COVID-19
Response for Housing and Homelessness in Florida

Housing is Healthcare

June 25, 2020
The Florida Housing Coalition

• Statewide nonprofit provider of training and technical assistance
• From ending homelessness to first time homeownership
• See www.flhousing.org

Jaimie Ross,
President/CEO
Florida Housing Coalition
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Webinar Logistics

• Participants are muted
• Enter your questions in the box in your webinar panel
• Handouts are available with this webinar
• This PPT is included as a handout
• This webinar is being recorded and will be available on our COVID-19 Resource Page along with the attached handouts
• A survey will immediately follow the webinar; please complete it! Thanks!
Agenda

- Federal Reserve Bank of Atlanta
- M.I.S.S. Inc.
- Community Hope Center
- Homelessness Update
Host

Amanda Rosado,
Ending Homelessness Team Director
Florida Housing Coalition
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Karen Leone de Nie
Vice President – Community and Economic Development Group
Federal Reserve Bank of Atlanta
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Perspectives from Main Street:
The Impact of COVID-19 on Communities and the Entities Serving Them

Federal Reserve System
June 25, 2020

Preliminary Results from Round 2
Karen Leone de Nie, Vice President/Community Affairs Officer of the Federal Reserve Bank of Atlanta
About the Survey

The spread of the coronavirus (COVID-19) and the many efforts to slow it are impacting communities across the nation. In order to best respond to this crisis, information is needed about the scope and scale of challenges in various communities. This report offers findings of a survey designed to collect information on the effects of COVID-19 on people and communities in low- to moderate-income households and areas and the entities serving them. It was fielded by all 12 Reserve Banks and the Board of Governors of the Federal Reserve System between June 3 and June 12, 2020 and resulted in 1,869 responses. Responses were collected through a convenience sampling method that relied on contact databases to identify representatives of nonprofit organizations, financial institutions, government agencies, and other community organizations. These representatives were invited by email to participate in an online survey. A similar survey was conducted in early April.
June 2020 Survey Findings:

• 60% of respondents indicated COVID-19 was a significant disruption to the economic conditions of the communities they serve and that recovery is expected to be difficult.

• 42% cited income loss, job loss, and unemployment as the top impacts of COVID-19 on the people and communities they serve.

• Nearly half of respondents (46%) indicated it will take more than twelve months for their communities to return to the conditions prior to the disruption of COVID-19.

• 57% of respondents indicated COVID-19 is having a significant disruption on the entity they represent, with 27% expecting to bounce back quickly after recovery begins.

• 56% indicated demand for their services has increased since early April or is anticipated to increase and 45% noted a corresponding decrease or anticipated decrease in their ability to provide services.

• Nearly 1 out of every 5 respondents (18%) indicated their entity could operate for less than three months in the current environment before exhibiting financial distress.
Over the last eight weeks, how have COVID-19 related impacts changed for the people and communities you serve?
At this point in time, what level of disruption is COVID-19 having on the entity you represent?

- No disruption
- Minimal disruption
- Some disruption, but manageable
- Significant disruption, but expect to bounce back quickly after things settle
- Significant disruption, expect recovery to be difficult
- Unknown

National
Florida
In what ways has COVID-19 impacted the entity you represent? [Florida entities only]

- **Demand for services**: Increase: 0%, No change: 0%, Decrease: 0%, N/A: 100%
- **Ability to provide services**: Increase: 0%, No change: 0%, Decrease: 0%, N/A: 100%
- **Staffing levels**: Increase: 20%, No change: 60%, Decrease: 20%, N/A: 0%
- **Expenses**: Increase: 0%, No change: 20%, Decrease: 0%, N/A: 80%
- **Individual donations**: Increase: 20%, No change: 40%, Decrease: 40%, N/A: 0%
- **Corporate donations**: Increase: 20%, No change: 40%, Decrease: 40%, N/A: 0%
- **Fee for service**: Increase: 20%, No change: 40%, Decrease: 40%, N/A: 0%
- **Foundation funds**: Increase: 20%, No change: 40%, Decrease: 40%, N/A: 0%
- **Government funds**: Increase: 20%, No change: 40%, Decrease: 40%, N/A: 0%
- **Applications for credit**: Increase: 20%, No change: 40%, Decrease: 40%, N/A: 0%
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OUR WEEKLY NEWSLETTER WILL KEEP YOU IN THE KNOW

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It covers tool updates, interviews, publications, and more.

