



Homeless Services and Systems Training Schedule 2017-2018



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OVERVIEW OF FY 2017-2018 HOMELESS TRAININGS

(Organized by Series)

To register, visit: http://www.flhousing.org/?post_type=tribe_events

COORDINATED ENTRY WEBINAR SERIES		
8/21/2017	Webinar 1	Coordinated Entry Series: Introduction to Coordinated Entry
9/26/2017	Webinar 2	Coordinated Entry Series: Assessments, Referrals, and Data
10/24/2017	Webinar 3	Coordinated Entry Series: How Are We Doing it in Florida? Community Examples
RAPID REHOUSING WEBINAR SERIES		
11/28/2017	Webinar 1	Rapid ReHousing Series: Housing Navigation
1/23/2018	Webinar 2	Rapid ReHousing Series: Leasing and Financial Assistance
2/27/2018	Webinar 3	Rapid ReHousing Series: Support Services
CASE MANAGEMENT WEBINAR SERIES		
1/18/2018	Webinar 1	Case Management Components and Standards Part 1: Engagement and Assessment
2/1/2018	Webinar 2	Case Management Components and Standards Part 2: Service Planning, Documentation, and Exit Planning
2/15/2018	Webinar 3	A Collaborative Approach to Ending Homelessness: Finding Your Role
3/1/2018	Webinar 4	Introduction to Working with Special Populations
3/15/2018	Webinar 5	A Trauma-Informed Approach
4/5/2018	Webinar 6	How to Work with Difficult Cases
4/26/2018	Webinar 7	Self-Care for Human Service Workers
PERMANENT SUPPORTIVE HOUSING WEBINAR SERIES		
4/24/2018	Webinar 1	Permanent Supportive Housing: Developing a Permanent Supportive Housing Project
5/22/2018	Webinar 2	Permanent Supportive Housing: Property Management and Operations
6/19/2018	Webinar 3	Permanent Supportive Housing: Support Services
WORKSHOPS AND STANDALONE WEBINARS		
8/2/2017	Webinar	HUD CoC Funding – FY2017 New and Special Issues
10/9/2017	Webinar	FHFC Homeless and Special Needs Requests for Applications
10/19/2017	Workshop	Coordinated Entry – Jacksonville location
11/14/2017	Workshop	Coordinated Entry – Tampa location
2/2/2018	Workshop	Local Government Strategies to Address Homelessness – Jacksonville
3/13/2018	Workshop	Local Government Strategies to Address Homelessness – Tampa
3/27/2018	Webinar	Managing Entity Housing Coordinators – Working with CoCs and Housing Navigation
4/18/2018	Workshop	(By Invitation Only) Continuum of Care Agencies: Leadership to End Homelessness – Orlando
4/19/2018	Workshop	(By Invitation Only) Managing Entities and Continuums of Care - Orlando

OVERVIEW OF FY 2017-2018 HOMELESS TRAININGS

(In Chronological Order)

