Case Management Series: Introduction to Working with Special Populations

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Everyone deserves a suitable, affordable home!

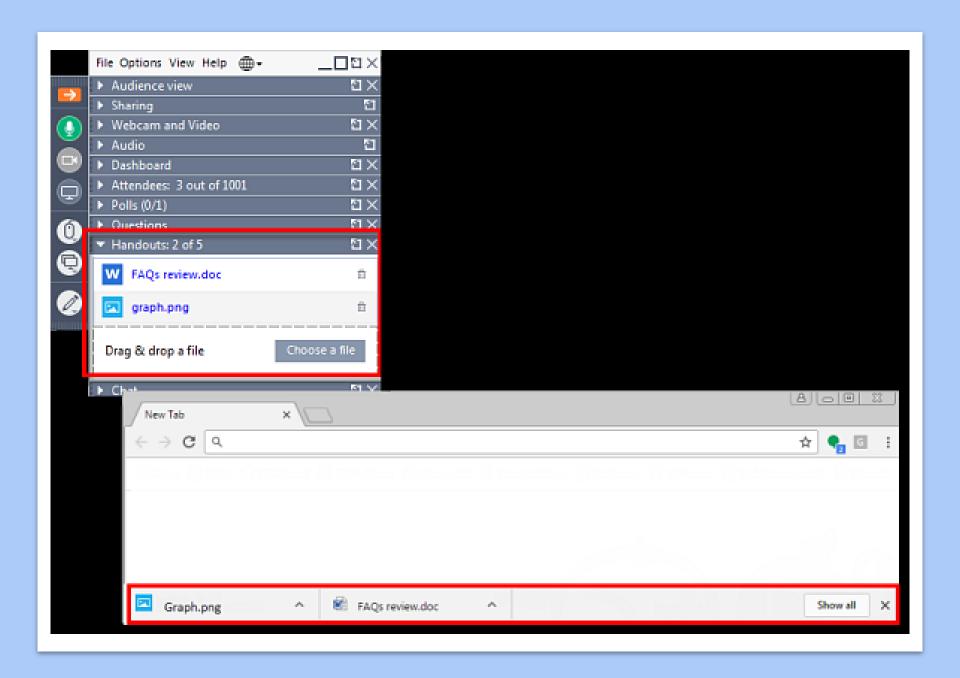


WE'RE PROUD TO OFFER PROFESSIONAL

CONSULTING SERVICES

Webinar Logistics

- Participants are muted
- Enter your questions in the box in your webinar panel
- Handouts are available with this webinar
- This webinar is being recorded and will be available at <u>www.flhousing.org</u>
- Certificates will be available and emailed to you.
- A survey will immediately follow the webinar; please complete it! Thanks!



Today's Agenda

- Homeless Definitions
- Youth
- Developmental/Intellectual Disabilities
- Child Welfare
- Substance Abuse and Mental Health
- Public Benefits

Homeless Definitions

Literally Homeless

Category 1

Individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning:

- (1) Has a primary nighttime residence that is a public or private place not meant for human habitation;
- (2) Is living in a publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state and local government programs); *or*
- (3) Is exiting an institution where (s)he has resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution



Imminent Risk of Homelessness

Category 2

Individual or family who will imminently lose their primary nighttime residence, provided that:

- 1) Residence will be lost within 14 days of the date of application for homeless assistance;
- 2) No subsequent residence has been identified; and
- 3) The individual or family lacks the resources or support networks needed to obtain other permanent housing



Homeless under other Federal Statutes

Category 3

Unaccompanied youth under 25 years of age, *OR* families with children and youth, who do not otherwise qualify as homeless under this definition, but who:

- Are defined as homeless under the other listed federal statutes;
- 2) Have not had a lease, ownership interest, or occupancy agreement in permanent housing during the 60 days prior to the homeless assistance application;
- 3) Have experienced persistent inability as measured by two moves or more during the preceding 60 days; *and*
- 4) Can be expected to continue in such status for an extended period of time due to special needs or barriers



Fleeing/Attempting to Flee DV

Category 4

Any individual or family who:

- 1) Is fleeing, or is attempting to flee, domestic violence;
- 2) Has no other residence; and
- 3) Lacks the resources or support networks to obtain other permanent housing



Chronically Homeless

People who are chronically homeless have experienced homelessness for at least a year – or repeatedly (4 episodes in 3 years totaling 12 months) – while struggling with a disabling condition such as a serious mental illness, substance use disorder, or physical disability.