FEDERAL RESERVE BANK OF ATLANTA

Connect with us @AtlantaFed
Reverend Mary Downey
CEO and Founder
Community Hope Center
Mary.downey@hope192.com
Community Hope Center

Service Delivery During a Global Pandemic
Who We Are

• Committed to providing services to all those in need in Central Florida.
• Family advocates walk alongside families to help them reach their goals.
• Extensive community partnerships with over 60 agencies to provide a true one-stop experience.
• IDignity Osceola
COVID-19 Operational Changes

Early March
Transferred operations to MWF with limited hours

March 26
Osceola County "Stay at Home" Order announced

April 1
Once weekly operational hours, Wednesdays from 10AM-1PM for mail pickup and food assistance

June 8
Resumed limited in-person operations on MWF

Most CHC staff is working remotely. Family Advocates are connecting with clients via phone and online.
Unprecedented Traffic since COVID-19 related quarantines and business closures.

Total COVID-19 Response:

- 9264 Heartbeats Served
- 3077 People Visited the Service Center
- 2606 Households Received Food Assistance

March 16 - June 22, 2020
Additional Datapoints

69% of individuals visiting the service center since March 16 report losing their job because of COVID-19.

14% of individuals receiving food assistance also receive SNAP benefits.

11% of individuals receiving food assistance live in a hotel/motel.

21% of individuals receiving food assistance have non-legal status.
Achieving Results

- To date we've housed 16 families and individuals. A total of 24 heartbeats.
  - Housed 12 families and individuals since the start of COVID-19 response.
- Prevented 52 heartbeats from falling into homelessness with rental assistance.
CONTACT INFORMATION:

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- Affordable Housing – Current Needs Re: COVID-19
- Vacant apartment units for residents COVID-19 isolation requirements
- Advocacy for free testing in affordable housing communities
- Status on upcoming M.I.S.S. & Lab 24 COVID-19 testing
Onsite Coronavirus (COVID-19) testing will be available. The test is open to the public and available to anyone in the community, adults, or children, but strictly for those that are uninsured or on medicare/medicaid. The testing is provided at no charge under the CARES Act, and results will be available within 48-96 hours.

**LOCATION**
Butterfly Gardens
4434 SE Cleckley Way
Stuart, FL 34997

**DATE / TIMES**
06/27/2020
9:00 AM to 12:00 PM

**CONTACT INFO**
M.I.S.S.
Tel. (772) 781-4063

Address: 7290 SW 42nd St, Miami, FL 33155 | Contact: (800) 641-0133
E-mail: info@lab24m.com | CLIK: 1000380394
Amanda Rosado
Ending Homelessness Team Director
Florida Housing Coalition
rosado@flhousing.org
Federal Funding Priority Order for Non-Congregate Shelter – June 23

• CDC, FEMA, and HUD published a document on funding information to organizations providing assistance to PEH

• How to utilize Federal resources for the best use for NCS
  • FEMA Public Assistance Category B
  • Emergency Solutions Grant – Coronavirus (ESG-CV)
  • HUD Community Development Block Grant – Coronavirus (CDBG-CV)

• Does not include state or local funds
What does NCS provide?

- Individual shelter
- Food, security, basic needs
- Wrap around services (e.g. case management, housing navigation)
How long can you provide NCS?

• FEMA – Initial 30-day approval, 30-day increments
• HHS declared a Public Health Emergency, renewed on April 20 for an additional 90 days
• Communities may use CDBG-CV for cost share for an initial request or extensions
What Happens When it Ends?

• Start planning now for NCS plans if public health emergency is not extended

• Generally, may use ESG-CV or CDBG-CV to continue funding

Transitioning Individuals from NCS

• Transition people to housing rather than high-risk situations
  • Use ESG-CV if available, then CDBG-CV
Winding Down NCS

• Don’t think business as usual for PEH
• Continue with housing efforts
  • Housing surges
    Boston Housing Surges for Older Adults
    THHI – Virtual Speed Leasing Event

https://disaster-response-rehousing.info/
US Census Bureau

- The count of people experiencing homelessness will be held between September 22 and 24
- Apply for a temporary job with the Census (Find your Pay)
- Census is important!
Policy Workgroup

• **Every other Tuesday at 1:30-2:30pm,** we host a Policy Workgroup to discuss advocacy for COVID-19 Housing & Homelessness Response
• Contact [glazer@flhousing.org](mailto:glazer@flhousing.org) to be added to the Workgroup.
COVID-19 and Racial Equity Webinar

Join us for a discussion on the Intersection of Race, COVID-19, Housing, and Homelessness

When: July 2
Time: 1:30pm-3:00pm (Eastern)
Who: Nastacia’ Moore, C4 Innovations
    Amber Elliott, Community Solutions
    Ashon Nesbitt

Click here to register!
Contact Us

For Assistance Contact

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