To register, visit: http://www.flhousing.org/?post_type=tribe_events

AUGUST 2017		
8/2/2017	Webinar	HUD CoC Funding – FY2017 New and Special Issues
8/21/2017	Webinar	Coordinated Entry Series: Webinar 1 – Intro to Coordinated Entry
SEPTEMBER 2017		
9/26/2017	Webinar	Coordinated Entry Series: Webinar 2 – Assessments, Referrals, and Data
OCTOBER 2017		
10/9/2017	Webinar	FHFC Homeless and Special Needs Requests for Applications
10/19/2017	Workshop	Coordinated Entry Workshop in Jacksonville
10/24/2017	Webinar	Coordinated Entry Series: Webinar 3 – How Are We Doing it in Florida? Community Examples
NOVEMBER 2017		
11/14/2017	Workshop	Coordinated Entry Workshop in Tampa
11/28/2017	Webinar	Rapid ReHousing Series: Webinar 1 – Housing Navigation
JANUARY 2018		
1/18/2018	Webinar	Case Management Components and Standards Part 1: Engagement and Assessment (CM Webinar 1)
1/23/2018	Webinar	Rapid ReHousing Series: Webinar 2 – Leasing and Financial Assistance
FEBRUARY 2018		
2/1/2018	Webinar	Case Management Components and Standards Part 2: Service Planning, Documentation, and Exit Planning (CM Webinar 2)
2/15/2018	Webinar	A Collaborative Approach to Ending Homelessness: Finding Your Role (CM Webinar 3)
2/20/2018	Workshop	Local Government Strategies to Address Homelessness Workshop in Jacksonville
2/27/2018	Webinar	Rapid ReHousing Series: Webinar 3 – Support Services
MARCH 2018		
3/1/2018	Webinar	Introduction to Working with Special Populations (CM Webinar 4)
3/13/2018	Workshop	Local Government Strategies to Address Homelessness Workshop in Tampa
3/15/2018	Webinar	A Trauma-Informed Approach (CM Webinar 5)
3/27/2018	Webinar	Managing Entity Housing Coordinators – Working with CoCs and Housing Navigation
APRIL 2018		
4/5/2018	Webinar	How to Work with Difficult Cases (CM Webinar 6)
4/18/2018	Workshop	(By Invitation Only) Continuum of Care Agencies: Leadership to End Homelessness
4/19/2018	Workshop	(By Invitation Only) Managing Entities and Continuums of Care
4/24/2018	Webinar	Permanent Supportive Housing Series: Webinar 1 – Developing a Permanent Supportive Housing Project

4/26/2018	Webinar	Self-Care for Human Service Workers (CM Webinar 7)
MAY 2018		
5/22/2018	Webinar	Permanent Supportive Housing Series: Webinar 2 – PSH Property Management and Operations
JUNE 2018		
6/19/2018	Webinar	Permanent Supportive Housing Series: Webinar 3 – PSH Support Services

DETAILED DESCRIPTIONS OF WORKSHOPS

To register for workshops, visit: http://www.flhousing.org/?post_type=tribe_events

(Workshop Series 1) Coordinated Entry

10/19/17 Location: Embassy Suites, 9300 Baymeadows Rd, Jacksonville, FL 32256

11/14/17 Location: Embassy Suites Tampa Airport Westshore, 555 N Westshore Blvd, Tampa, FL 33609

Time: 9:00am – 4:00pm

Coordinated Entry is a coordinated, streamlined process to assist people experiencing a housing crisis return to permanent housing appropriate to their needs. Coordinated Entry provides an opportunity for communities to clearly understand how a household in their community can access permanent housing. This workshop provides details of HUD's requirements and recommendations for Continuums of Care and service providers. Participants will have an opportunity to hear the successes and challenges from Florida communities that have an operational coordinated entry process.

Key Topics:

- Access, Assessment, Prioritization, and Referral
- The role of Coordinated Entry in the housing crisis response system
- Transparency and uniform decision making

(Workshop Series 2) Local Government Strategies to Address Homelessness

2/20/18 Location: Embassy Suites, 9300 Baymeadows Rd, Jacksonville, FL 32256

3/13/18 Location: Embassy Suites Tampa Airport Westshore, 555 N Westshore Blvd, Tampa, FL 33609

Time: 9:00am – 4:00pm

Ending homelessness takes partnership, funding, and collaboration from many different community partners. Continuums of Care cannot do this work alone. Local governments cannot do this work alone. Go beyond the recipient/subrecipient relationship and learn how strategic partnerships improve the work you're doing. This workshop will take a look at how communities are leveraging their partnerships with the local government to help create solutions. Not only will you hear about other communities, but there will be opportunity to meet partners in your own local community dedicated to ending homelessness. Local governments will have an opportunity to learn about the work Continuums of Care are doing, evaluate what's currently being done, and discover opportunities to make the system work better for everyone. We are truly better together.

(Workshop 3) Continuum of Care Agencies: Leadership to End Homelessness

4/18/18 Location: Florida Hotel Orlando, 1500 Sand Lake Rd, Orlando, FL 32809

Time: 9:00am – 4:00pm

(This is an invitation only workshop. Do not advertise as open registration.)

This workshop is a statewide convening of leadership from all Continuum of Care Lead Agencies. Registration will be limited to Continuum of Care Lead Agency (i.e., Collaborative Applicant). Each CoC Lead Agency may register up to two attendees.