*Chronic Homelessness 2017: 5,120 (approx. 16%) 2017 Report



Youth



- 1. Unaccompanied youth
 - Under age 18
- 2. Young Adults
 - 18-24

HUD does not put an age minimum on youth – meaning, assistance can be provided to an unaccompanied youth; however, there may be other state and federal regulations you have to follow



- Florida Runaway and Homeless Youth Grantees
- Florida Network of Youth and Family Services
- LGBTQ Youth State Resources
- www.1800runaway.org

Developmental and Intellectual Disabilities



A disability characterized by significant limitations both in **intellectual functioning** (reasoning, learning, problem solving) and in **adaptive behavior**, which covers a range of everyday social and practical skills. This disability originates before the age of 18.



"Developmental Disabilities" is an umbrella term that includes intellectual disability but also includes other disabilities that are apparent during childhood.

Developmental disabilities are severe chronic disabilities that can be cognitive or physical or both. The disabilities appear before the age of 22 and are likely to be lifelong. Some developmental disabilities are largely physical issues, such as cerebral palsy or epilepsy. Some individuals may have a condition that includes a physical and intellectual disability, for example Down syndrome or fetal alcohol syndrome.



- Agency for Persons with Disabilities
- Florida Developmental Disabilities Council
- Autism Resources
- Housing in Florida
- Florida Centers for Independent Living
- The Arc

Child Welfare

Community Based Care

Lead Agency Websites

- Florida contracts out foster care, prevention, and child welfare services to local community providers
- Children experiencing homelessness qualify for McKinney-Vento assistance. You can find a McKinney-Vento Liaison in each school district



Substance Abuse and Mental Health

Mental Health Resources

- Assessment, Evaluation
- Outpatient Case Management
- Medication Management
- Intensive Case Management
- Forensic Case Management
- Assertive Community Treatment
- Mobile Crisis Unit
- Crisis Stabilization Unit
- CIT Police Officers
- Wellness Recovery Action Plan (WRAP)
- Peer Support
- Dialectical Behavior Therapy



Substance Abuse Resources

- Relapse Prevention
- 28 Day Residential Treatment (can go longer)
- Sober Living Environments (Halfway House)
- Intensive Outpatient Program (IOP)
- Partial Hospitalization Program (PHP)
- 12 step meetings (find online)
- Wellness Recovery Action Plan (WRAP)
- Peer Support
- Co-ocurring Disorder Treatment
- Medication Assisted Treatment
- Harm Reduction



SAMH PARTNERS Managing
Entities
(DCF)

Uninsured individuals
Fund SAMH providers
Housing Initiatives
Care Coordination

SAMHSA

Best Practices
Trauma-Informed Care
Find Treatment Locator
Grant Opportunities (SOAR)

<u>Limited</u>
<u>Mental</u>
<u>Health ALFs</u>

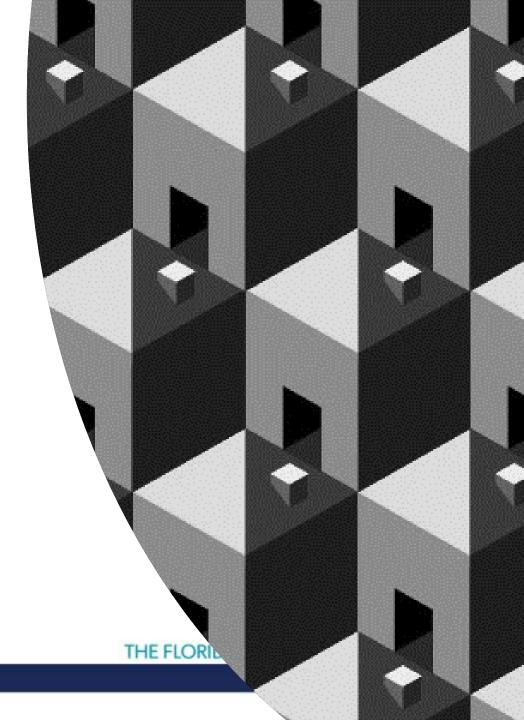
ALFs specifically licensed for MH
SSI/Medicaid dollars
High needs who don't qualify for other housing opportunities

SAMH Providers Do they have housing?
Sober/Recovery housing
Intensive services (FACT,
Forensic, MH or Drug Court)

OTHER RESOURCES

Affordable Housing

- HUD Subsidy Project Based
- HUD Subsidy Tenant Based
- Tax Credit Property
- Market Housing lower than FMR



How to Find Tax Credit Properties

- HUD LIHTC Database
- Affordable Housing Developers
 - (For Profit and Non Profit)
- Apartments.com Use Filter: Income Restriction
- Floridahousingsearch.org

