

The Road Home Rapid Rehousing Program Stability Conversation Guide

Household Name _____

RRH Entry Date _____

Case Manager _____

Expected RRH Exit Date _____

These questions are designed to spark a conversation between a case manager and a program participant about housing stability. Households already know what funding has been guaranteed to them and are anticipating that graduation date before they move out of homelessness. Many of the questions are being answered informally during case management visits, but the CM should have a snapshot of answers to the questions early in the month and every month. Answers to these questions inform housing administration's decision to extend rental assistance and/or case management to a household.

- How many adults are in your household?
- How many children are in your household?
- Is anyone staying with you who is not on your lease?
- Are you participating with DWS and adhering to an employment plan?
- How many potential earners are there in your family?
- Is anyone in your family receiving income? What is your income source?
- Do you anticipate receiving benefits soon?
- Are you receiving SNAP?
- Do you have support from your family and friends?
- Are your kids in school? Daycare?
- Are you involved with CPS/DCFS?
- How comfortable are you in your home?
- Do you want to continue living here?
- How much is your monthly rent?
- Do you have apartment fees of any kind (parking, cable, water, etc.)
- Do you pay utilities on your own?
- Are your utilities current?
- Do you think you can pay your rent next month?
- What's your relationship with your landlord like?
- Do you have any lease violations?
- What's your relationship with your neighbors like?
- Are you following your lease?
- Do you have any medical or mental health issues that are going to interfere with your housing?
- If you leave this home, where do you plan to go?

Depending on the answers to the questions above, and what funding is available to provide further assistance, a determination is made. Determinations are made as early in the month as possible for the following month. A determination is communicated to the participant and the landlord by a letter so they can plan for the following month.