Attendees will:

1. discuss best practices in direct services and collaboration;
2. understand the roles and responsibilities of the CoC Governance Body vis a vis the Lead Agency staff and its own Board of Directors;
3. share CoC concerns and solutions on a variety of topics such as coordinated entry, system performance measures, and state and local priorities; and
4. be inspired to be courageous, focus on mission, lead the community, and craft a strategy to help end homelessness.

(Workshop 4) Continuums of Care, Managing Entities, and Managed Care Organizations

4/19/18 Location: Florida Hotel Orlando, 1500 Sand Lake Rd, Orlando, FL 32809

Time: 9:00am – 4:00pm

(This is an invitation only workshop. Do not advertise for open registration.)

Housing stability is rapidly becoming a priority for many healthcare providers and organizations. The importance of affordable housing in healthcare cannot be overstated. When people have access to safe, decent affordable housing they have better health outcomes. This workshop brings Managing Entities, Continuums of Care, and Medicaid Managed Care organizations to the table to share best practices for collaboration, learn what each partner can and cannot do, and identify challenges and opportunities.

DETAILED DESCRIPTIONS OF WEBINARS

To register for any webinar, visit: http://www.flhousing.org/?post_type=tribe_events
Or use the webinar registration links below.

8/2/17 (Webinar) 10:00-11:00am

HUD CoC Funding – FY 2017 New and Special Issues

This webinar offers an overview of the FY2017 HUD CoC NOFA's new requirements and special emphases for the Consolidated Application. Recommendations will be offered to help applicants maximize scores by being highly responsive to HUD's expectations. While this webinar is directed primarily to CoC Collaborative Applicants, it will also be informative to CoC Board members, the evaluation/ranking committee, and project applicants.

8/21/17 (Webinar) 10:00-11:00am

Coordinated Entry Series: Webinar 1 – Introduction to Coordinated Entry

Register at: <https://attendee.gotowebinar.com/register/85793077748669955>

Every Continuum of Care must establish or update its coordinated entry process in accordance with HUD requirements by January 23, 2018. This webinar will provide an overview of the requirements of the coordinated entry process. Learn about the four elements vital to coordinated entry: Access, Assessment, Prioritization, and Referral. Participants will understand the qualities of an effective coordinated entry process and their role in helping reduce homelessness, prioritize the most vulnerable, identify service gaps, and create equal access. All Continuum of Care staff and member agencies, ESG recipients and subrecipients, and homeless housing and service providers are invited to attend.

9/26/17 (Webinar) 10:00-11:00am

Coordinated Entry Series: Webinar 2 – Assessments, Referrals, and Data

Register at: <https://attendee.gotowebinar.com/register/5693665218243599363>

Every Continuum of Care must establish or update its coordinated entry process in accordance with HUD requirements by January 23, 2018. This webinar is part 2 in a 3-part series discussing coordinated entry. Participants will learn how to utilize HMIS and standardized assessments to assess, prioritize, and refer households to appropriate housing options. We will look at common barriers to implementation and solutions to improve the process. Key topics include shared decision making, vulnerability factors, and written standards.

10/9/17 (Webinar) 10:00-11:00am

FHFC Homeless and Special Needs Requests for Applications

Register at: <https://attendee.gotowebinar.com/register/6646295286688287747>

Interested in increasing affordable housing in your community? Each year the Florida Housing Finance Corporation (FHFC) issues RFAs for nonprofits, local governments, and communities to expand their affordable housing supply. This webinar will highlight funding opportunities

through the FHFC for communities looking to build more affordable housing for households experiencing homelessness and/or with special needs.

10/24/17 (Webinar) 10:00-11:00am

Coordinated Entry Series: Webinar 3 – How Are We Doing it in Florida? Community Examples

Register at: <https://attendee.gotowebinar.com/register/4079540367226644995>

Every Continuum of Care must establish or update its coordinated entry process in accordance with HUD requirements by January 23, 2018. The last webinar in a 3-part series, this webinar will focus on communities in Florida that have already implemented Coordinated Entry. Local continuums of care and their partners will describe how they implemented coordinated entry in their community and provide insight on what is working well.