Subsidized Housing

- No more than 30% of HH income
- Project Based or Tenant Based
- Project Based can be Private or PHA
- Often long waiting lists and can be strict on background



How to Find Subsidized Housing

- Gosection8.com
- HUD (Search for affordable apartments)
 - Full Listing of Privately Owned Subsidized
 - Categorized by Family, Disabled, Elderly
- Local Housing Authority
 - Do they have a homeless preference?

https://apps.hud.gov/apps/section8/index.cfm

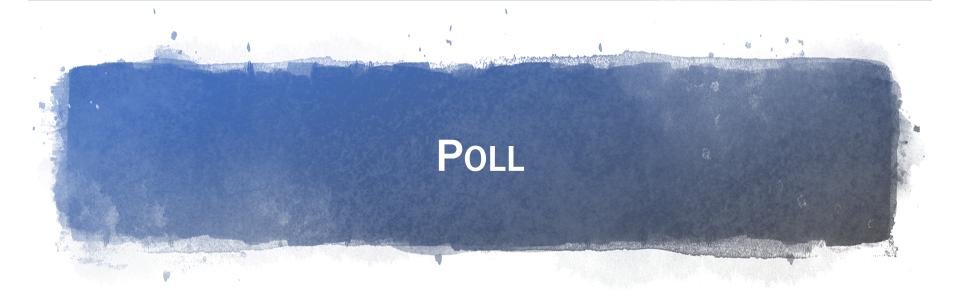


OTHER PARTNERS	Veterans	Supportive Services for Vet Families (SSVF) Veterans Affairs Supportive Housing (VASH)
	N 71 1	Find DV Shelters 1-800-500-1119
	HIV/AIDS	Ryan White (Medical Services) Housing Opportunities for Persons with HIV/AIDS (HOPWA)
	Others	Vocational Rehabilitation Elder Affairs Output Description Elder Affairs Output Description Descriptio

Health Care for the Homeless Vet

OTHERS?





How familiar are you with SSDI/SSI benefits, Medicaid and Medicare benefits?

- Very Familiar I understand eligibility criteria for each benefit
- Somewhat Familiar I know of a few but not all
- Not Very Familiar I don't really understand eligibility at all
- Help! I'm royally confused.

SOCIAL SECURITY DISABILITY BENEFITS (SSDI)

Social Security Disability Insurance pays benefits to you and certain members of your family if you are "insured," meaning that you worked long enough and paid Social Security taxes.

Definition of Disability

- You cannot do work that you did before;
- We decide that you cannot adjust to other work because of your medical condition(s); and
- Your disability has lasted or is expected to last for at least one year or to result in death.



SUPPLEMENTAL SECURITY INCOME (SSI)

Supplemental Security Income (SSI) is a Federal income supplement program funded by general tax revenues (not Social Security taxes):

- It is designed to help aged, blind, and disabled people, who have little or no income; and
- It provides cash to meet basic needs for food, clothing, and shelter.



QUICK FACTS

- The 2018 SSI benefit amount is \$750
- This benefit amount can be reduced depending on living situations (2017-\$490)
- If an SSI recipient is homeless they can and should receive the full amount of SSI
- If someone's SSDI benefit amount is less than \$750, they may qualify for SSI to help them reach the minimum of \$750
- SOAR processors can assist eligible clients in expediting the application process
- Certain terminal conditions immediately qualify someone for benefits



MEDICARE

Eligibility:

- Turning 65 or
- Receiving SSDI
- In most cases, you qualify for Medicare due to a disability if you have been receiving SSDI checks for more than 24 months
- Special cases: Dialysis and Hospice



MEDICARE

Part A (Free)

Hospital care

Skilled nursing facility care

Nursing home care (as long as custodial care isn't the only care you need)

Hospice

Home health services

Part B (Premium)

Medically Necessary Services

Preventive Services

Medicaid can help pay for this

Part C (Private Company)

Part D

Prescription Drug Coverage



MEDICAID

Parents and caretakers relatives of children

Children

Pregnant women

Former Foster Care Individuals

Non-citizens with medical emergencies

Aged or disabled individuals not currently receiving Supplemental Security Income (SSI)

*Exception for those with pending disability applications – one time for up to 2 years





Case Management Series

- 3/15/2018 A Trauma-Informed Approach
- 4/5/2018 How to Work with Difficult Cases
- 4/26/2018 Self-Care for Human Service Workers

Company Name

Certificate of Completion

is hereby granted to

Name Here

to certify that he/she has completed to satisfaction

Course Name

Granted: Date

name, title