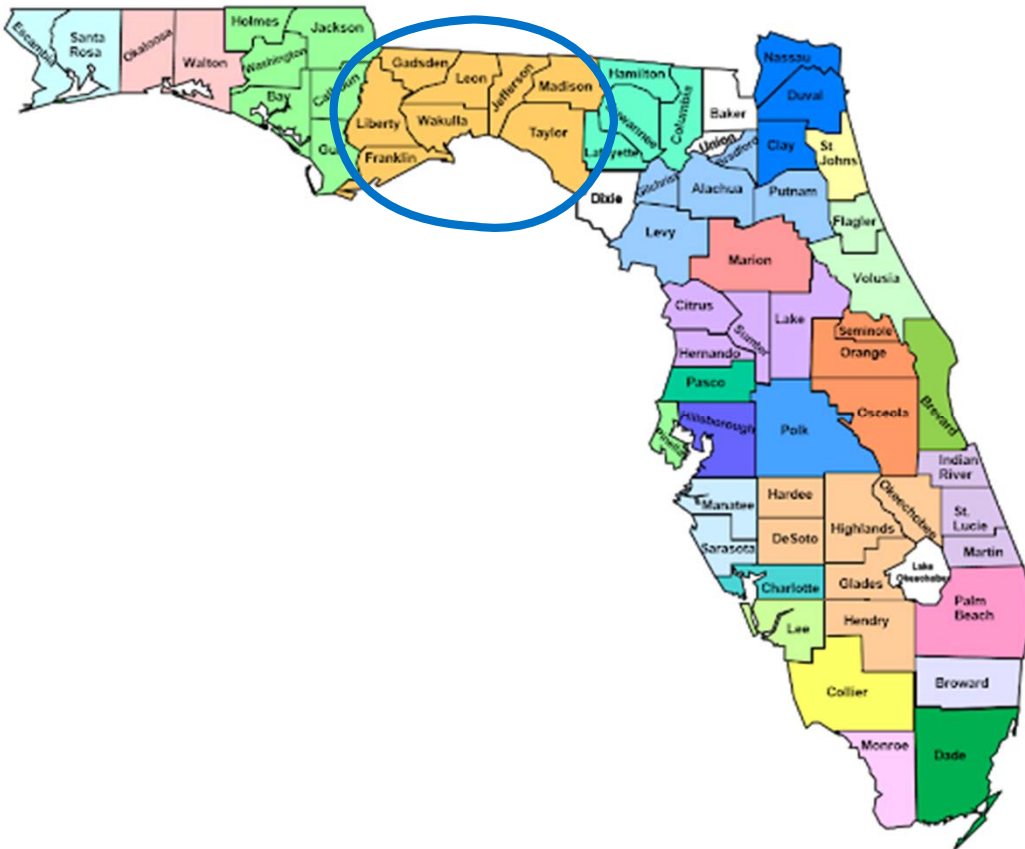
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PARTNERING TO COORDINATE USE OF CFR CARES FUNDING WITH SHIP PROGRAMS

AMANDA WANDER, BBCOC EXECUTIVE DIRECTOR

COVERAGE AREA



BBCoC covers 8 counties in the Northwest, Big Bend area of Florida, including;

- Leon
- Gadsden
- Wakulla
- Franklin
- Liberty
- Jefferson
- Madison
- Taylor

Leon County is our only county that is not considered rural, with our largest city, Tallahassee.

WORKING SMARTER...NOT HARDER

Differences and similarities in rural and urban communities

URBAN

- City and County allocations
- Adequate infrastructure to administer funds
- Weaving with coordination of multiple funding streams
- Mass numbers of households needing assistance, challenge in prioritization
- More funding available
- Planning which pots of money to spend down first, not leaving any federal funding on the table

RURAL

- Less infrastructure to administer additional funding
- Fewer households needing assistance and harder to reach them to educate about assistance opportunity
- Must rely on partnerships with service agencies, nonprofits, Regional Planning Council, and Continuum of Care to administer funds adequately

AREAS OF FOCUS

ADMINISTRATION OF FUNDS



- Urban –vs- Rural Administration: URBAN, generally administered by the County or City, RURAL, consider subcontract with a CoC
- Partner with CoCs, formally or informally, they can help!
- Partner with Regional Planning Councils – they are familiar with disaster planning and quick set up of programs
- Partner with social service agencies and non-profits to spread the word and connect the community to the funding

- Funds are less restrictive than other rental assistance, i.e. ESG funding
- Impacted by COVID community criteria
- Utilization of the CoC's Homeless Management Information System (HMIS) to see if there is a homeless history and document financial assistance
- Utilizing the CoC's Coordinated Entry Prioritization



PRIORITIZATION



THANK YOU!