11/28/17 (Webinar) 10:00-11:00am

Rapid ReHousing Series: Webinar 1 – Housing Navigation

Register at: <https://attendee.gotowebinar.com/register/7026968202456956419>

Rapid ReHousing is a housing intervention designed to quickly exit households out of homelessness and into permanent housing. The intervention is comprised of three main components: (1) Housing Identification, (2) Leasing and Financial Assistance, and (3) Support Services. The first webinar of a 3-part series on Rapid ReHousing, this webinar will take a look at best practices in housing navigation. We will look at what is working in other communities and review strategies outlined in our Landlord Collaboration Guidebook.

01/18/18 (Webinar) 10:00-11:30am

Case Management Curriculum: Webinar 1 – Case Management Components and Standards

Part 1: Engagement and Assessment

Register at: <https://attendee.gotowebinar.com/register/6899758005658448387>

Case management has many roles and definitions throughout social service organizations. In this series, we look at the role of case management when working with households experiencing homelessness. Webinar 1 introduces participants to two major components of case management: engagement and assessment. This webinar teaches participants how to thoughtfully and effectively engage with households from the first interaction. Participants will be given tools on how to conduct appropriate assessments to better serve consumers. A brief introduction to case management models such as assertive engagement, critical time intervention, and intensive case management will be discussed.

01/23/18 (Webinar) 10:00-11:00am

Rapid ReHousing Series: Webinar 2 – Leasing and Financial Assistance

Register at: <https://attendee.gotowebinar.com/register/5295388021802915075>

Rapid ReHousing is a housing intervention designed to quickly exit households out of homelessness and into permanent housing. The intervention is comprised of three main components: (1) Housing Identification, (2) Leasing and Financial Assistance, and (3) Support Services. The second webinar of a 3-part series, this webinar will discuss the component of financial assistance. Participants will be educated on different subsidy designs and learn more about progressive engagement.

02/01/18 (Webinar) 10:00-11:30am

Case Management Curriculum: Webinar 2 – Case Management Components and Standards Part 2: Service Planning, Documentation, and Exit Planning

Register at: <https://attendee.gotowebinar.com/register/191688142153103875>

Case management has many roles and definitions throughout social service organizations. In this series, we look at the role of case management when working with households experiencing homelessness. Webinar 2 teaches participants three components and standards of case management: service planning, documentation, and exit planning. Participants will learn the function and importance of each component. Participants will be given tools and templates for service plans, documentation formats, crisis plans, and exit plans.

02/15/18 (Webinar) 10:00-11:30am

Case Management Curriculum: Webinar 3 – A Collaborative Approach to Ending Homelessness: Finding Your Role

Register at: <https://attendee.gotowebinar.com/register/3788335812143287555>

Case management has many roles and definitions throughout social service organizations. In this series, we look at the role of case management when working with households experiencing homelessness. Webinar 3 provides participants with a systems framework to addressing homelessness. Participants will learn the basic components of an effective housing crisis response system and the function of case management within each. Case management will be discussed within the context of emergency shelter, housing interventions, outreach, diversion, and prevention.

02/27/18 (Webinar) 10:00-11:00am

Rapid ReHousing Series: Webinar 3 – Support Services

Register at: <https://attendee.gotowebinar.com/register/6991221979947840003>

Rapid ReHousing is a housing intervention designed to quickly exit households out of homelessness and into permanent housing. The intervention is comprised of three main components: (1) Housing Identification, (2) Leasing and Financial Assistance, and (3) Support Services. Webinar 3 in a 3-part series, this webinar will emphasize how to maximize support services in order to increase housing stabilization and keep households from returning to homelessness.

03/01/18 (Webinar) 10:00-11:30am

Case Management Curriculum: Webinar 4 – Introduction to Working with Special Populations

Register at: <https://attendee.gotowebinar.com/register/7933541927858872067>

Case management has many roles and definitions throughout social service organizations. In this series, we look at the role of case management when working with households experiencing homelessness. Providing case management to households experiencing homelessness can be challenging given the varied and unique nature of each household. While other social service organizations may work with a specific population - i.e. persons with intellectual, cognitive, or developmental disabilities; persons with serious mental illness; persons with co-occurring diagnoses – homeless service providers work with all special populations. Case managers are expected to be knowledgeable and well-versed about a range of resources. This webinar will provide an overview of the generalist practice and housing focus of case management as a homeless service provider. Examples of resources will be provided that are available in most communities.

