

Fannie Mae Mortgage Help Centers Provide Free Mortgage Assistance

Homeowners struggling to pay their mortgage, can receive free mortgage counseling and assistance. Homeowners have the choice to receive assistance in-person or by phone.

Next Steps

Step 1: Confirm Eligibility: You must confirm that your loan is owned by Fannie Mae to use the Help Centers. (Fannie Mae Mortgage Look Up: <http://bit.ly/16g6wZ7>).

Step 2: Request Help: After homeowners confirm they have a Fannie Mae mortgage, they can locate the closest MHC to request an appointment. (Fannie Mae Mortgage Help Centers Look Up: <http://bit.ly/RTRWuA>).

The MHC will contact the homeowners and send forms to

complete prior to their appointment. If anyone has trouble completing the forms, MHCs will provide assistance.

Types of Assistance

The assistance received depends on homeowners' situations and may include:

- Repayment plan (allowing homeowners to bring their mortgage current);
- A modification (to potentially reduce the monthly mortgage payment); or
- A short sale or deed-in-lieu (Mortgage Release).

Advisors remain involved throughout the process to communicate with the mortgage company and ensure homeowners understand their options and next steps. **HNN**

Florida Mortgage Help Centers

Jacksonville

7077 Bonneval Avenue, Suite 450
Jacksonville, FL 32216
(866) 442-8578
jacksonville_mhc@fanniemae.com

Tampa

1300 N Westshore Boulevard, Suite 220
Tampa, FL 33607
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Miami

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(877) 208-3652
south_florida@fanniemae.com

THANK YOU CURRENT AND FUTURE MEMBERS



The Florida Housing Coalition is a statewide nonprofit membership organization. If you are a current member of the Coalition, please accept our gratitude for your support. If you are not currently a member, we hope you will consider joining. Your contributions are tax deductible.

Membership levels are provided on the next page. If you want more information about the Florida Housing Coalition, please visit our website at www.flhousing.org or call 850-878-4219. **HNN**