AWANDER@BIGBENDCOC.ORG



WWW.BIGBENDCOC.ORG

Legal Services



Partnering with your local legal aid provider

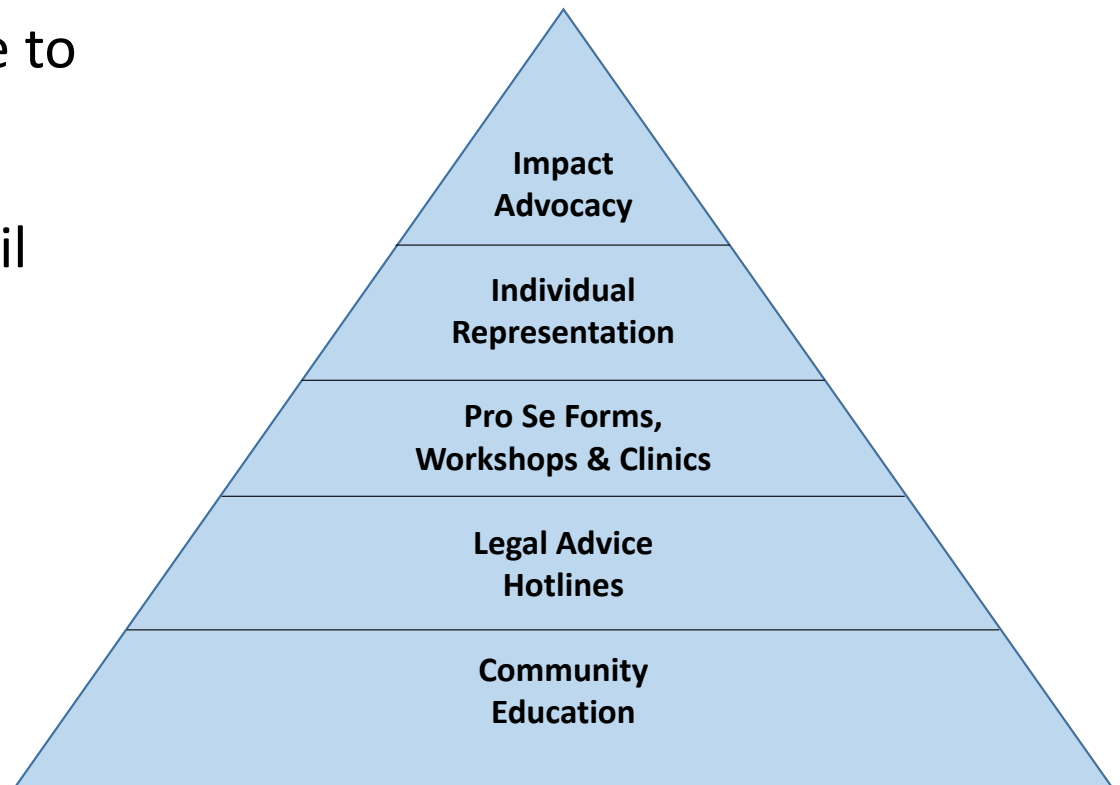
Natalie N. Maxwell, Esq.

Three Rivers Legal Services, Inc.

natalie.maxwell@trls.org

What is legal aid?

- Provides free legal assistance to low-income and vulnerable populations throughout the state of Florida with their civil legal matters
- Provides a range of services, some of which are available regardless of income



What can legal aid help with?

- Housing (renters, homeowners, mobile home park residents, etc.)
 - Debt and Consumer issues
 - Unemployment
- Education Law and Services
 - Family law
 - Elder Law
- Public Benefits
 - Taxes
- And more...

How can you partner with legal aid?