03/15/18 (Webinar) 10:00-11:30am

Case Management Curriculum: Webinar 5 – A Trauma-Informed Approach

Register at: <https://attendee.gotowebinar.com/register/190097148827831299>

Case management has many roles and definitions throughout social service organizations. In this series, we look at the role of case management when working with households experiencing homelessness. This webinar provides an introduction to providing trauma-informed care. People experiencing homelessness are not only currently experiencing trauma, they often have significant histories of trauma. Any provider within a homeless service system should employ a trauma-informed approach. This introductory webinar will discuss what makes a trauma-informed approach different and provide a framework for becoming more trauma-informed.

03/27/18 (Webinar) 10:00-11:00am

Managing Entity Housing Coordinators – Working with CoCs and Housing Navigation

Register at: <https://attendee.gotowebinar.com/register/2705944679923508739>

Managing Entities (MEs) have been tasked with providing housing coordination for households within the substance abuse and mental health system identified as having unstable housing. Housing coordination takes place at many levels: systems, provider, and individual. A vital part of the housing coordination process is working with Continuums of Care (CoCs) to ensure housing needs are met. This webinar will discuss the function of housing coordination and how MEs and CoCs can coordinate effectively to meet both the housing and support needs households need to stabilize.

04/05/18 (Webinar) 10:00-11:30am

Case Management Curriculum: Webinar 6 – Working with Difficult Cases

Register at: <https://attendee.gotowebinar.com/register/6696452808145852419>

Case management has many roles and definitions throughout social service organizations. In this series, we look at the role of case management when working with households experiencing homelessness. Difficult cases are a part of the job with case management. This webinar will dive into what makes a case difficult, how to handle exceptionally difficult cases, and staying resilient. We will look at the importance of effective supervision and case conferencing. Participants will be given tools to assist in navigating difficult cases.

04/24/18 (Webinar) 10:00-11:00am

Permanent Supportive Housing Series: Webinar 1 – Developing a Permanent Supportive Housing Project

Register at: <https://attendee.gotowebinar.com/register/2526781459200715779>

Permanent Supportive Housing (PSH) is a housing intervention that provides long term affordable housing and support services for a household. The first webinar in the series, this webinar will focus on development of PSH by looking at various funding sources, design strategies, and planning elements. Participants will learn what funding sources might work best given the nature of their project. Local governments, nonprofits, and communities looking to expand permanent supportive housing are invited to attend.

4/26/18 (Webinar) 10:00-11:30am

Case Management Curriculum: Webinar 7 – Self Care for Human Service Workers

Register at: <https://attendee.gotowebinar.com/register/3856937641135318787>

Case management has many roles and definitions throughout social service organizations. In this series, we look at the role of case management when working with households experiencing homelessness. The final webinar in the series, webinar 7 will look at the vital role self-care plays for any human service worker. Burnout and compassion fatigue are all too common within social service organizations. Participants will be given an opportunity to assess their own self-care practices to avoid burnout.

05/22/18 (Webinar) 10:00-11:00am

Permanent Supportive Housing Series: Webinar 2 – PSH Property Management and Operations

Register at: <https://attendee.gotowebinar.com/register/3306293421852095747>

Permanent Supportive Housing (PSH) is a cost-effective housing intervention that provides long term affordable housing and support services for a household. The second webinar in the series, this webinar will focus on what property management and operations look like for PSH properties. Participants will gain insight into tenant selection, lease enforcement, and management operations.

06/19/18 (Webinar) 10:00-11:00am

Permanent Supportive Housing Series: Webinar 3 – PSH Support Services

Register at: <https://attendee.gotowebinar.com/register/4959108987538946819>

Permanent Supportive Housing (PSH) is a cost-effective housing intervention that provides long term affordable housing and support services for a household. Support services are critical to the success of PSH. Support services are rarely one size fits all and should be tailored to the individual household's needs. Learn how to provide support services that increase housing stabilization and improve quality of life.