- Civil legal aid programs are a vital component of the public response to and recovery from the current public health crisis
 - Referrals, coordination of services, sub-grantees, etc.
 - Foreclosure and eviction prevention, e.g. Eviction Answer Builder - floridaevictionanswerbuilder.org
 - Homeownership counseling
- Florida Law Help - <https://floridalawhelp.org/>

Centers for Independent Living





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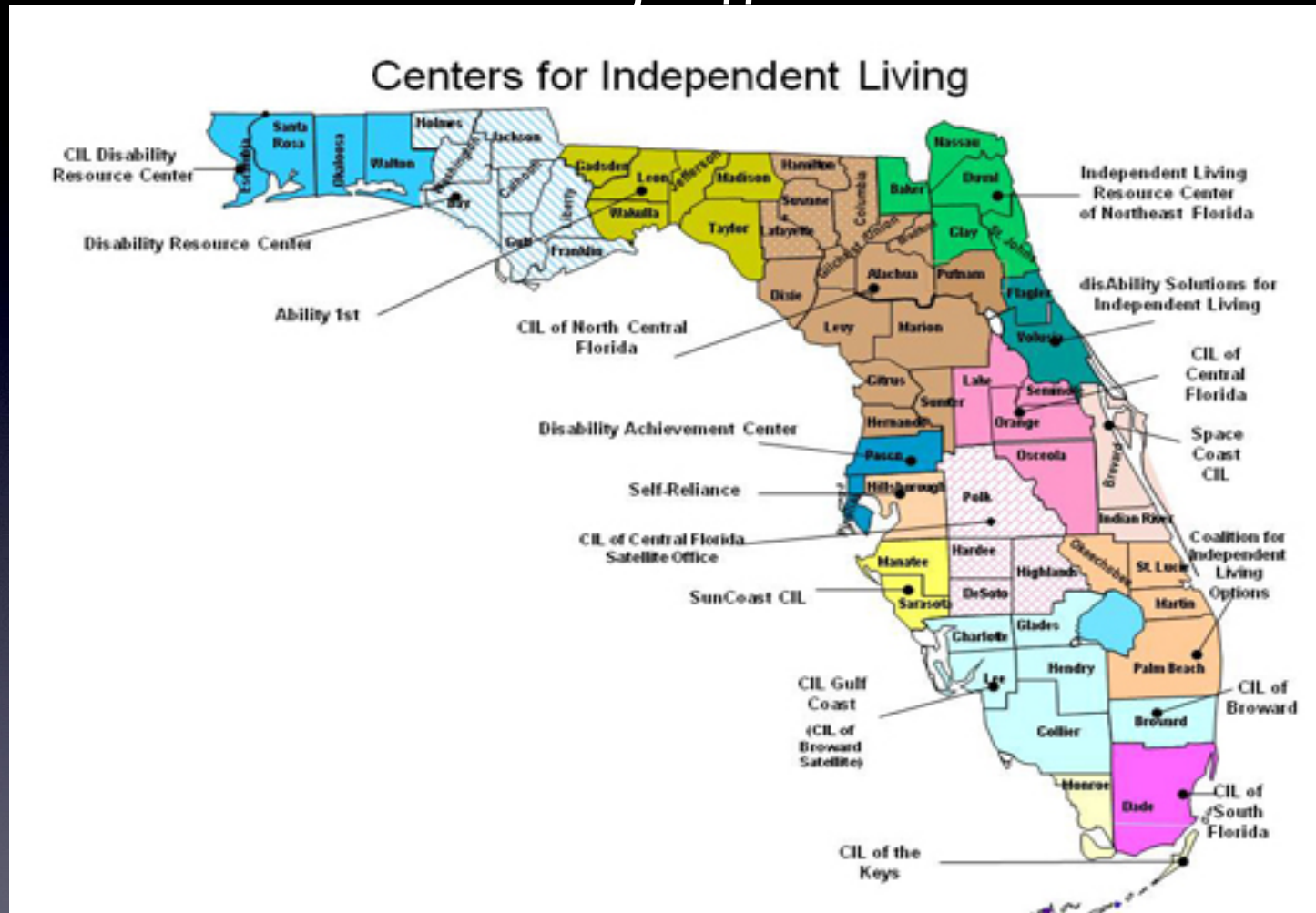
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Technical Assistance Available

- Visit Florida Housing Coalition's [COVID-19 page](#)
- See Upcoming Webinars on the [FHC Training Calendar](#)
- Ask questions, share solutions, request a virtual site visit
 - Kody: glazer@flhousing.org
 - Michael: chaney@flhousing.org
 - Aida: andujar@flhousing.org
 - Susan: pourciau@flhousing.org
 - Call: 1-800-677-4548





Questions and Answers

Please complete webinar evaluation